

# Area VI Agency on Aging 2012 Web Resource Directory

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Eastern Idaho Community Action Partnership helps at-risk individuals and families meet their basic needs and increase independence through support and education.

The Area VI Agency on Aging I&A program helps provide services for aging and disabled adults to achieve maximum self-sufficiency and independence.

I&A brings people and services together. Our goal is to connect clients to health and human service providers that cover a broad range of programs and services; from access to basic necessities, to the enhancement of personal and social growth, to create opportunities for people to reach their highest level of self-sufficiency and independence. These services may be provided by governmental agencies, health services, non-profit organizations, or an organization that provides a unique, specifically targeted or difficult to access service.

In collecting and maintaining information about programs, services, or providers listed in our data base, publications, and web site; we give first priority to information about services that are free, low cost or subsidized, and meet basic subsistence and survival related services. This may include other information and referral organizations. This does not imply endorsement or lack of endorsement for any included or excluded organization.

Jennifer Bobby  
Information & Assistance  
Specialist

Andrea Leander  
Information & Assistance  
Specialist  
Se habla Espanol  
May 2012

Emily Hoyt, CIRS  
Director, Information & Assistance  
Outreach



*Assistance. Advocacy. Answers on Aging.*  
Area VI Agency on Aging

# Resource Directory

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# Resource Directory

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## **ADULT DAY CARE**

Programs providing supervised care for dependent adults. Services may include activities, social interaction, exercise, as well as supervision of meals and medications.

Ashton Living Center ..... 208-652-7461 ext. 3  
700 North 2<sup>nd</sup> Street  
Ashton, ID 83420

Arrowpoint Assisted Living..... 208-552-2860  
753 Lomax Street  
Idaho Falls, ID 83401

Lily & Syringa..... 208-523-0302  
840 East 1<sup>st</sup> Street  
Idaho Falls, ID 83401

Lost River Living Center ..... 208-527-8207 ext. 117  
551 Highland Drive  
Arco, ID 83213

Pine brook Assisted Living Center..... 208-745-0100  
636 East 1st South  
Rigby, ID 83442

Pinebrook of Idaho Falls..... 208-542-6856  
1140 Science Center Drive  
Idaho Falls, ID 83402

Rexburg Nursing and Rehabilitation Center..... 208-356-0220  
660 South 2<sup>nd</sup> West  
Rexburg, ID 83440

Homestead of Saint Anthony ..... 208-624-1088  
610 North Bridge ..... 208-201-4740  
St. Anthony, ID 83445

The Homestead of Rexburg ..... 208-351-8359  
408 West Main Street ..... 208-201-4740  
Rexburg, ID 83440

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The Homestead of Rigby ..... 208-745-6229  
290 North 4064 East  
Rigby, ID 83442

Turtle & Crane Assisted Living ..... 208-557-0186  
1950 East 1<sup>st</sup> Street  
Idaho Falls, ID 83401

Friends & Family Assisted Living ..... 208-227-0801  
185 Constellations Road  
Idaho Falls, ID 83402

### **ADVOCACY**

Programs that seek to intercede on behalf of the elderly to ensure they receive benefits and services to which they are entitled.

AARP ..... 208-288-2277  
3080 East Gentry Way, Suite 100 Toll Free: 866-295-7284  
Meridian, ID 83642

Better Business Bureau ..... 208-523-9754  
453 River Parkway  
Idaho Falls, ID 83402  
(Assists seniors on filing complaints. Senior fairs are held.)

Disability Rights Idaho ..... 208-232-0922  
845 West Center st., C-107  
Pocatello, ID 83204

Elder Care Locator ..... 800-677-1116  
1730 Rhode Island Avenue NW, Suite #1200  
Washington, DC 20036

Idaho Care Line ..... 211  
1720 W. Gate DR. Toll Free: ..... 800-926-2588  
Boise, ID 83702

Idaho Commission for the Blind & Visually Impaired ..... 208-525-7028  
550 2<sup>nd</sup> Street, Suite 293  
Idaho Falls, ID 83405  
(Vocational rehabilitation & independent living)

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Information & Assistance ..... 208-522-5391  
Area VI Agency on Aging/EICAP  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

Legislative Information..... 800-626-0471  
State House  
700 West Jefferson  
P.O. Box 83270  
Boise, ID 83702

Taxpayers Against Fraud..... 202-296-4826  
1220 19<sup>th</sup> Street  
Washington, DC 20036

Ombudsman for the Elderly..... 208-522-5391  
Area VI Agency on Aging/EICAP  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

### **EDUCATION**

Programs providing formal and informal education for seniors.

AARP Driver Safety Program ..... 208-288-22277  
Idaho Falls Senior Center  
535 West 21<sup>st</sup> Street  
Idaho Falls, ID 83402 ..... Toll Free: 888-227-7669

Bonneville County Extension Office..... 208-529-1390  
2925 Rollandet  
Idaho Falls, ID 83402

Center for New Directions ..... 208-524-3000 ext. 3363  
Academic & Personal Counseling  
Eastern Idaho Technical College  
1600 South 25<sup>th</sup> East  
Idaho Falls, ID 83404

Eastern Idaho Technical College ..... 208-524-3000  
1600 South 25th East  
Idaho Falls, ID 83404

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Idaho Commission for the Blind & Visually Impaired..... 208-525-7028  
550 2<sup>nd</sup> Street, Suite 293  
P.O. Box 52326  
Idaho Falls, ID 83405

Information & Assistance ..... 208-522-5931  
Area VI Agency on Aging/EICAP  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

Stevens-Henager College..... 208-522-0887  
901 Pier View Dr.  
Idaho Falls, ID 83402

University Place..... 208-282-7800  
University of Idaho, Idaho State University and BYU-Idaho  
1776 Science Center Drive  
Idaho Falls, ID 83402

### **EMPLOYMENT/TRAINING**

Programs providing senior employment services.

Community Council of Idaho..... 208-524-0980  
555 9<sup>th</sup> Street  
Idaho Falls, ID 83404

(Mainly target Migrant & Seasonal workers , therefore seniors must meet the criteria in order to be eligible for employment services. All seniors don't need to be a Migrant & Seasonal worker to have access to the food bank & receive assistance on utilities and rent on a monthly basis. These services are limited.)

Development Workshop..... 208-524-1550  
555 W. 25<sup>th</sup> street  
Idaho Falls, ID 83401

Idaho Department of Commerce & Labor..... 208-557-2500  
1515 E. Lincoln Road  
Idaho Falls, ID 83401  
Stacy Colburn 208-557-2500 ext. 3802

LDS Employment Resource Services..... 208-523-4880  
837 Park Avenue  
Idaho Falls, ID 83402

Caribou / Targhee National Forest Service..... 208-624-3151  
1405 Hollipark Drive  
Idaho Falls, ID 83401 (Don't provide programs for seniors)

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Vocational Rehabilitation.....208-525-7149  
1825 Hoopes Avenue.  
Idaho Falls, ID 83401

### **FOOD SOURCES**

Programs that seek to meet the basic nutritional needs of the community by providing access to food products.

City of Refuge ..... 208-552-5575  
840 Park Ave.  
Idaho Falls, ID 83402

Community Council of Idaho..... 208-524-0980  
555 9<sup>th</sup> Street  
Idaho Falls, ID 83402

Eastern Idaho Community Action Partnership (EICAP) ..... 208-522-5391  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

Falls Southern Baptist Church ..... 208-524-0900  
6070 South 15<sup>th</sup> East  
Idaho Falls, ID 83402

Food Stamps ..... 208-528-5800  
Department of Health & Welfare/Self Reliance Unit (must provide call back number)  
150 Shoup Avenue, Suite #15  
Idaho Falls, ID 83402

Idaho Falls Community Food Bank ..... primary number: 208-524-9935  
245 Placer Avenue secondary number: 208-390-1952  
Idaho Falls, ID 83402

Salvation Army ..... 208-522-7200  
605 North Boulevard  
Idaho Falls, ID 83402  
(Office hours: Monday through Friday from 9:30 a.m. to 1:30 p.m.)

Soup Kitchen..... 208-557-5750  
301 South Boulevard  
Idaho Falls, ID 83402

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St. Vincent de Paul / Christian Ministries ..... 208-528-9979  
433 May Street  
Idaho Falls, ID 83401

### **GROUP HOMES**

Programs providing an alternative living environment for individuals who are unable to live on their own.

Club, Inc. .... 208-529-4673  
2001 South Woodruff #6  
Idaho Falls, ID 83404

Grand Teton Service Group..... 208-528-7443  
329 Park Avenue.  
Idaho Falls, ID 83401

Idaho Falls Group Homes ..... 208-523-0053  
275 Ash Street.  
Idaho Falls, ID 83405

New Beginning Community Living Home ..... 208-523-5371  
2105 Advocate Drive  
Idaho Falls, ID 83406

Northfork Developmental Services ..... 208-624-7781  
104 North Bridge Suite # 111 ..... Fax: same as the number above  
Saint Anthony, ID 83445

Panorama Hills Living Center..... 208-529-0928  
6488 Panorama Drive and 6245 Panorama Drive  
Idaho Falls, ID 83401

Yellowstone Group Homes..... 208-523-9839x10  
560 W. Sunnyside  
Idaho Falls, ID 83402



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## HEALTH EDUCATION INFORMATION

(Programs designed to inform the public of existing or potential health issues.)

American Cancer Society .....	208-785-0057
1795 West Broadway	Toll Free:..... 800-227-2345
Blackfoot, ID 83221	
American Diabetes Association.....	Toll Free:..... 800-342-2383
4380 SW Macadamia Ave. Suite #210	
Portland, OR 97239	
American Heart Association.....	208-639-3206
350 N. 9 <sup>th</sup> Street Suite #404	Toll Free:..... 800-242-8721
Boise, ID 83702	
American Red Cross – Eastern Idaho District.....	800-853-2570
330 Shoup Ave, Suite B	
Idaho Falls, ID 83402	
On Going Education for Diabetes .....	208-359-6524
Madison Memorial Hospital	
Rexburg, ID 83440	
(This program is affiliated with Madison Memorial Hospital & Medicaid. Anyone who has Type 1 or Type 2 diabetes with a referral from a doctor is encouraged to be part of this program. This program also educates people who have insulin resistance and on weight management. There is a \$25 fee for insulin.)	
Rocky Mountain Poison & Drug Control .....	800-222-1222
Idaho Poison Center	
777 Bannock Street 0180	
Denver, CO 80204	
Speech & Pathology Audiology .....	208-282-4196
Idaho State University	
Campus Box 8116	
Pocatello, ID 83201	
The Leukemia & Lymphoma Society.....	208-658-6662
2404 West Bank Drive #103	
Boise, ID 83705	

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Wellness Center ..... 208-529-6700  
Diabetes and Nutrition Out-Pt Education  
Eastern Idaho Regional Medical Center  
2860 Channing Way, STE 214  
Idaho Falls, ID 83404

### **GROCERY HOME DELIVERY SERVICES**

(Specific services delivered to the home of elderly or disabled individuals)

A&A Market..... 208-527-8594  
Arco, ID 83213

Broulim’s Supermarket  
Rexburg, ID 83440..... 208-356-5416  
(Will deliver hot meals)  
Rigby, ID 83442 ..... 208-745-7771  
Shelley, ID 83274 ..... 208-357-0463

Dave’s Jubilee..... 208-652-7771  
Ashton, ID 83420

Ivie’s IGA Foodliner..... 208-588-3361  
Mackay, ID 83251

Lamb’s Foodtown ..... 208-879-4456  
Challis, ID 83226  
(Will deliver hot food from the deli)

Saveway Store ..... 208-756-2822  
Salmon, ID 83467  
(Will deliver hot food from the deli)

### **PRESCRIPTION HOME DELIVERY SERVICES**

B&B Drug Center..... 208-523-2277  
Idaho Falls, ID 83402

Broulim’s Pharmacy..... 208-356-5416  
Rexburg, ID 83440

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Ashton Community Pharmacy .....	208-652-3932
Ashton, ID 83420	
Corner United Drug .....	208-354-2334
Driggs, ID 83422	
Highway Rexall Drug.....	208-522-8357
Idaho Falls, ID 83402	
Falls Drug.....	208-624-3202
St. Anthony, ID 83445	
Medicine Shoppe Pharmacy .....	208-356-4481
Rexburg, ID 83440	
Mike’s Pharmacy.....	208-525-8700
Idaho Falls, ID 83402	
Teton Pharmacy, Home Health & Hospice.....	208-529-3636
Idaho Falls, ID 83402	
Village Square Pharmacy.....	208-879-4650
Challis, ID 83226	

### **HOME HEALTH AGENCIES**

Programs providing medical and personal care to the elderly, disabled, ill or recuperating individuals in their home.

Alliance Home Health, Hospice, and Assistance .....	208-359-9667
380 Walker Drive, Suite 100	
Rexburg, ID 83440	
Alpine Health Group.....	208-542-6100
3470 Washington Parkway	
Idaho Falls, ID 83404	
Amedisys Home Health Services.....	208-523-1980
1480 Midway Avenue, Unit 7	
Ammon, ID 83406	
Aspen Home Health & Hospice.....	208-529-0800
3470 Washington Parkway	
Idaho Falls, ID 83404	

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Avalon Home Health Services .....	208-419-0896
403 1 <sup>ST</sup> Street	
Idaho Falls, ID 83401	
Creekside Home Health & Hospice .....	208-528-8100
3686 Washington Parkway	
Idaho Falls, ID 83404	
Hearthside Home Health .....	208-756-6383
1403 Leadore Ave.	
Salmon, ID 83467	
Helping Hands Home Health .....	208-552-3222
1430 East 17 <sup>th</sup> Street, Suite B	
Idaho Falls, ID 83404	
Idaho Home Health & Hospice .....	208-528-2877
1910 Channing Way	
Idaho Falls, ID 83404	
Lifestyle Home Care .....	208-522-1302
140 N. Woodruff Ave	
Idaho Falls, ID 83401	
Lifestyle Home Care.....	208-756-1349
102 South St. Charles Street	
Salmon, ID 83467	
Personal Home Care .....	208-588-2302
211 Elm Street	Toll Free:..... 866-588-2302
Mackay, ID 83251	
Personal Home Care Salmon Area .....	Toll Free: 866-588-2302
211 Elm Street	
Mackay, ID 83251	
Personal Home Care.....	Toll Free: 866-588-2302
1303 East Hwy 93 South	
Challis, ID 83226	
Qualicare .....	208-542-1388
3539 Briarcreek, Suite A	
Idaho Falls, ID 83404	

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Teton Home Health & Hospice.....	208-529-3636
3101 Valencia Drive Idaho Falls, ID 83404	
Teton Valley Home Health .....	208-354-2259
120 East Howard Avenue Driggs, ID 83422	
Upper Valley Home Health .....	208-356-7280
280 East Maine Street Rexburg, ID 83440	
Western Visiting Nurses.....	208-522-3291
1400 Benton Idaho Falls, ID 83401	

### **HOMELESS SHELTERS**

Programs providing a temporary place to stay for people who have no permanent housing.

City of Refuge Men's Shelter .....	208-552-5575
840 Park Avenue Idaho Falls, ID 83402	
CLUB, Inc. ....	208-524-8616
2001 South Woodruff #6 Idaho Falls, ID 83404	
FAITH.....	208-522-1056
737 Cleveland Avenue, Apt. #1 Idaho Falls, ID 83402	
Haven Temporary Shelter (EICAP) .....	208-523-6413
2480 South Yellowstone Idaho Falls, ID 83402	
Ruth House Women's Shelter.....	208-522-1751
3130 South Yellowstone Idaho Falls, ID 83402	
The Ark.....	208 552-6354
255 E. Street Idaho Falls, ID 83402	

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## **HOSPICE**

Programs providing a full range of supportive services for terminally ill individuals and their families while they are at the latter stages of a terminal illness.

Alliance Home Health, Hospice, and Assistance ..... 208-359-9667  
380 Walker Drive, Suite 100  
Rexburg, ID 83440

Aspen Home Health & Hospice ..... 208-529-0800  
3470 Washington Parkway  
Idaho Falls, ID 83404

Creekside Home Health & Hospice ..... 208-528-8100  
3686 Washington Parkway  
Idaho Falls, ID 83404

Hands of Hope Hospice & Home Health ..... 208-523-7441  
1379 E. 17th St.  
Idaho Falls, ID 83401

Hospice of Eastern Idaho ..... 208-529-0342  
1810 Moran Street  
Idaho Falls, ID 83401

Hospice of Salmon Valley ..... 208-756-6122  
506 Van Dreff Street  
Salmon, ID 83467

Idaho Home Health & Hospice ..... 208-528-2877  
1910 Channing Way  
Idaho Falls, ID 83404

Rexburg Home Health & Hospice ..... 208-356-6688  
280 East Main Street  
Rexburg, ID 83440

Teton Home Health & Hospice ..... 208-529-3636  
3101 Valencia Drive  
Idaho Falls, ID 83404

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### HOSPITALS/MEDICAL CENTERS

Medical institutions providing diagnostic and treatment services to individuals.

Ammon Medical & Urgent Care.....	208-529-2828
3456 E. 17 <sup>th</sup> St. # 125	
Idaho Falls, ID 83401	
Behavioral Health Center (EIRMC).....	208-227-2100
2280 East 25 <sup>th</sup> Street	
Idaho Falls, ID 83404	
Challis Area Health Center.....	208-879-4351
6111 Clinic Road	
Challis, ID 83226	
(Clinic Hours: Monday – Friday 8:30 a.m – 5:30 p.m.)	
Community Care- Rigby.....	208-745-8747
167 East 1 <sup>st</sup> South	
Rigby, ID 83442	
Eastern Idaho Regional Medical Center .....	208-529-6111
3100 Channing Way	
Idaho Falls, ID 83404	
Elks Rehabilitation Hospital .....	208-343-2583
600 North Robbins Road	
Boise, ID 83702	
Idaho Community Family Health Clinic .....	208-528-8448
2725 East 17 <sup>th</sup> Street	
Idaho Falls, ID 83404	
Idaho Falls Surgical Center .....	208-529-1945
1945 East 17 <sup>th</sup> Street	
Idaho Falls, ID 83404	
Idaho Urgent Care.....	208-542-9111
740 South Woodruff Ave.	
Idaho Falls, ID 83401	

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Lost River Medical Center.....	208-527-8206
Out Patient Clinic .....	208-527-8285
551 Highland Drive Arco, ID 83213	
Madison Memorial Hospital.....	208-356-3691
450 East Main Rexburg, ID 83440	
Mountain View Hospital.....	208-557-2700
2325 Coronado Street Idaho Falls, ID 83404	
Mountain View Redicare.....	208-542-7100
2730 Channing Way Idaho Falls, ID 83401	
Salmon River Clinic.....	208-774-3565
110 Niece Ave .....	Fax: 208-774-3424
Salmon, ID 83278	
Steele Memorial Clinic .....	208-756-6212
805 Main Street Salmon, ID 83467	
Steele Memorial Hospital.....	208-756-4291
203 South Daisy Salmon, ID 83467	
Teton Valley Hospital.....	208-354-2383
120 East Howard Avenue Driggs, ID 83422	
Veterans Administration Medical Center .....	208-422-1000
500 West Fort Street Boise, ID 83702	



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### **IN-HOME ASSISTANCE**

Programs providing assistance in performing routine household and non-medical personal care activities for elderly individuals and couples to help them sustain independent living.

ABC Home Care, Inc.....	208-525-6105
841 Chamberlain Idaho Falls, ID 83401	
Assisting Hands Home Care.....	208-525-9999
440 East Elva Street Idaho Falls, ID 83401	
Caring Hearts.....	208-232-0287
3480 East Center Street Pocatello, ID 83201	
Helping Hands Home Health .....	208-552-3222
1430 East 17 <sup>th</sup> Street, Suite B Idaho Falls, ID 83404	
Home Helpers of Eastern Idaho.....	208-406-2380
P.O. Box 84 Pocatello, ID 83204	
Independence, Inc.....	208-524-0881
1230 North Skyline, Suite A Idaho Falls, ID 83405	
Lifestyle Homecare .....	208-756-1349
102 South St. Charles Street Salmon, ID 83467	
Lifestyle Homecare .....	208-522-1302
140 North Woodruff Idaho Falls, ID 83404	
Personal Home Care .....	Toll Free: 866-588-2302
1303 East Hwy 93 South Challis, ID 83226	
Personal Home Care .....	208-588-2302
211 Elm Street Mackay, ID 83251	
	Toll Free:..... 866-588-2302

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Personal Home Care – Salmon Area.....Toll Free: 866-588-2302  
211 Elm Street  
Mackay, ID 83251

Qualicare.....208-542-1388  
3539 Briarcreek, Suite A  
Idaho Falls, ID 83404

Valley Assisted Living Center- Idaho Falls .....208-522-4044  
2705 East 17<sup>th</sup> Street  
Idaho Falls, ID 83401

### **IN-FACILITY RESPITE**

Respite care within a facility providing an overnight break for the caregivers for a certain amount of time based on the need.

Ashton Living Center.....208-652-7461  
700 North 2<sup>nd</sup> Street  
Ashton, ID 83420

Good Samaritan Society Idaho Falls Village.....208-523-4795  
840 East Elva Street  
Idaho Falls, ID 83401

Idaho Falls Care & Rehab.....208-529-0067  
3111 Channing Way  
Idaho Falls, ID 83404

Life Care Center of Idaho Falls.....208-529-4567  
2725 East 17<sup>th</sup> Street  
Idaho Falls, ID 83406

Lily & Syringa.....208-522-2484  
840 East 1<sup>st</sup> Street  
Idaho Falls, ID 83401

Lincoln Court Retirement Community.....208-529-3456  
850 Lincoln Drive  
Idaho Falls, ID 83401

Lost River Living Center .....208-527-8207  
551 Highland Drive  
Arco, ID 83213

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Parkwood Meadows Assisted Living.....	208-523-7800
1885 Parkwood Street Idaho Falls, ID 83401	
Pinebrook Assisted Living Center.....	208-745-0100
636 East 1 <sup>st</sup> South Rigby, ID 83442	
Pinebrook of Idaho Falls.....	208-542-6856
1140 Science Center Drive Idaho Falls, ID 83402	
Rexburg Nursing & Rehabilitation Center.....	208-356-0220
660 South 2 <sup>nd</sup> West Rexburg, ID 83440	
Rigby Country Living Center.....	208-745-9096
4202 East 300 North Rigby, ID 83442	
No Place Like Home Assisted Living.....	208-528-6851
679 Troy Idaho Falls, ID 83402	
The Homestead of Saint Anthony.....	208-624-1088
610 North Bridge St. Anthony, ID 83445	
The Gables Senior Living.....	208-535-0090
1405 Curlew Drive Ammon, ID 83406	
The Homestead of Rexburg.....	208-351-8359
408 West Main Street Rexburg, ID 83440	
The Homestead of Rigby.....	208-745-6229
290 North 4064 East Rigby, ID 83442	
Turtle & Crane Assisted Living.....	208-529-8112
1950 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	

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Valley Assisted Living Center- Idaho Falls ..... 208-522-4044  
2705 East 17<sup>th</sup> Street  
Idaho Falls, ID 83406

### **IN-HOME RESPITE**

Programs providing a full-time caregiver time away to relieve the stress of caring for a homebound person.

Assisting Hands Home Care.....208-525-9999  
440 East Elva Street  
Idaho Falls, ID 83401

Caring Hearts..... 208-232-0287  
3480 East Center Street  
Pocatello, ID 83201

Helping Hands Home Health ..... 208-552-3222  
1430 East 17<sup>th</sup> Street, Suite B  
Idaho Falls, ID 83404

Lifestyle Homecare ..... 208-756-1349  
102 South St. Charles Street  
Salmon, ID 83467

Lifestyle Homecare ..... 208-522-1302  
1920 E. 17<sup>th</sup> #204  
Idaho Falls, ID 83401

Personal Home Care .....Toll Free: 866-588-2302  
1303 East Hwy 93 South  
Challis, ID 83226

Personal Home Care .....Toll Free: 866-588-2302  
211 Elm Street  
Mackay, ID 83251

Qualicare ..... 208-542-1388  
3539 Briarcreek, Suite A  
Idaho Falls, ID 83404

## Resource Directory

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### INSURANCE ASSISTANCE/INFORMATION

Programs providing a variety of supportive service for the elderly who need assistance in completing, filing and/or appealing decisions with regards to insurance claims.

Department of Insurance.....	208-334-4250
353 North 4 <sup>th</sup> Suite 200 Pocatello, ID 83201	
Information & Assistance .....	208-522-5391
Area VI Agency on Aging/EICAP	Toll Free:..... 800-632-4813
935 E Lincoln Rd. Idaho Falls, ID 83401	
Qualis Health.....	800-488-1118
720 Park Boulevard, Suite 120	TDD..... 800-251-8890
Boise, ID 83712 (Protects the healthcare rights of Medicare beneficiaries)	877-290-4346
Senior Health Insurance Benefits Advisors (SHIBA).....	208-236-6044
353 North 4 <sup>th</sup> Suite 200	Toll Free:..... 800-247-4422
Pocatello, ID 83201	

### LEGAL SERVICES

Programs that offer advice and guidance regarding legal matters.

Better Business Bureau .....	208-523-9754
453 River Parkway Idaho Falls, ID 83401	
Community Council of Idaho.....	208-524-0980
555 9 <sup>th</sup> Street Idaho Falls, ID 83402	
Idaho Industrial Commission-Rehab Division .....	208-525-7248
1820 East 17 <sup>th</sup> Street, Suite 300 Idaho Falls, ID 83404	
Idaho Legal Aid Services.....	208-524-3660
482 Constitution Way, Suite 101 Idaho Falls, ID 83402	

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Idaho Senior Legal Hotline .....	866-345-0106
Free legal information and advice	
Idaho Volunteer Lawyer Program .....	800-221-3295
525 West Jefferson Boise, ID 83701	
Homeland Security .....	1-800-870-3676
1185 South Vinnell Way Boise, ID 83709	
Information & Assistance .....	208-522-5391
Area VI Agency on Aging/EICAP 935 E. Lincoln Rd./ P.O. Box 51098 Idaho Falls, ID 83405	
No Call List (no telephone solicitation law) .....	888-382-1222
P.O. Box 83720 Boise, ID 83702-1001	
Office of State Attorney General .....	208-334-2400
700 West Jefferson Street 2 <sup>nd</sup> floor Boise, ID 83702	
Office of Consumer Protection .....	800-432-3545
954 West Jefferson Street 2 <sup>nd</sup> floor .....	208-334-2424
Boise, ID 83702	
TERO Tribal Employment Rights Ordinance .....	208-478-3700
50 North Widowville Road / Building 91 Fort Hall, ID 83203	

### **MENTAL/EMOTIONAL HEALTH**

Programs assisting those individuals who exhibit clinically significant behavioral or psychological problems or patterns that are typically associated with emotional distress.

*Note: Within the Area VI Agency on Aging service area there are providers for mental and emotional health. For a complete and recently updated list that includes providers who accept Medicare and Medicaid, contact the Department of Health and Welfare at 528-5791.*

# Resource Directory

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## RECREATION

Programs providing recreational activities, games or sports for the elderly.

Wes Deist Aquatic Center .....	208-612-8111
149 7 <sup>th</sup> Street Idaho Falls, ID 83401	
Idaho Falls Parks & Recreation .....	208-612-8480
520 Memorial Drive Idaho Falls, ID 83402 (May refer seniors to the Senior Center regarding recreational activities, games, or sports)	
Idaho Falls Public Library.....	208-612-8460
457 W. Broadway Idaho Falls, ID 83402	
Radio Reading Service .....	208-524-6170
P.O. Box 3540 Idaho Falls, ID 83402	
Retired Eagles Activity Club (REAC).....	208-524-6274
277 Broadway Idaho Falls, ID 83402	
Rexburg City Parks & Recreation .....	208-359-3020
City Hall 35 North 1 <sup>st</sup> East Rexburg, Idaho 83440	
YMCA.....	208-523-0600
155 North Corner Avenue Idaho Falls, ID 83402	

## Resource Directory

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### **RESIDENTIAL/ASSISTED LIVING**

Residential facilities, apartments, and/or planned communities designed to enable elderly individuals or couples to live independently with a variety of supportive services.

Antelope Creek Living Center .....	208-588-2700
3668 West 3700 North Moore, ID 83255	
Arrowpoint II Assisted Living .....	208-524-6320
757 Lomax Idaho Falls, ID 83401	
Bonaventure Senior Living .....	208-522-1591
4000 South 25th East Idaho Falls, ID 83404	
Countryside Living Center .....	208-588-2600
4433 Beaverland Road P.O. Box 239 Mackay, ID 83251	
Discovery Care Center .....	208-756-8391
600 Shanafelt Street Salmon, ID 83467	
Fairwinds/Sandcreek .....	208-542-6200
3310 Valencia Drive Idaho Falls, ID 83404	
Friends and Family Assisted Living Center.....	208-244-1718
185 Constellations Road Idaho Falls, ID 83402	
Golden Pines - Rural Assisted Living Facilities, LLC .....	208-745-7454
235 North 4200 East Rigby, ID 83442	
Good Samaritan Society Idaho Falls Village .....	208-523-4795
840 East Elva Idaho Falls, ID 83401	
Heritage Homes.....	208-356-7667
3685 Highway 33 Rexburg, Id 83440	



## Resource Directory

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Homestead Assisted Living Center Inc. Carriage House.....	208-656-8942
408 West Main Street Rexburg, ID 83440	
Lily & Syringa.....	208-523-0302
840 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	
Lincoln Court Retirement Community.....	208-529-3456
850 Lincoln Drive Idaho Falls, ID 83401	
Monticello Assisted Living.....	208-522-1922
3550 Potomic Way Idaho Falls, ID 83404	
Mountain Valley Assisted Living .....	208-529-1818
3840 East Sunnyside Road Ammon, ID 83406	
Mount Vernon Assisted Living.....	208-528-0467
3620 Potomac Way Idaho Falls, ID 83404	
Peak Village.....	208-522-4711
1035 Curlew Drive Ammon, ID 83406	
Pine Brook Assisted Living Center.....	208-745-0100
636 East 1st South Rigby, ID 83442	
Pine Brook of Idaho Falls.....	208-542-6856
1140 Science Center Drive Idaho Falls, ID 83402	
Rigby Country Living Center.....	208-745-9096
4202 East 300 North Rigby, ID 83442	
Safe Haven Assisted Living .....	208-357-3589
183 East Oak Street Shelley, ID 83274	

## Resource Directory

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Safe Haven Homes of Challis Assisted Living.....	208-879-3030
1050 Clinic Road North Challis, ID 83226	
The Homestead of St. Anthony .....	208-624-1088
610 North Bridge St. Anthony, ID 83445	
Teton Valley Residential Care Homes, Inc.....	208-787-2861
73 West 900 South Victor, ID 83455	
The Gables Senior Living .....	208-535-0090
1405 Curlew Drive Ammon, ID 83406	
The Gardens of Rigby Assisted Living & Memory Care .....	208-745-7290
144 Stockham BLVD Rigby, ID 83442	
The Homestead of Rexburg .....	208-656-8942
408 West Main Street Rexburg, ID 83440	
The Homestead of Rigby.....	208-745-6229
290 North 4064 East Rigby, ID 83442	
Turtle & Crane Assisted Living.....	208-522-8580
1950 East 1 <sup>st</sup> Street Idaho Falls, ID 83401	

### **SKILLED NURSING FACILITIES**

Inpatient health care facilities that provide 24 hour skilled nursing care.

Ashton Living Center Home.....	208-652-7461
700 North 2 <sup>nd</sup> Street Ashton, ID 83420	
Discovery Care Center.....	208-756-8391
600 Shanafelt Salmon, ID 83467	

## Resource Directory

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Eastern Idaho Regional Medical Center – Transitional Care Unit .....	208-529-7690
3100 Channing Way Idaho Falls, ID 83404	
Good Samaritan Society Idaho Falls Village .....	208-523-4795
840 East Elva Street Idaho Falls, ID 83401	
Idaho Falls Care & Rehab .....	208-529-0067
3111 Channing Way Idaho Falls, ID 83404	
Idaho State Veteran’s Home .....	208-236-6340
1957 Alvin Ricken Drive Pocatello, ID 83201	
Life Care Center of Idaho Falls.....	208-529-4567
2725 East 17 <sup>th</sup> Street Idaho Falls, ID 83406	
Lost River Living Center .....	208-527-8207
551 Highland Drive Arco, ID 83213	
Rexburg Care and Rehabilitation Center.....	208-356-0220
660 South 2nd West .....	
Rexburg, ID 83440	Fax: 208-356-9699

### **SENIOR HOUSING**

Elk Creek Apartments .....	208-529-3595
1960 Martha Avenue Idaho Falls, ID 83404	
Lost River Senior Housing/EICAP .....	208-522-5391
555 South Water Arco, ID 83213	
Mountain Falls Apartments .....	208-524-9910
1275 South Woodruff Avenue Idaho Falls, ID 83404	

## Resource Directory

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Riverside Senior Housing/EICAP.....	208-529-0224
450 J Street Idaho Falls, ID 83402	
South Fremont Senior Housing/EICAP .....	208-522-5391
835 West Main St. Anthony, ID 83445	
Teton View Senior Housing/EICAP .....	208-524-3633
Eastern Idaho Community Action Partnership.....	208-522-5391
1550 Teton View Lane Idaho Falls, ID 83402	

### **SUBSIDIZED HOUSING**

Programs that make rental housing more available to low-income individuals through state and federal programs.

B&H Apartments .....	208-756-4918
701 Imperial Way # 3C Salmon, ID 83467	
Bitter-root Park .....	208-756-4979
310 Catherine Lane Salmon, ID 83467	
Challis Apartments .....	208-879-4351
2388 Eastview Drive Challis, ID 83226	
Colonial Humberto Fuentes.....	208-374-5763
100 Polston Dubois, ID 83423	
Donegal Apartments (West Tisbury).....	208-359-6188
455 West 5 <sup>th</sup> South Rexburg, ID 83440	
Elk Creek Senior Living Apartment.....	208-529-3595
1960 Martha Ave Idaho Falls, ID 83404	

## Resource Directory

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Garfield Apartments..... 530 North Fanning Idaho Falls, ID 83402	208-522-4022
Homestead Apartments ..... 171 N. Railroad St. Leadore, ID 83464	208-768-2742
Lost River Senior Housing/EICAP ..... 555 South Water Street Arco, ID 83213	208-522-5391
Madison Park Apartments..... 166 North 5 <sup>th</sup> West Rexburg, ID 83440	208-356-6272
Market Lake Townhouses ..... EICAP Family Housing 679 North 2880 East Roberts, ID 83444	208-522-5391
Meadow view Apartments ..... 375 Farnsworth Way, Apt # 13 (Manager's unit) Rigby, ID 83442 (Family housing only)	208-745-6505
Mountain Falls Apartments ..... Senior Housing 1275 South Woodruff Ave Idaho Falls, ID 83404	208-524-9910
Garden Apartments ..... 723 North Radio Road St. Anthony, ID 83445	208-624-7146
Redstone Apartments..... HC 63 Box 1709-25 Challis, ID 83226	208-879-2728
Rexburg Plaza Apartments ..... 430 West 5 <sup>th</sup> South Rexburg, ID 83440	208-356-7181

## Resource Directory

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Riverside Senior Housing/EICAP.....	208-522-5391
450 J Street Idaho Falls, ID 83402	
Rosslare Senior Apartments .....	208-227-0584
1085 Hoopes Ave Idaho Falls, ID 83404	
Sandcreek Apartments.....	208-522-6500
1250 Ashment Avenue Idaho Falls, ID 83404	
Saturn Apartments.....	208-529-9418
740 Saturn Avenue Idaho Falls, ID 83402	
South Brenchley Apartments.....	208-356-0048
Senior & Disabled Housing 350 West 5 <sup>th</sup> South Rexburg, ID 83440	
South Fremont Senior Housing/EICAP .....	208-522-5391
935 West Main St. Anthony, ID 83445	
Teton View Apartments/EICAP .....	208-745-9097
410 Annis Highway.....	208-522-5391
Rigby, ID 83442 (Senior housing only)	
Teton View Senior Housing/EICAP .....	208-524-3633
1550 Teton View Lane.....	208-522-5391
Idaho Falls, ID 83402	
The Homestead Apartments.....	208-768-2742
Highway 28 Leadore, ID 83464	
Twin Pines Manor .....	208-356-7236
EICAP Family Housing.....	208-522-5391
160 North 1 <sup>st</sup> West Rexburg, ID 83440	

## Resource Directory

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Village Apartments – Mud Lake .....	208-356-7786
1080 East 1500 North Terreton, ID 83450	
Village Community Garden Apartments.....	208-356-6062
Elderly & Disabled Housing 121 North Center Rexburg, ID 83440	
Village Garden Apartments.....	208-624-7146
701 Cherry Street Ashton, ID 83420	
Wagon Wheel Apartments .....	208-356-5041
460 West 7 <sup>th</sup> South Rexburg, ID 83440 (Office hours: Monday – Friday 8:00 a.m. – 12:00 p.m. to apply for subsidized housing)	
Willow Tree Apartments.....	208-523-2138
Ammon-Lincoln & 1 <sup>st</sup> Street Idaho Falls, ID 83404	

### **SUPPORT GROUPS**

Groups of individuals who share a common problem and who meet on a voluntary basis for mutual support.

Addictive and Compulsive Behaviors Support Group .....	208-529-5276
544 Fir Street Shelley, ID 83274	
AdvoCare (paralysis) .....	208-745-1005
4154 East 100 North Rigby, ID 83442	
AIDS Foundation.....	801-487-2100
1408 South 1100 East Salt Lake City, UT 84105	
	Hot Line:..... 800-366-2437
Alcoholics Anonymous .....	208-524-7729
Idaho Falls, ID 83404 (Locations for meetings vary. Most of this information is found in Eastern Idaho Sobriety Magazine)	

## Resource Directory

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Alzheimer’s and Dementia Support Group.....	208-522-1591
Bonaventure of Idaho Falls 4000 South 25 <sup>th</sup> East Idaho Falls, ID 83404	
Alzheimer’s Support Group .....	208-523-4795
840 East Elva Idaho Falls, ID 83401	
Caregiver’s Support Group .....	208-522-5391
Area VI Agency on Aging/EICAP 935 E. Lincoln Rd. Idaho Falls, ID 83401	
Compassionate Friends Group.....	208-524-4042
Idaho Falls, ID 83402 (Ask for Debbie Schaeffer)	
Connections Support Group (for the Mentally Ill).....	208-521-9437
Trinity United Methodist Church 237 North Water Avenue Idaho Falls, ID 83402	
Easy Breathers Club @ EIRMC.....	208-529-6195
(Pulmonary Rehab) 3100 Channing Way Idaho Falls, ID 83404	
Epilepsy Foundation of Idaho .....	208-529-3580
570 2nd St. Idaho Falls, ID 83402	
Family Council.....	208-356-0220
660 South 200 West Rexburg, ID 83440 (No Alzheimer support group)	
Family Support Group.....	208-757-8300
Development Workshop 555 W. 25 <sup>th</sup> Street Idaho Falls, ID 83404	



## Resource Directory

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Family Support Group.....	208-529-5276
Sunnyside LDS Church Building 3195 Holmes Avenue Idaho Falls, ID 83404	
Family to Family Classes.....	208-523-2394
National Alliance for the Mentally Ill BHC Conference Room Idaho Falls, ID 83404	
Grandparents Raising Grandchildren Support Group .....	208-522-5391
Area VI Agency on Aging/EICAP 935 E. Lincoln Rd. Idaho Falls, ID 83401	
Grief Support Group .....	208-529-0342
1810 Moran Idaho Falls, ID 83401	
Grief and Loss Support Group.....	208-403-3487
Mountain View Hospital 2325 Coronado Street Idaho Falls, ID 83404	
Grief and Loss Support Group.....	208-523-7800
Parkwood Assisted Living 1885 Parkwood Street Idaho Falls, ID 83401	
HELP, Inc.....	208-522-5545
1465 Hoopes Avenue Idaho Falls, ID 83402	
Hospice Foundation of America.....	800-854-3402
1710 Rhode Island Avenue NW Suite # 400 Washington, DC 20036	
Multiple Sclerosis Support Group .....	208-522-4439
2001 South Woodruff Idaho Falls, ID 83404	
Muscular Dystrophy Association.....	208-327-0107
6485 W Interchange Lane Boise, ID 83704	

## Resource Directory

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On Going Education for Diabetes .....	208-359-6524
35 North 1 <sup>st</sup> East Rexburg, ID 83440	
Ostomy Support Group .....	208-529-6700
3200 Channing Way, Suite A-202 Idaho Falls, ID 83404	
Parkinson's Support Group.....	208-529-8063
3100 Channing Way Idaho Falls, ID 83404	
Suicide Survivor's Support Group.....	208-227-2100
3100 Channing Way Idaho Falls, ID 83404	

### **TAX ASSISTANCE**

Programs assisting individuals with tax benefits.

AARP Tax Aid.....	208-390-1952
939 South 25th Street Suite # 107.....	208-528-8887
Idaho Falls, Idaho 83406	
Bonneville County Tax Assistance.....	208-529-1320
Circuit Breaker (Property Tax Assistance) 547 North Capital Avenue Idaho Falls, ID 83402	
Idaho State Tax Commission.....	800-972-7660
800 Park Blvd. Boise, ID 83702	
Internal Revenue Service (IRS) .....	208-523-8041
1820 East 17 <sup>th</sup> Street Idaho Falls, ID 83404	Toll Free:..... 800-829-1040

## Resource Directory

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### TRANSPORTATION/TAXI SERVICES

(Programs providing basic transportation and special arrangements for the elderly.)

Dad's Taxi & Delivery.....	208-523-0401
Discount Cab.....	208-522-1523
Easy Way Taxi.....	208-525-8344
Great Basin Cab.....	208-524-6013
S & W Taxi.....	208-541-1968
Safe Ride Taxi.....	208-206-7592
Whitney's Taxi & delivery.....	208-604-0313
Yellow Cab.....	208-237-8294
Always in Time .....	208-524-6351
3454 Summit Run Idaho Falls, ID 83404	
Eagle Rock Transportation.....	208-552-8016
4105 North Haroldson Drive Idaho Falls, ID 83401	
Lost River Area Transit.....	208-588-2600
P.O. Box 239.....	Toll Free: 877- 503 - 4261
Mackay, ID 83251 (Only provides medical trips. Must call 24 – 48 hours in advanced for appointments.)	
SOS Transportation Service .....	208-542-2333
601 West 19th Street Idaho Falls, ID 83401	
South Fremont Senior Citizens .....	208-624-3458
420 North Bridge, Suite D St. Anthony, ID 83445	
South Lemhi Senior Citizens .....	208-756-4974
53 Hayden Creek Road Lemhi, ID 83465	

## Resource Directory

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Summit Transportation.....	208-745-6997
3888 East 200 North.....	208-552-1442
Rigby ID, 83442	
TRPTA (Targhee Regional Public Transportation Authority)	
1810 West Broadway.....	208-529-1489
Idaho Falls, ID 83402	
TRPTA Outreach Sites	
Driggs, ID 83422.....	208-354-2240
Rexburg, ID 83440.....	208-356-9033
Salmon, ID 83467.....	208-756-2191
William Cobbley Senior Citizens.....	208-879-6338
P.O. Box 997.....	208-879-2724
Challis, ID 83226	

### **VETERAN SERVICES**

Department of Veterans Affairs.....	800-827-1000
805 West Franklin Street	
Boise, ID 83702	
Idaho State Veteran’s Home.....	208-334-5000
320 Collins Road	
Boise, ID 83702	
Military Affairs Committee.....	208-523-1010
630 West Broadway	
Idaho Falls, ID 83402	
TRICARE Senior Pharmacy Program.....	877-363-1303
VA Clinic.....	208-232-6214
1651 Alvin Ricken Drive	
Pocatello, ID 83201	
(Clinic hours: Monday – Friday 8:00 a.m. – 4:00 p.m.)	
VA Nursing Home.....	208-236-6340
1957 Alvin Ricken Drive	
Pocatello, ID 83201	

# Resource Directory

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## **VOLUNTEER OPPORTUNITIES**

Community Agencies that have positions within their organizations for people who are willing to offer their services.

AARP Information Center..... 866-295-7284  
2090 E Gentry Way Suite 100  
Meridian, ID 83642

Foster Grandparents Program ..... 208-785-8454  
700 East Alice  
Blackfoot, ID 83221

Haven Temporary Shelter/EICAP ..... 208-522-5391  
935 E. Lincoln Rd..... 208-523-6413  
Idaho Falls, ID 83401

Head Start Program/EICAP ..... 208-522-5391  
935 E. Lincoln  
Idaho Falls, ID 83401

Mutual Self-Help Housing/EICAP ..... 208-522-5391  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

Retired & Senior Volunteer Program (RSVP) ..... 208-522-5391  
Area VI Agency on Aging/EICAP  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

Senior Health Insurance Benefits Advisors ..... 208-236-6044  
Department of Insurance  
353 North 4rth Suite 200  
Pocatello, ID 83201

Volunteer Ombudsman Improving Care for our Elders (VOICE) ..... 208-522-5391  
Area VI Agency on Aging/EICAP  
935 E. Lincoln Rd.  
Idaho Falls, ID 83401

### Inclusion / Exclusion Policy

*The Area VI Agency on Aging I&A program helps provide services for independent or dependent adults to achieve maximum self-sufficiency and independence.*

*I&A brings people and services together. Our goal is to connect clients to health and human service providers that cover a broad range of programs and services, from access to basic necessities to the enhancement of personal and social growth to create opportunities for people to reach their highest level of self-sufficiency and independence. These services may be provided by governmental agencies, health services, non-profit organizations, or an organization that provides a unique, specifically targeted or difficult to access service.*

*In collecting and maintaining information about programs, services, or providers listed in our data base, publications, and web site, we give first priority to information about services that are free, low cost or subsidized, and meet basic subsistence and survival related services. This may include other information and referral organizations. This does not imply endorsement or lack of endorsement for any included or excluded organization.*

Providers will be listed in the Area VI I&A resource directory if they:

- Provide services to the community in at least one of the categories defined in the AIRS/INFOLINE taxonomy of Human Services.
- Are certified or licensed by the appropriate levels of government where such provisions for such certification and licensing exist.
- Are in compliance with any established, applicable local, state, or federal laws and regulations.
- Provide service without regard to race, color, religion, or national origin.

Providers will be excluded from the Area VI I&A resource directory if they:

- Have their certification or license revoked by a level of government.
- Have their certification and/ or organizational membership revoked by a recognized group of peers who set professional standards.
- Exhibit a pattern of failing to respond in a timely and satisfactory manner to client complaints reported to and identified by Aging Information Specialists.
- Any organization / provider that deny services based on color, race, religion, gender, sexual orientation, ancestry, nationality or any other basis not permitted by law whose services are divisive or discriminatory.

#### Disclaimer

- 1.) Non-responsibility for the quality of services contained in the resource database.
- 2.) Non-endorsement of the services contained in the database.
- 3.) Area VI Agency on Agency I&A services do not guarantee and/or recommend resources contained In the I&A resource directory.

# Resource Directory

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## **ADULT DAY CARE – (in facility)**

Programs providing supervised care for dependent adults. Services may include activities, social interaction, exercise, as well as supervision of meals and medications.

- 1.) Inclusion – All Adult Day Care centers within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

## **ADVOCACY**

Programs that seek to intercede on behalf of the elderly and disabled to ensure they receive the benefits and services to which they are entitled.

- 1.) Inclusion – Groups related to protecting the rights of senior and disabled together with our targeted populations.
- 2.) Exclusion – 0

## **EDUCATION**

Programs providing formal and informal education for seniors and the disabled.

- 1.) Inclusion – Providers who disseminate information to seniors, disabled persons and caregivers.
- 2.) Exclusion - 0

## **EMPLOYMENT/TRAINING**

Programs providing senior employment services.

- 1.) Inclusion – Employment/training providers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **FOOD SOURCES**

Programs that seek to meet the basic nutritional needs of the community by providing access to food products.

- 1.) Inclusion – All not-for profit resources within the AAA Area VI nine county service areas.
- 2.) Exclusion – General area restaurants and grocery stores that do not deliver.

## **GROUP HOMES**

Programs providing an alternative living environment for individuals who are unable to live on their own.

- 1.) Inclusion – Medicaid approved within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

## **HEALTH EDUCATION INFORMATION**

Programs designed to inform the public of existing or potential health issues.

- 1.) Inclusion – Programs that disseminate information specific to health issues.
- 2.) Exclusion – 0

## **HOME DELIVERY SERVICES**

Specific services delivered to the homes of elderly or disabled individuals.

- 1.) Inclusion – Grocery stores, pharmacies and other business providing delivery service within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0.

## **HOME HEALTH AGENCIES**

Programs providing medical and personal care to the elderly, disabled, ill or recuperating individuals in their home.

- 1.) Inclusion – Agencies that are within the AAA Area VI nine county service area.
- 2.) Exclusion – Those who do not serve AAA Area VI.

## **HOMELESS SHELTERS**

Programs providing a temporary place to stay for people who have no permanent housing.

- 1.) Inclusion – Homeless shelters within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

# Resource Directory

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## **HOSPICE**

Programs providing a full range of supportive services for terminally ill individuals and their families while they are at the latter stages of a terminal illness.

- 1.) Inclusion – Hospice providers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **HOSPITALS/MEDICAL CENTERS**

Medical institutions providing diagnostic and treatment services to individuals.

- 1.) Inclusion – General hospitals and health clinics within the AAA Area VI nine county service area.
- 2.) Exclusion – Specialty Clinics and doctors' offices.

## **IN-FACILITY RESPITE**

Respite care within a facility providing an overnight break for the caregivers for a certain amount of time based on the need.

- 1.) Inclusion – Licensed facilities that provide service within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **IN-HOME ASSISTANCE**

Programs providing assistance in performing routine household and non-medical personal care activities for elderly individuals and couples to help them sustain independent living.

- 1.) Inclusion – Providers within the AAA Area VI nine county service area.
- 2.) Exclusion – Providers that are not bonded and insured.

## **IN-HOME RESPITE**

Programs providing a full-time caregiver time away to relieve the stress of caring for a homebound person.

- 1.) Inclusion – Providers within the AAA Area VI nine county service area.
- 2.) Exclusion – Providers that are not bonded and insured.

## **INSURANCE ASSISTANCE/INFORMATION**

Programs providing a variety of supportive service for the elderly, disabled and caregivers who need assistance in completing, filing and/or appealing decisions with regards to insurance claims.

- 1.) Inclusion – Non-profit assistance providers.
- 2.) Exclusion – Insurance companies and agents / private for profit.

## **LEGAL SERVICES**

Programs that offer advice and guidance regarding legal matters.

- 1.) Inclusion – Non-profit legal referral services.
- 2.) Exclusion – Private for profit

## **MENTAL/EMOTIONAL HEALTH**

Programs assisting those individuals who exhibit clinically significant behavioral or psychological problems or patterns that are typically associated with emotional distress.

- 1.) Inclusion – \*see below
- 2.) Exclusion – \*see below

*\*Note: Within the Area VI Agency on Aging service area there are providers for mental and emotional health. For a complete and recently updated list that includes providers who accept Medicare and Medicaid, contact the Department of Health and Welfare at 528-5791.*

## **RECREATION**

Programs providing recreational activities, games or sports for the elderly and disabled.

- 1.) Inclusion – On going recreation and activities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0



# Resource Directory

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## **RESIDENTIAL/ASSISTED LIVING**

Residential facilities, apartments, and/or planned communities designed to enable elderly individuals or couples to live independently with a variety of supportive services.

- 1.) Inclusion – Licensed Assisted Living facilities within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **SENIOR HOUSING**

Facilities that provide housing to the aging and disabled.

- 1.) Inclusion – Senior/disabled housing facilities within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **SKILLED NURSING FACILITIES**

Inpatient health care facilities that provide 24 hour skilled nursing care.

- 1.) Inclusion – Licensed 24/7 care facilities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

## **SUBSIDIZED HOUSING**

Programs that make rental housing more available to low-income individuals through state and federal programs.

- 1.) Inclusion – Subsidized housing facilities within the AAA Area VI nine county service areas.
- 2.) Exclusion – 0

## **SUPPORT GROUPS**

Groups of individuals who share a common problem and who meet on a voluntary basis for mutual support.

- 1.) Inclusion – Support Groups for the aging, disabled and for those who are grandparents raising grandchildren and other relative caregivers within the AAA Area VI nine county service area.
- 2.) Exclusion – 0

## **TAX ASSISTANCE**

Programs assisting individuals with tax benefits.

- 1.) Inclusion – Non-profit tax assistance programs within the AAA Area VI nine county service areas.
- 2.) Exclusion – For profit

## **TRANSPORTATION**

Programs providing basic transportation and special arrangements for the elderly.

- 1.) Inclusion – Local and regional transportation providers that serve the aging and disabled populations within the AAA Area VI nine county service area.
- 2.) Exclusion – Municipal airlines

## **VETERAN SERVICES**

- 1.) Inclusion – All Veterans Service providers.
- 2.) Exclusion – 0

## **VOLUNTEER OPPORTUNITIES**

Community Agencies that have positions within their organizations for people who are willing to offer their services.

- 1.) Inclusion – Not-for profit
- 2.) Exclusion – 0

**Any additions and / or corrections to the Senior Resource Directory would be appreciated. Please contact the Area VI Agency on Aging at (208) 522-5370 extension 1014.**