



2014 Annual Report

Building a Stronger Community Since 1968



Eastern Idaho Community Action Partnership



EASTERN IDAHO

**community
Action**[®]

PARTNERSHIP

Helping People. Changing Lives.

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From the Board of Director's President



John Wesley stated, “Do all the good you can. By all the means you can. In all the ways you can. In all the places you can. At all the times you can. To all the people you can. As long as ever you can.” Such is the privilege of the Eastern Idaho Community Action Partnership. Our programs, such as heating assistance and in-home services, provide valuable and necessary services to help people who find themselves temporarily unable to provide for their basic needs. Other programs, such as the Headstart and the Haven programs, help to change the lives of individuals and families so they will be capable of taking care of themselves in the future. This has been our mission for over 40 years.

Of course, this mission cannot be completed without the assistance of the communities in which we reside. They are full of individual and corporate volunteers who willingly give their time, financial, and other resources to help people and change lives. Individual volunteers provide hundreds of hours of their personal time to assist with Headstart activities and senior assistance. Corporate partners such as Walmart, Bank of Commerce, and CHC Foundation provide thousands of dollars in financial assistance. The United Way, through the generosity of the community, also provides needed financial resources. Organizations such as the Boy Scouts of America and United States Postal Service organize food drives to help fill our food banks from the generosity of thousands of people in the communities we serve.

Because of the generosity of the communities in which we live, it is important that EICAP be a good steward of those funds. The Board of Directors, as well as the management and employees of EICAP, understand well the mission of helping people and changing lives. But they also understand the trust that has been placed in them to ensure that the organization is fiscally and programmatically responsible. Our success in this area is demonstrated by our clean financial opinions as well as the successful completion of independent programmatic reviews conducted to ensure compliance in meeting our mission objectives.

As a Board, we thank the members of the communities we serve, our corporate partners who give so much and, most importantly, the employees of EICAP who day in and day out make this agency what it is.

Fredrick Pieper, President
EICAP Board of Directors



From the Executive Director



During the 2014 fiscal year, Eastern Idaho Community Action Partnership, Inc. continued its mission to help and empower at risk individuals and families meet their basic needs and increase their independence through support and education. There were many changes and successes during the year.

The organization experienced the largest internal change it has had in almost nine years when our Executive Director, Russell K. Spain, announced his retirement to the Board of Directors in the January 2014 board meeting. During the following six months the Board of Directors developed a search committee and interviewed a number of candidates before offering the position to the successful candidate. I cannot describe in words the excitement I have felt, and the enjoyment I have derived from serving as the Executive Director of such a wonderful organization.

2014 also marked the 50th anniversary of Community Action programs. Community Action was born as a part of the Economic Opportunity Act of 1964. President Lyndon B. Johnson declared war on poverty that year and signed the Economic Opportunity Act on August 20, 1964.

In 2014 we received the fourth installment of twenty from the extremely generous donation from an anonymous source known as the Angela Magnani Wood Memorial Fund. This is a \$150,000 per year donation given to EICAP to memorialize Angela Magnani Wood and the compassion that she shared with the community through service during her lifetime. This year's contribution helped EICAP fulfill a part of its mission by helping individuals become further educated through obtaining their GED at the Haven, or attending one of our local Colleges or Universities through the Tuition Assistance Program. The fund also provided scholarships to students at Eastern Idaho Technical College and scholarships to low-income elementary school age children to attend Summer Science Camps. This generous donation has allowed EICAP to help people and change lives in ways that just wouldn't be possible without it.

We have been actively engaged in an aggressive branding campaign for the organization. We are working diligently to get our name and mission out to the communities that we serve, and become a name that people recognize. In that effort we have really been emphasizing the pronunciation of the organizations short name, EICAP. We are really working on getting to be known as "E"-CAP.

My thanks and congratulations are extended to the Board of Directors and the Staff for providing services to those at-risk in our communities for the past 46 years. May we continue to fight the War on Poverty declared by Lyndon B. Johnson in 1964 in a way that changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live.

Jay G. Doman, CPA, CCAP
Executive Director



Community Action Promise

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

EICAP's Mission Statement

Eastern Idaho Community Action Partnership helps and empowers at risk individuals and families meet their basic needs and increase their independence through support and education.

Goals and Strategies



1 Low-income people become more self-sufficient

- Provide services that reduce barriers for at-risk individuals and families.
- Facilitate life skills training, education, and other opportunities.

2 The conditions in which low-income people live are improved

- Provide opportunities that improve the quality of life for residents throughout our service area.

3 Low-income people own a stake in their community

- Involve participants in program development from design to delivery.
- Engage volunteers with meaningful opportunities to advance or promote EICAP programs.
- Provide avenues for individuals and community organizations to actively contribute to EICAP's mission.

4 Partnerships among supporters and providers of service to low-income people are achieved

- Develop, foster and formalize productive partnerships within the community.

5 Agency increases its capacity to achieve results

- EICAP will become more recognizable and respected in the communities served.
- Actively engage legislative, regulatory and community institutions regarding EICAP's Board adopted advocacy issues.
- Foster a supportive work environment for employees.
- Increase funding sources and amounts in response to the growing need for service.
- Maintain sound fiscal stewardship.
- Active involvement of the Board of Directors in agency activities and decisions.
- Maximize efficiency and effectiveness of service delivery.
- Train employees to utilize the scope of supportive services within EICAP and the community at large.

6 Low-income people achieve their potential by strengthening family and supportive environments

- Provide services that identify and reduce barriers to stability for vulnerable populations.
- Provide educational opportunities and support that empower vulnerable populations.

Building a Stronger Community...

One *Life* at a Time

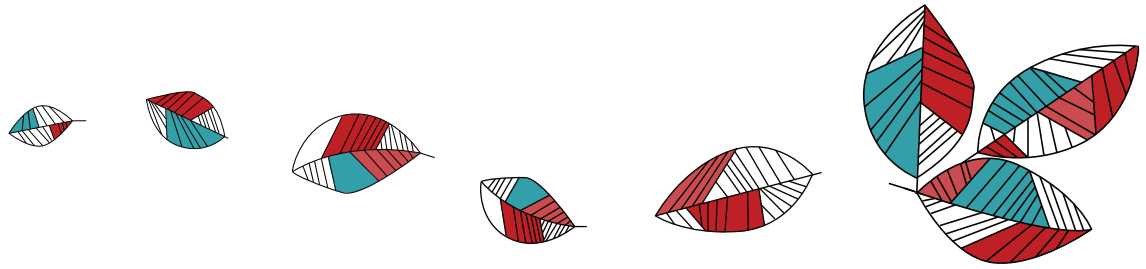


A Student in the Haven GED Program - One of the students who was in the GED program in 2014 made a lot of changes in his life. He struggled with addiction issues and finding a path for himself in life. His previous attempts to change were not successful, but when he was sentenced to Felony Drug Court, he decided he was done and wanted to get on with life. To say he had to do a lot of work to rebuild his life is an understatement.

I have not seen such a hard worker in a long time. He was working full time, plus doing his treatment classes as well as rebuilding his personal life with his family. His goal was to complete his GED before graduating drug court. It did not come easy to him. It was through sheer determination that he accomplished this goal. He would come in after a long day on the construction site and work for 2 hours. Plus, he would come in any time he was off during the day. He also did a lot of community service for the Haven to give back.

He now has a wonderful family around him and has bought a home that he enjoys working on. When he talks about life, he uses the word 'we' a lot, a unit that includes his family, and that is a huge change. Most of all, he is at peace with himself for the first time in a long time. He is very grateful that this EICAP program was available to him.

In a thank you note to the Haven GED program, he wrote, "I just wanted to thank you so very much for all of your help. I never would have been able to accomplish my GED and graduating drug court without you! Thank you for taking the time out of your day to work with my schedule. I am truly grateful. My GED is what I'm most proud of in all my accomplishments. I'm extremely grateful for this experience. It has changed my life and who I am as a person! Again, thank you, thank you, thank you!"



16,824

Transportation boardings for seniors

2,059

Units of Respite service

393

Consultations provided by the Ombudsman program

278

Hours of legal assistance to seniors

Area Agency of Aging

The Aging Program provides many services to those who are age 60 and older. Such services include:

- In-home services
- Ombudsman assistance
- Legal advice, counseling, and representation
- Adult protection for abuse, neglect and exploitation
- Caregiver support and respite offering free time to caregivers
- Resources and support to grandparents raising grandchildren
- Congregate Meals and Home Delivered Meals



5,039

Information & Assistance calls from seniors, families, and caregivers

266

Complaints resolved through the Ombudsman program

11,942

Hours of Homemaker assistance for frail seniors

246

Adult Protection reports investigated

Building a Stronger Community...

One Home at a Time

12 • Sunday, June 22, 2014

Best of 2014

Eastern Idaho Community Action Partnership

935 E Lincoln Rd, Idaho Falls

Phone: 522-5391

Website: www.eicap.org

Number of years in Idaho Falls: 46

EICAP has a variety of programs that benefit low-income individuals and families, ages birth to senior citizen.

The help provided is a hand up not a hand out. Clients are encouraged, through the services, to budget more appropriately, look at ways they can improve their lives and to work toward a more stable lifestyle. Our work also includes educating the community about poverty and how the community can participate in reducing poverty.

We provide Head Start to children 3-5 years old, and Area Agency on Aging for those 60 years of age and older. We own and manage 357 apartments in eastern Idaho. We operate the Haven Shelter and have outreach offices in Salmon and Rexburg. We provide weatherization services to those that qualify for Energy Assistance. During the winter months we provide Energy Assistance to those that qualify. We also accept the Boy Scout, Postal Service, local high school food drives and sort, store and deliver the food, plus USDA commodities to 17 east Idaho food pantries and soup kitchens.



Principals:

- Mike Hinman, Board President
- Leta Chadwick, Head Start
- Russ Spain, Executive Director
- Brad Simmons, Weatherization
- Jay Doman, Director of Finance
- Nick Burrows, Senior Services
- Sheryl Bailey, Family Services

Mission: Eastern Idaho Community Action Partnership helps and empowers at-risk individuals and families meet their basic needs and increase their independence through support and education.

Feedback: EICAP constantly seeks feedback from clients and the community. As a result, out of the over 1,000 Community Action Agencies in the U.S., EICAP is one of only nine to be recognized and designated an Agency of Excellence in Community Action by the Community Action Partnership.

252

Eligible households received emergency services

\$908

The average cost savings for Weatherization clients

6,658

The number of unduplicated households served



Weatherization

The Weatherization program provides assistance to eligible low-income households in the areas of energy conservation, health and safety, and related repairs. Applicants must sign up for Energy Assistance before they can get their home weatherized. After an individual qualifies for energy assistance, providing their home has not been weatherized in the past they are placed on Weatherization's waiting list, which can be up to 3 years long. Also, Energy Assistance provides a one-time payment to a household's heat source utility company. The benefit is calculated to provide 2-3 months of heating costs for each eligible household.



Housing

We currently own and manage ten properties, providing 347 units of housing. Four of the properties (five projects) are designated as senior housing and the other six properties plus a house are family housing. Senior housing provides housing for persons who are 62 or over or handicapped or disabled and who meet income and tenant selection criteria.

3,914

Eligible households
received LIHEAP
services

129

Homes completed
by Weatherization

99

Households
received emergency
fuel/utility
assistance

Building a Stronger Community...

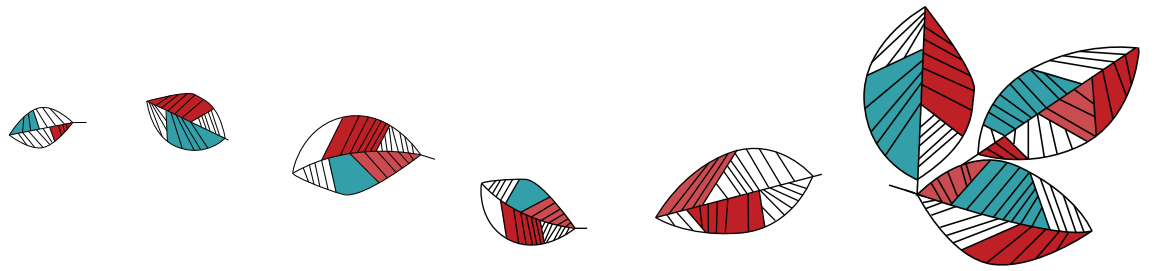
One Family at a Time



A family in the Head Start program - A particular family has been with the Head Start program for 3 years now. They have worked very hard to meet their family goals, while both parents worked hard to go to school. They wanted to get a house and they were able to achieve that this year; still being able to provide Christmas for their children. Ed has graduated from school now and is currently unemployed, but looking hard. They have savings to help them through this difficult time. We are so proud of all they accomplished this year. They still take time to volunteer in the classroom.



Cooking at the Haven



15,593

Warm beds provided to the homeless

24

Families/individuals found housing after living at the Haven

21

Students obtained their GED

532

Tutoring hours provided to GED participants



The Haven Shelter

EICAP offers many community services involving GED tutoring to telephone assistance. One main program within community services is The Haven Shelter. The Haven is a homeless shelter that provides emergency shelter, short term transitional housing and supportive services to homeless families and single women. EICAP works with people to develop a plan that will lead them to self-sufficiency.

200

New students enrolled in the GED Program

52

Emergency car repairs allowing households to get to work

92

Haven adults that gained employment

39

Haven adults that maintained employment for 90 days

Building a Stronger Community...

One Parent at a Time



A woman enrolled in the ARRA program a several years ago. She wanted to apply to the Medical Assistant Program at EITC. It had been awhile since she had graduated and she needed to take some refresher courses to prepare for the tests. Her hours were reduced at work and she had no child support to rely on for help in raising her daughter. She utilized available assistance to help her survive while she attended school full time and continued to work. Her vehicle at the time needed repairs that were more than the value of the vehicle. Funding was used to match what she could put towards a replacement vehicle with this, she was able to get a reliable vehicle. She could attend school, take her daughter to daycare, and continue working. She showed a strong ability in budgeting and self-discipline. She used her tax return to pay ahead on bills and keep her monthly costs down.

She graduated from Eastern Idaho College of Technology in 2013 with an Associate's Degree and is currently employed as a full time, Medical Assistant. She moved herself out of subsidized housing and into a house. She is an example of what true success is. We can't express how much respect we have for this woman.



65

Grandparents participated in the Grandparents Raising Grandchildren

115

Children benefited from the Grandparents Raising Grandchildren Program

62%

Families who show progress on their IFPA or other family goals

51%

families participate in regularly scheduled activities designed to increase life skills

Humorous Corner



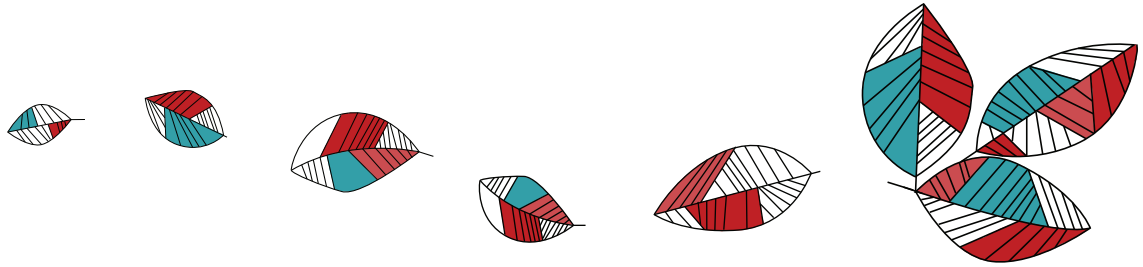
Looking for evidence!! Found it!
Life is never dull at the Haven.

Building a Stronger Community...

One Child at a Time



The EICAP organization thrives because of the community coming together and donating what they have to give. The Humanitarian Center donates to the Head Start program and helps families so much. These families receive school supplies, clothing, and beautiful, warm quilts. Toys, and baby kits are also received for the newborns including diapers, burp clothes, night gowns, blankets, hats, and gloves. It is so wonderful that all these items are donated!



22%
Parents
volunteering in
the Head Start
classroom

94%
Head Start children
have an ongoing
source of continu-
ous, assessable
health care

294
Children in
the Head Start
program



Head Start

EICAP Head Start is a preschool program for families with children ages 3 to 5. We operate six Head Start centers in eastern Idaho. Two centers are in Idaho Falls and the others are in Blackfoot, Driggs, Rexburg, and Salmon. Within the classrooms, EICAP's staff is dedicated to helping children grow mentally, socially, emotionally, and physically ensuring that they are kindergarten ready. Head Start is the nation's premier pre-school program differing from others because services are not limited to the classroom or the child. Our support staff works with the entire family, helping parents to understand their importance as their child's first and most important teacher. Parents are encouraged to be involved in their child's education as well as continue their own. Additionally, parents learn to set goals for their family to improve their own self-sufficiency.

51%
Head Start parents
participating in
parent meetings at
their centers.

99%
Head Start children
are currently
up to date on
immunizations

95%
Head Start
children received
preventative
dental care

Building a Stronger Community...

One Meal at a Time



Food Warehouse

EICAP has a food warehouse with USDA Commodities, and donated food in Idaho Falls. We distribute either monthly or weekly to 13 different pantries in our services area. EICAP's warehouse does not distribute food directly to individuals. If you live in Idaho Falls and need food, our agency can provide a food box referral to the Idaho Falls Community Food Bank.

84,803

Home Delivered
meals served to
seniors

53,560

Congregate Meals
served to seniors

21,769

Food box vouchers

Building a Stronger Community... One Partnership at a Time



52
Updated
and renewed
Memorandums
of Agreement/
Understanding
within the agency

15
New
Memorandums
of Agreement/
Understanding
within the agency



AARP
Advocare, Inc.
All Heart Home Care, LLC.
All West
Alpha Graphics
American Fabrication
American Legion VFW
American Red Cross
Ameripride
Antelope Creek Living Center
Arrowpoint Assisted Living
Art Museum of Eastern Idaho
Ashton Elementary School
Ashton Flea Market
Ashton Living Center
Ashton Senior Citizens Center
ATC Communications
Austin Kade Academy
BC Environmental Insurance Brokers
Bechtel
Behavioral Health Center
Better Business Bureau
Big Brothers Big Sisters of Southeast Idaho
Big O Tires
BISCO
BMC West
Bonaventure of Idaho Falls
Bonneville County
Bonneville County Board of Community Guardians
Bonneville County Circuit Breaker Program
Bonneville County Sheriff Dept.
Bonneville County Social Service
Bonneville County Youth Development Council
Bonneville County- Search & Rescue
Bonneville County-Community Resource Center
Bonneville County-Treasurer
Bonneville Humane Society
Bonneville-IF Crime Stoppers
Bonneville Interagency Council
Boy Scouts of America
Broulim's
BS&R Design & Supplies
Bureau of Facility Standards
BLM-Challis Field
Butte County Sheriff
BYU Idaho
Cable One
CAL Ranch Stores
California Contractors Supplies, Inc.
Calvary Chapel School
CAPAI
Carpet Master
Cascade Windows
Castle Lake Insurance, LLC
Catholic Charities of Idaho
CH2M
CHC Foundation
Chukars Baseball Organization
City of Dubois
City of Idaho Falls
Civitan's Club of Idaho Falls
Clark County
Clark County Economic Development
Clark County Senior Citizens Center
Clayton Area Historical Association
Club, Inc.

Color Keys
Columbia Paint
Community Council of Idaho
Community Family Clinic
Community Literacy Council
Community Transportation Association of Idaho
Cornerstone Pentecostal Church
Corporation for National Community Service
Corvettes of Southeastern Idaho
Custer County Sheriff
Delta Kappa Gamma
Deseret Industries
Development Workshop
Discovery Care Center
Domestic Violence & Sexual Assault
Eagle Rock Art Guild
Eagle Rock Assisted Living
Eagle Rock Dental
Eagles Auxiliary
East Side-West Side Soil Conservation
Eastern Idaho Public Health
Eastern Idaho Visitors' Center
EIRMC
EITC
EIRMC Social Services
EIRMC Transitional Care Unit
Elysium
Energy Conservatory
Fairwinds-Sandcreek Assisted Living
Fall River Electric
Falls Baptist Church
Falls Plumbing
Family Safety Network
First Book Bonneville County
First Call Jewel
First Christian Church
First Presbyterian Church
F.I.S.H.
Fit & Fall Program
Food Services of America
Forde Johnson Oil Co.
Foster Grandparents of Southeast Idaho
FREEMED
Fremont County Sheriff
Friends and Family Assisted Living
Friends for Learning
Friends of the Library
Gables of Ammon
Gardens of Rigby
Girl Scouts Silver Sage Council
Golden Pines Shelter Home
Good Samaritan Center
GoTo Travel Sites
Great Oaks Assisted Living
Greater Idaho Falls Chamber of Commerce
Habitat for Humanity
Heating Supply Company
Help, Inc.
Helping Hands Home Health
Heritage Homes of Rexburg
Homestead Assisted Living of Rexburg
Homestead Assisted Living of Rigby
Homestead Assisted Living of St. Anthony
High Country Heating
Home Depot
Home Helpers
Hometown Kitchen
Hopkins, Roden, Crockett

Hospice of Eastern Idaho
Hospice of Salmon Valley
Human Society -Upper Valley
Idaho Association of Area Agencies on Aging
IBEW Local 449 and NECA
Idaho Commission on Aging
Idaho Community Foundation
Idaho Department of Labor
Idaho Department of Health & Welfare-Children & Family Services/Navigators/Self Reliance
Idaho Department of Parks & Recreation
Idaho Department of Transportation employees
Idaho Energy Authority (IDEA)
Idaho Falls Animal Shelter
Idaho Falls Arts Council
Idaho Falls Community Food Bank
Idaho Falls Community Pathways
Idaho Falls Downtown Development Corporation
Idaho Falls Farmers' Market
Idaho Falls Medical Alliance
Idaho Falls Police Department
Idaho Falls Police Dispatch
Idaho Falls Power
Idaho Falls Rescue Mission
Idaho Falls School District 91
Idaho Falls Senior Citizens Community Center
Idaho Falls Symphony
Idaho Fish and Game
Idaho Heart Institute
Idaho Youth Ranch
IHFA
Idaho Legal Aid
Idaho Old Time Fiddlers Association
Idaho Power
ISU
IF Rentals
INL Fire Department
Intermountain Gas
ISU Audiology Program for Veterans
ISU Nursing Program
J&R Products, Inc.
Jefferson County Museum
Jefferson County Sheriff
Jefferson County Social Services
Jefferson County Elementary School
Jefferson Soil & Water Conservation District
Jim Olsen/Westside Plumbing
Jim's Tropy Room
Joshua D. Smith Foundation
JR Roofing
Judicial District VII
Idaho Falls Fire Marshall
Kevin Homer Law Office
Kiwanas Club of Idaho Falls
LDS Humanitarian Services
Lemhi County Economic Development Association
Lemhi County Historical Society, Inc.
Lemhi Valley Social Services
LIFE, Inc.
Life Care of Idaho Falls
Lifestyle Homecare Corp.
Lily Home & Syringa Homes
Lincoln Court Retirement Community
Loosli Construction
Lost River Hospital

Lost River Hospital Auxiliary
Lost River Senior Citizens
Lost Rivers Economic Development
Lost Rivers Medical
Lynnette Meek, RDN
Mackay Food Pantry
Mackay Senior Citizens Center
Madison County Senior Citizens
Madison County Sheriff
Madison Memorial Hospital
Maecck Family Foundation
Mahoney House
Mathews Heating and Plumbing
Max Ker & Son Lumber Co.
Meadows Assisted Living
MicroServ
Military Affairs Council
Mine Hill Preservation Committee
Mt. Vernon Assisted Living
Monticello Assisted Living
Motel West
Mountain Valley Assisted Living
Mountain View Hospital
Mountain Vista Properties, LLC
Mr. Driveline, Inc.
Museum of Idaho
National Alliance for Mentally Ill -Upper Valley
Newcomers Club
Niagara Conservation
North Custer Museum
North Fork Assisted Living
Northgate Appliance
Northstar Heating & Air
Old Fort Hall Chapter, NSDAR
Parents as Teachers
Park Taylor Ward
Parkwood Meadows Assisted Living
Partners for Prosperity
Partnership for Science & Technology
Patrick Plastics, Inc
Peak Village
Personal Home Care
Pinebrook of Idaho Falls
Pinebrook of Rigby
Premium Choice Homecare
Positive Energy Conservation
Post Regsiter
Potandan Produce
Premier Builders, LLC
Preston Dixon
Promontory Point
Qualicare, Inc.
R-Factor
Rags & Wags Thrift Store
Regional Council of Christian Ministry
Retired Teachers of Idaho Falls
Rexburg Care and Rehab
Rexburg City Police Department
Rick Miles Produce Service
Rigby Country Living Center
Rigby Presbyterian Church
Rigby Senior Citizens Center
Ririe Senior Citizens Center
Roberts Elementary School
Roberts Senior Citizens Center
Rocky Mountain Power
Romaine's Furniture
Ron Sayer Dodge
Rosemark
Rotary Club
Sacajawea Interpretive Center

Safe Haven Assisted Living
Saffron Perspective, Inc.
Salmon Arts Council
Salmon Nutrition Site
Salmon Pioneer Primary School
Salmon Public Library
Salmon River Electric
Salvation Army
Saweway Market
SCORE
Seniors West of the Tetons
SHIBA
Senior Home Care
Sermon Service & Electric
Shelley, Idaho Falls, Skyline, Hillcrest High schools
Showcase Interiors
Snake River Animal Shelter
Social Security Administration - Idaho Falls
Soup Kitchen
South Fremont Senior Citizens
South Lemhi Senior Center
Sprinter Heating & Hydronics
St. Luke's Episcopal Church
St. Paul's United Methodist
St. Vincent De Paul
Stagecoach Inn Motel
Stanley Museum-SIHA
Steele Memorial Hospital
Sun Valley Charitable Foundation
Sunrise Travel
Swan Valley Senior Citizens Center
Targhee Regional Public Transportation Authority
Tautphaus Park Zoo
Teton County Sheriff
Teton Fire & Security
Teton Peaks Assisted Living
Teton Valley Assisted Living
Teton Valley Hospital / Driggs Clinic
Teton Valley Rotary Club
The HUB (Challis)
Toys for Tots
Trinity United Methodist Church
TTS Travel
Turtle and Crane Assisted Living
United Way
University of Idaho - Assistive Technology
Upper Valley Board of Community Guardians
USDA Forest Service-Intermountain Region
Valley Glass
Valley Office Systems
Veterans Administration
Vocation Rehabilitation
Walmart Foundation
Waxie Supply
West Jefferson Senior Citizens
Westland Distributing, Inc.
Whole Energy & Hardware
Wiemer Heating & Air Conditioning
William Cobbley Senior Citizens Center
Window Products, Inc.
WIPFLI, LLP
Wright Roofing, Inc.
Y.M.C.A.

Building a Stronger Community...

One Volunteer at a Time



Through the help of many volunteers, EICAP is able to provide meals to those who stand in need. Two volunteers, husband and wife, are a team and drive from Ashton to Rexburg each week to fill boxes for recipients and help out in any way. During 2014, this couple reported 298.5 hours of dedicated service to residents of Madison county and EICAP. They make a difference in many lives.

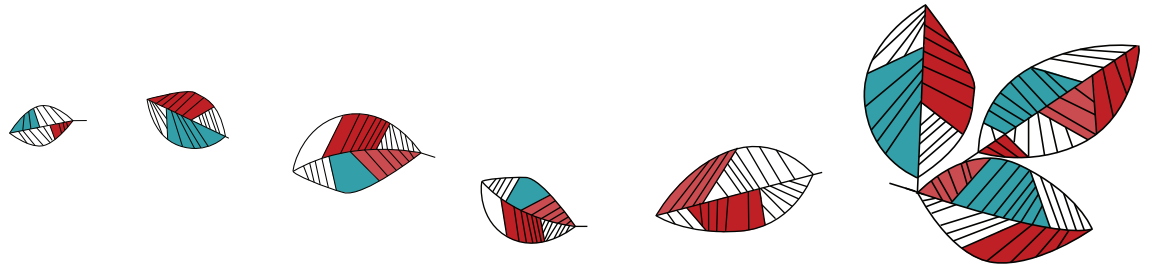


Our volunteer Ombudsman program is called Volunteer Ombudsman Improving Care for our Elders (VOICE). We ensure that residents who live in assisted living facilities and skilled and rehabilitation centers are frequently visited to let them know they have rights; to remind them that they should be receiving good care and that they have an impartial person, their Ombudsman. Ombudsman can receive, investigate and help resolve any complaints they may have. In 2014, our 12 volunteers visited 14 facilities volunteering 1,373 hours. They also donated their travel reimbursement. This translates to \$32, 924 in in-kind donations.



The Ombudsman Program worked with the Adult Protection Program to investigate incidents of vulnerable adults with dementia leaving their facilities. In helping to resolve the problems, we were instrumental in strengthening policy and procedures for initial searches and strengthening the security systems in the facilities.





1,257

Hours volunteered
by Volunteer
Assistant
Ombudsmen

32,454

Total hours
volunteered by
RSVP volunteers

\$104,172

Amounts raised
from fundraisers

Why Should I Volunteer?

The experiences and memories acquired when sharing your time and helping others is invaluable.

You may:

- Gain the satisfaction of making a difference in someone's life and our community
- Have fun and meet new people
- Challenge your attitudes and beliefs
- Experience team work
- Develop life- and work place-skills
- Demonstrate responsibility and dependability to future employment opportunities
- Explore career opportunities and enhance your resume
- Improve your self-confidence
- Grow personally
- Expand your community networks

<http://www.eicap.org/opsl/volunteer>

\$15,066

Total landlord
contributions
towards improving
the energy
efficiency of their
properties

148 Donations

6 Food drives

38 Fundraisers

\$30,594

Amount donated

Letter from the Department of Health & Human Services



ADMINISTRATION FOR CHILDREN & FAMILIES

Office of Head Start | 8th Floor Portals Building, 1250 Maryland Ave, SW, Washington DC 20024 | eclkc.ohs.acf.hhs.gov

To: Board Chairperson

Mr. Michael Hinman
Board Chairperson
Eastern Idaho Community Action Partnership Inc.
935 E Lincoln Rd.
Idaho Falls, ID 83401-2119

From: Responsible HHS Official

Ms. Ann Linehan
Acting Director, Office of Head Start

Ross Weaver for 12/12/14

Date

Overview of Findings

On 11/3/2014, the Administration for Children and Families (ACF) conducted a monitoring review of the Eastern Idaho Community Action Partnership Inc. Head Start and Early Head Start programs to determine whether the previously identified findings had been corrected. We wish to thank the governing body, Policy Council, staff, and parents of your program for their cooperation and assistance during the review. This Head Start Review Report has been issued to Mr. Michael Hinman, Board Chairperson, as legal notice to your agency of the results of the on-site program review.

Based on the information gathered during our review, we have closed the previously identified findings. Accordingly, no corrective action is required at this time. If you have questions about this report, please contact your ACF Regional Office.

Distribution of the Head Start Review Report

Copies of this report will be distributed to the following recipients:

Ms. Nancy Hutchins, Regional Program Manager
Mr. Kirtus Blanchard, Policy Council Chairperson
Mr. Jay Doman, CEO/Executive Director
Ms. Leta Chadwick, Head Start Director

Overview Information

Review Type: *Desk/FTL Solo*
Organization: *Eastern Idaho Community Action Partnership Inc.*
Program Type: *Head Start and Early Head Start*
Field Lead: *Ms. Louise Gill*
Funded Enrollment HS: *241*
Funded Enrollment EHS: *Not Applicable*





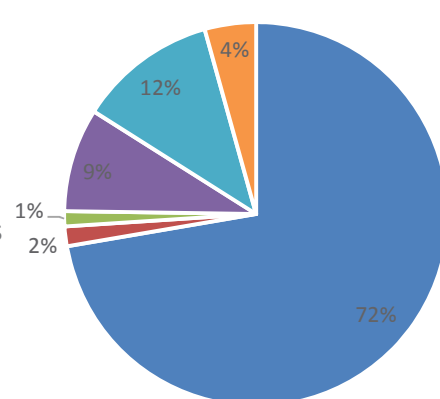
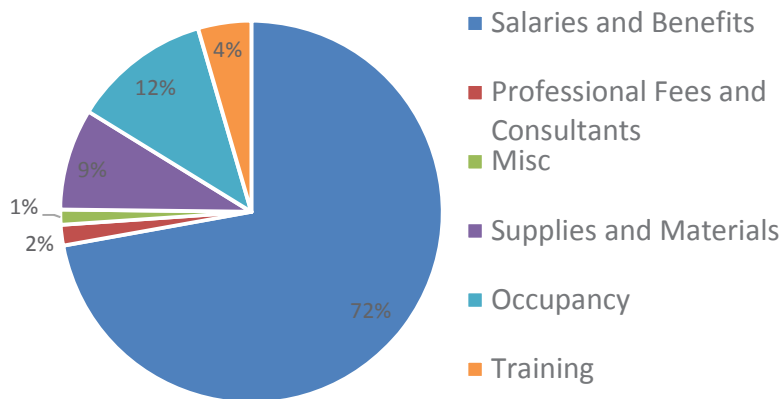
Head Start Proposed Budget and Services

Actual 2013

Head Start Federal Grant	\$ 1,952,313.00
USDA Revenue	\$ 127,871.41
TANF Grant	\$ 262,362.08
United Way Grant	\$ 1,812.34
Local Funds	\$ 3,840.16
	\$ 2,348,198.99
Non-Federal Share	\$ 568,788.35
Total:	\$ 2,916,987.34

Budget 2015

Head Start Federal Grant	\$ 1,950,055.63
USDA Revenue	\$ 128,000.00
TANF Grant	\$ 262,300.00
United Way Grant	\$ 10,205.00
	\$ 2,350,560.63
Non-Federal Share	\$ 568,800.00
Total:	\$ 2,919,360.63



Salaries and Benefits	\$ 1,694,690.49
Professional Fees and Consultants	\$ 41,127.55
Misc	\$ 30,108.09
Supplies and Materials	\$ 201,442.70
Occupancy	\$ 275,025.94
Training	\$ 105,804.22
	\$ 2,348,198.99

Salaries and Benefits	\$ 1,700,000.49
Professional Fees and Consultants	\$ 39,000.00
Misc	\$ 30,000.00
Supplies and Materials	\$ 205,000.14
Occupancy	\$ 275,000.00
Training	\$ 101,560.00
	\$ 2,350,560.63

Head Start Report and Kindergarten Readiness Efforts

In SY 2013-2014 EICAP Head Start served a total of 293 children from 271 families. Average monthly enrollment: 100% of 241 children. 96% of eligible children were served. During the last 60 days of the program year, we elected not to replace vacancies pursuant to performance standards. -----

Percentage of enrolled children that received medical and dental exams:
97% (medical); 97% (dental) - This includes all children who were enrolled in our program, even for one day.

Meals Served - 13,631 Breakfasts, 23,617 Lunches, 9,417 Snacks for a total of 46,665 meals.

Throughout the Fiscal Year 2013-2014 the following parent engagement activities were provided for families. Each center shared a variety of interactive activities and guest speakers from the community.

- Mental Health training
- Adult Education/family literacy
- Health and Wellness that included oral health, and nutritional well being
- Financial Well Being (Cooperative Extension)
- Male involvement activities; Home depot, bowling, sledding, literacy activity
- Positive Parenting (Love and Logic)
- Kindergarten transitions/round up
- Personal safety
- Self-sufficiency

EICAP's efforts to prepare children for kindergarten ---

Head Start teaching staff focuses on kindergarten readiness skills from the beginning of the school year by using an integrated curriculum that scaffolds learning. Children are assessed at three checkpoints during the school year using the Teaching Strategies Gold online assessment system. This system focuses on the 38 research based objectives that include predictors of school success, which are aligned with the Idaho State Standards, the Head Start Child Development and the Early Learning Framework. Teachers focus on what matters most for school readiness and are able to support all types of learners as well as plan appropriate learning experiences that help children thrive.

- Mathematics
- Cognitive Development
- Social/Emotional Development
- Language
- Science
- Physical Health and Development
- Literacy





As a result of our efforts to prepare children for school readiness, we measured children's progression levels in 6 of the above 7 developmental domains. The percentages of growth of 4 year old children per domain is as follows: 48% in mathematics, 29% in cognitive development, 31% in social/emotional development, 34% in language, 22% in physical health and development, and 20% in literacy. The percentages of growth of 3 year old children per domain is as follows: 53% in mathematics, 49% in cognitive development, 47% in social/emotional development, 47% in language, 34% in physical health and development, and 39% in literacy.

Children transitioning to kindergarten are able to write their name, identify colors, shapes, letters and numbers, count, predict outcomes when experimenting and problem solve. Children learn how to follow schedules, routines and learn the essential school readiness skills of turn-taking, sharing and peer interaction.

Children were observed throughout the year on a 3 level basis. All lesson plans and activities are based on the needs of the children and focus on preparing them for the transition into kindergarten. Parents and teaching staff work together to assess the goals for their children during two home visits and two parent teacher conferences each year.

To continue improving these readiness skills, teachers prepare lesson plans and activities that are based on the needs of children and that focus on preparing them for the transition to kindergarten. Parent and staff work together to set goals for children during home visits and parent teacher conferences each year. Additionally, our program welcomes parental input throughout the year.

Prior to the last parent teacher conference, teachers prepare the transition passport. This passport lists the child's strengths, needs, transition priorities, and strategies to support the transition. Parents are encouraged to share this information with the receiving school. Staff also prepares transition kits for the parents including items such as: tip sheets on how to make the transition successful, a 3 month daily activity calendar, and other resources they can use to help their child meet his/her next challenge.

In order to accommodate children with disabilities, teachers attend end of the year transition meetings with local school districts. At these individual meetings, teachers are able to share recommendations and information about that child in order to make their transition to kindergarten a success. Head Start makes every effort to accommodate parents for this transition period and provides them with any resources they need to make it a rewarding experience.



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