



2016 Annual Report

Community Action Promise

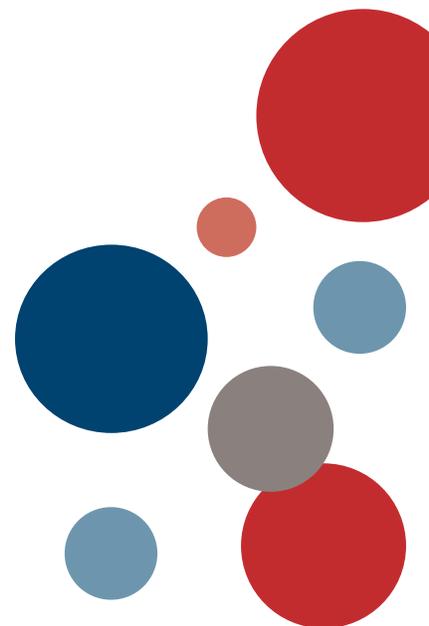
Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

EICAP's Mission Statement

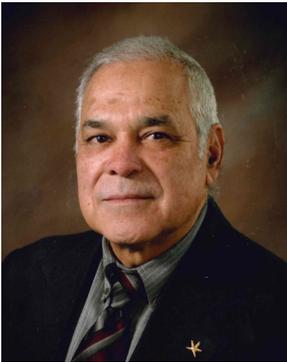
Eastern Idaho Community Action Partnership helps and empowers at risk individuals and families meet their basic needs and increase their independence through support and education.

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From the Board of Directors' President



“We all owe what we are and what we have to somebody else”. I don’t remember who invented that simple phrase but I keep it very close to my heart. Especially in those instances, when I tend to forget my childhood in Mexico. Where seven kids plus Mom and Dad slept in the same room. Mom cooked our meals in an open-hearth pit, fueled with tree branches. Mom would sew my “playing” pants using pieces of my Dad’s old work pants.

Someone could say that we were a “poor” family. I think we only accepted that adjective when we compared the number and quality of possessions we owned and the levels of comfort that other families and neighborhoods had.

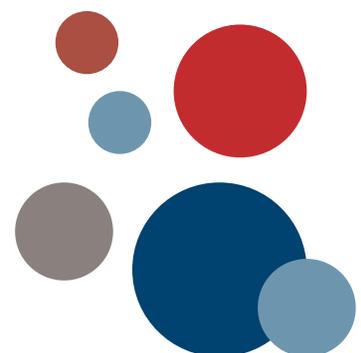
As I grew up, around the age of eleven or twelve years of age, I realized that “poverty” did not only mean that we had resources just to survive day-to-day. It also meant that the family income was way too limited to afford buying books, paying for school registrations or transportation to send kids to Junior High, let alone High school. My three older brothers were only able to finish a sixth-grade education. They started to work and contribute to the family economy at the age of twelve!

I was finishing sixth grade when I met Luis. He played on my soccer team, and we were talking about the possibilities of going on to Junior High. I told him about my family’s situation. He told me “your parents don’t have to buy you books, you can use mine, and we can both ride my bike to school so you don’t have to worry about transportation.” That moment changed my life forever. I am forever indebted to Luis for “what I am and what I have”. Without that selfless gesture, only God knows where I would be today.

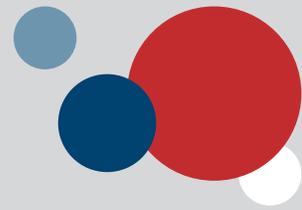
I have been associated with EICAP for only a couple of years. Nevertheless, I feel that EICAP is an entity founded in the spirit of messengers of HOPE for many families and individuals of all ages. They are waiting for that special moment or special person to give them a little boost to propel them to leave that level of poverty that is preventing entire generations from becoming more wholesome human beings.

The mission of EICAP, including the Board of Directors and employees, is not limited to wisely distributing among the “poor,” funds entrusted to us by the Government and our generous Grantors. The mission has also contained and will continue containing a strong element of humility and love for our less fortunate fellow men. After all, money and comforts alone do not make people happier or better. Let us strive to do for the “poor” in our communities what my friend Luis did for my life.

Antonio Salcido, President
EICAP Board of Directors



From the Chief Executive Officer



I am proud to share the 2016 accomplishments of Eastern Idaho Community Action Partnership with its employees, stakeholders and the public. This year has brought many challenges, but these challenges have provided many successes.

The year started out with the unexpected news that our organization had been nominated and chosen, by the general membership of the Greater Idaho Falls Chamber of Commerce, as the Business of Distinction in the Non-Profit Category for 2015. To be nominated for such an award in the presence of so many worthy non-profit organizations in the area is an honor. To be selected as the category winner from among those same organizations is truly humbling. This is a testament to the dedicated and caring people that work for this great organization. We do great things for our community in our effort to help people and change lives.

Another great achievement during the year was the successful completion of our first funding cycle for our new Early Head Start grant. The process to bring on this new program was extremely challenging at times, but through dedicated employees, much hard work and perseverance we were victorious in getting all 72 of our Early Head Start children enrolled in the program in safe, newly renovated facilities. During the year we opened the doors on our newly acquired and renovated Hoopes facility, dedicated entirely to the Early Head Start program, with an enrollment of forty children. I would like to publicly thank the Board of Directors of HELP, Inc. for their generosity as they made it possible for EICAP to purchase their building when they made the hard decision to close their doors of operation. They were a great organization, doing great things for many of the same customers we serve. They have made it possible in their darkest hour to make the light shine brightly for the many children we will be able to teach in this facility.

Providing services to needy individuals and families is a community effort and we appreciate the support provided by the communities served by Eastern Idaho Community Action Partnership. We are grateful for the generous cash contributions that we have received from numerous Corporations such as Valley Wide Cooperative, Austin Kade, Battelle Energy Alliance, Walmart and General Mills and others, as well as individuals such as the Angela Magnani Wood Memorial Fund and the Bonnie Ormond Christmas Light Fund. These altruistic gifts allowed us to care for seniors, families, mothers and children in ways that would have otherwise been impossible.

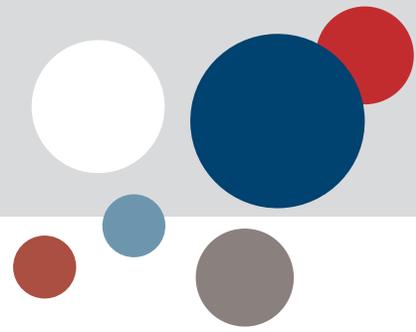
I cannot talk about the achievements of the organization without recognizing the people that make it happen. I would like to thank all the volunteers of the organization, from the Corporate service days to the parent donating time in the Head Start Center and all other areas of the organization that could not operate without volunteers for the countless hours they contribute to the success of our mission.

Finally, I would like to recognize and thank all the employees of EICAP. These are the people that make it happen, and make EICAP what it is. When I think of the employees and volunteers of EICAP I know that we have people in place that care about the entire community. So, thank you for all you do.

Jay G. Doman, CPA, CCAP,
Chief Executive Officer



Goals and Strategies



1 Low-income people become more self-sufficient

- Provide services that reduce barriers for at-risk individuals and families.
- Facilitate life skills training, education, and other opportunities.

2 The conditions in which low-income people live are improved

- Provide opportunities that improve the quality of life for residents throughout our service area.

3 Low-income people own a stake in their community

- Involve participants in program development from design to delivery.
- Engage volunteers with meaningful opportunities to advance or promote EICAP programs.
- Provide avenues for individuals and community organizations to actively contribute to EICAP's mission.

4 Partnerships among supporters and providers of service are achieved

- Develop, foster and formalize productive partnerships within the community.

5 Agency increases its capacity to achieve results

- EICAP will become more recognizable and respected in the communities served.
- Actively engage legislative, regulatory and community institutions regarding EICAP's Board adopted advocacy issues.
- Foster a supportive work environment for employees.
- Increase funding sources and amounts in response to the growing need for service.
- Maintain sound fiscal stewardship.
- Active involvement of the Board of Directors in agency activities and decisions.
- Maximize efficiency and effectiveness of service delivery.
- Train employees to utilize the scope of supportive services within EICAP and the community at large.

6 Low-income people achieve their potential by strengthening family and supportive environments

- Provide services that identify and reduce barriers to stability for vulnerable populations.
- Provide educational opportunities and support that empower vulnerable populations.

Building a Stronger Community...

One **Life** at a Time

27,305

Transportation
boardings for
seniors

Salmon Outreach Office and Head Start

The EICAP Salmon Outreach office and Head Start center have seen a tremendous growth in the past year. Clients have a unique opportunity to access the majority of EICAP programs in one office with familiar staff helping every step of the way through a crisis or time of need. Clients and families can be particularly vulnerable when seeking assistance especially in smaller communities where anonymity is harder to come by. We have been honored to be trusted by the families of Lemhi and Custer counties to be a safe place to seek assistance and a trusted organization to receive donations.

12,089

Information &
Assistance calls from
seniors, families, and
caregivers

In 2016, the Salmon Outreach office has assisted the area with well over 3,000 unique services to families. The Salmon outreach office provides clients in Lemhi and Custer counties with nutrition through TEFAP, CSFP, and CACFP programs, feeding everyone from preschoolers to seniors. We offer education through the Head Start preschool and the GED program that paid for over 55 tests in 2016 with 6 clients completing all four tests gaining their GED credential. This assistance was instrumental in 3 of the clients obtaining steady employment. Through locally donated funds we have been able to assist clients with basic needs and with furthering their education with employment-ready skills trainings. We have assisted 918 clients with funds to heat and power their homes through LIHEAP and Salmon River Electric Good Neighbor Funds.

6,248

Hours of Homemaker
assistance for frail
seniors

288

Hours of legal
assistance to seniors

Area Agency of Aging

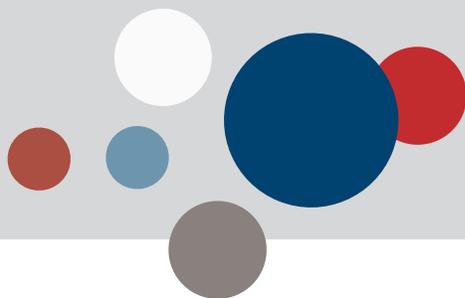
The Aging Program provides many services to those who are age 60 and older. Such services include:



- In-home services
- Ombudsman assistance
- Legal advice, counseling, and representation
- Adult protection for abuse, neglect and exploitation
- Caregiver support and respite offering free time to caregivers
- Resources and support to grandparents raising grandchildren
- Congregate Meals and Home Delivered Meals

509

Consultations provided
by the Ombudsman
program

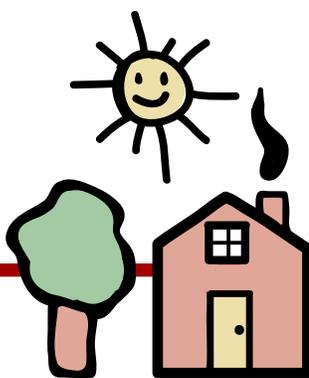


A Haven Shelter Client

One of our former clients, who got the changing life award in 2008, has almost accomplished her dream of becoming an RN, which is huge for a felon. She was told by the nursing board when she first started and requested permission to become an RN that she would need to do the work upfront and then a decision would be made as to whether she could become one. She started with being an LPN and was allowed to do that but she would need to be under the supervision of a specific medical personnel in recovery program. That would mean constant drug testing, certain duties she could not perform, a lot of eyes on her, classes she had to constantly take. She continued taking classes for her RN degree as well.

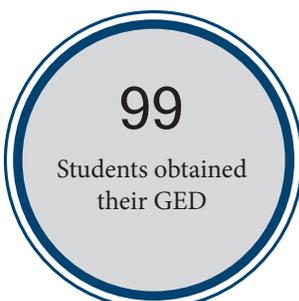
In April 2017, she went in front of the Parole board and was fully pardoned. After she presented her case, she was told to wait and she was worried because they normally send out letters with their decisions. They came back and gave her the news. One of the board members told her he was glad to hear that good things were coming out of the Haven because his company donates a lot of money there! She is no longer a felon and no longer has any restrictions to accomplish her goal.

Needless to say, she is ecstatic! Can you imagine going to college not knowing if you will get your degree!! She can finish all the loose ends now to get her RN.



The Haven Shelter

EICAP offers many community services involving GED tutoring to telephone assistance. One main program within community services is The Haven Shelter. The Haven is a homeless shelter that provides emergency shelter, short term transitional housing and supportive services to homeless families and single women. EICAP works with people to develop a plan that will lead them to self-sufficiency.



Building a Stronger Community...

One Home at a Time

Weatherization

The Weatherization program provides assistance to eligible low-income households in the areas of energy conservation, health and safety, and related repairs. Applicants must sign up for Energy Assistance before they can get their home weatherized. After an individual qualifies for energy assistance, provided their home has not been weatherized in the past they are placed on Weatherization's waiting list, which can be up to 3 years long. Also, Energy Assistance provides a one-time payment to a household's heat source utility company. The benefit is calculated to provide 2-3 months of heating costs for each eligible household.



The following 7 responses are from some of the individuals and families that received assistance through EICAP's Weatherization program in 2016. All agreed that the work was satisfactory and that the job site was cleaned upon completion.

Bonneville County

The little things are what I found most useful and they showed me many things that I had never known nor considered before: namely light bulb types, and why sealing doors and windows are important to name a few.

Bonneville County

I have learned a lot!! I'm hoping for at least 30 dollars of saving or more per month.

Bonneville County

I have been better educated to understand the lasting environmental and home ownership benefits from using energy wisely during weatherization. I expect savings to grow significantly.

Jefferson County

I learned great things and expect savings to be significant.

Jefferson County

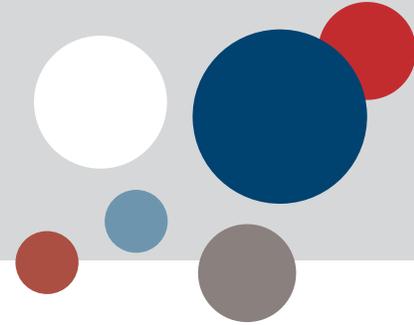
I learned items that opened my eyes with some interesting and useful facts and practices.

Just a personal note to say "Thank You" for helping my family and for all you do for our community. Our home looks and feels so cozy and comfy now. There are no drafts and the windows look amazing.

I enjoyed having you and your workers in my home. They were very professional, polite, and I felt at ease.

Please keep up the fantastic work and I want you to know that if I am ever in a position to help, I plan to pay it forward. Thank you again.

I would like to thank you for all the work you have done on my home. The Weatherization program is a God send. The crew and inspectors were pleasant, efficient, and they were a pleasure to have. Words alone cannot express how much appreciated you are and how grateful I am. Keep up the awesome work! Thank you again!



The Buchholz Family

Mikey Buchholz started our Head Start program in September of 2015 and is currently in his last year in the program. Mikey's older siblings had attended as well, and the family plans to enroll their youngest child for this next program year. At the beginning of the 2016-2017 program year, I set a goal with the family to have them pay off \$5,000.00 in debt so they could look into buying their own home. We provided different ideas and resources for the family to try and help them reach their goal. On each of my follow-up home visits with the family, I touched bases with them about their goal. During one particular follow-up, the mother informed me that they had achieved their goal and went to the mortgage company to try to finance a home. However, they were told that they had a new debt amount that was just under \$5,000.00 that they needed to pay off before being able to apply. At this point we provided the family with more ideas and budgeting information and mom was able to get a part-time job to help them reach their goal. At the last follow-up I had with the family, mom happily informed me that although they struggled for a bit they had been able to pay off that debt as well. The family has now found a home that better fits the size of their family and are excited to have started the process of purchasing their new home.



**EQUAL HOUSING
OPPORTUNITY**

Housing

We currently own and manage ten properties, providing 351 units of housing. Four of the properties (five projects) are designated as senior housing and the other six properties plus a house are family housing. Senior housing provides housing for persons who are 62 or over or handicapped or disabled and who meet income and tenant selection criteria.

Building a Stronger Community...

One Family at a Time

41

Families/individuals found housing after living at the Haven

63

Haven adults that gained employment

18

Emergency car repairs allowing households to get to work

17

Grandparents participated in the Grandparents Raising Grandchildren

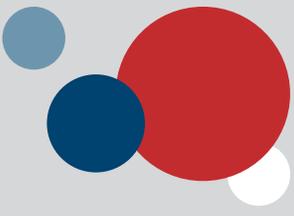
A Salmon Family

This year we encountered a particularly vulnerable family in our Head Start program. The children had been placed in the custody of their grandmother while their mother was incarcerated and the father was geographically removed from them. In the month leading up to the beginning of school, the mother was released from custody and the grandmother was placed in custody. The children were moved back into their mother's home and had to adjust to a new step-parent. When preschool started, both of the siblings were showing needs in the DECA assessments as well as showing a lower level in TS Gold for age appropriate development. The parents were struggling to manage both their and the children's needs and emotional changes. In working with the family with our Family Advocate and center staff, we were able to identify and build on the skills the parents had and empower them to be the best experts on their children. The parents have taken every opportunity to be active and involved in their children's education- fully participating in the many offered activities, home visits, and parent teacher conferences. Through this time both of the parents have shown a desire to continue improving, the mother has enrolled in the GED program and both of them work hard to be models for their children. Recent DECA's and TS Gold check points show both children meeting and often exceeding the age appropriate milestones. The family is engaged and the children have been growing with leap and bounds in the classroom.



Head Start

EICAP Head Start is a preschool program for families with children ages 3 to 5. We operate six Head Start centers in eastern Idaho. Two centers are in Idaho Falls and the others are in Blackfoot, Driggs, Rexburg, and Salmon. Within the classrooms, EICAP's staff is dedicated to helping children grow mentally, socially, emotionally, and physically ensuring that they are kindergarten ready. Head Start is the nation's premier pre-school program differing from others because services are not limited to the classroom or the child. Our support staff works with the entire family, helping parents to understand their importance as their child's first and most important teacher. Parents are encouraged to be involved in their child's education as well as continue their own. Additionally, parents learn to set goals for their family to improve their own self-sufficiency.



Grandparents Raising Grandchildren

This program works with individuals who are in need of information, resources, and support regarding: medical, legal, behavioral and school issues. The Grandparents Raising Grandchildren Support Group meets the last Tuesday of every month. Contact EICAP for more information: 208-522-5391

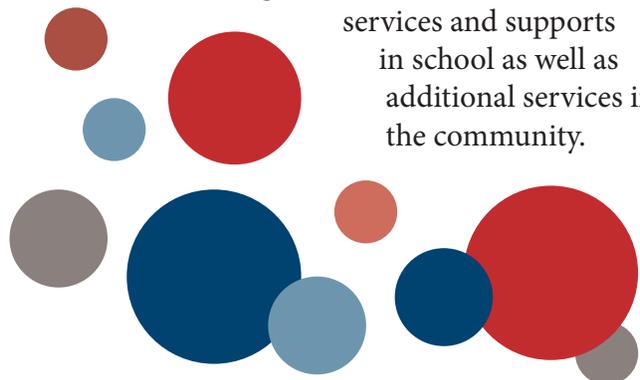
A Blackfoot Family

We have had a family our advocate worked with all year that went from being homeless, without jobs, and poor transportation or none at all, to having two jobs, their own place to live, and a new vehicle for the family. We supported them through their process the best we could. They were receiving the most assistance that they could qualify for when they came to us from Idaho Falls. Our advocate was a great support for them and helped them with resources in the community, like the local daycares when both parents started working, and items that had been donated to our center, blankets and clothing. We were impressed by their perseverance.

A Grandparent in Need

We had a grandparent that came to one of our support group meetings last year. During that particular meeting, we had discussed IEPs. Due to the information and resources that were discussed during this meeting, her grandson was able to get connected with needed

services and supports in school as well as additional services in the community.



Building a Stronger Community...

One **Parent** at a Time

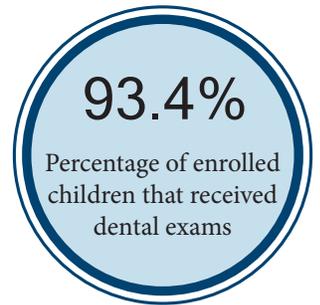
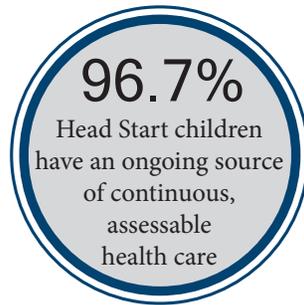
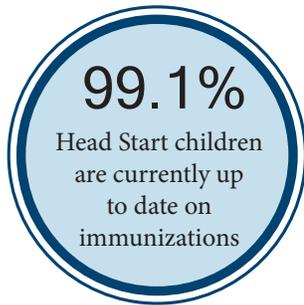


Beatriz Flores

Beatriz Flores has been with the program for two years and in this time, has made great strides in her education as well as her children's while overcoming great obstacles. Just this past year Beatriz separated from her boyfriend in what was not an ideal relationship. She and her three daughters moved out to start a new life. Beatriz has made sure that her children's educational needs were met through the trying time of the separation, even volunteering in the classrooms of all of her children. Once she felt that they all had adjusted to their new life, she decided to further her education as well. Beatriz is enrolled in a technical college to obtain her CNA. She does not plan to stop there, she will continue to pursue her education and become a RN. Even while Beatriz is attending her schooling she still makes it a point to spend time in the class, volunteering when she has a spare moment. She keeps an open line of communication with staff to make sure that the girls are doing well in class and are not showing any emotional concerns because of the separation. Beatriz shows that even when times get tough, you need to keep what is important in the forefront of your mind and strive for bigger and better things. She is a true success!



Building a Stronger Community... One **Child** at a Time



Salmon Head Start

The Salmon Head Start has embraced the challenge of increase community awareness and involvement in all aspects of the program. We are excitedly looking forward to the opportunity to increase the level of education to our families with the Extended Duration grant as we move in the 2017-2018 school year. We have been able to expose the students to animals via the Idaho Fish and Game, to gardening with the Salmon School Garden coordinator, to music with a partnership with Salmon Arts Council, to construction with visitors from River City Redi-mix and many more. We have increased parent involvement in our program and enjoyed sledding and fishing as a way to encourage male involvement in family activities. We are excited to build on past successes and to grow the ability of the Salmon Outreach and Head Start center to work along side our community as we continue the fight against poverty.



Blackfoot Head Start:

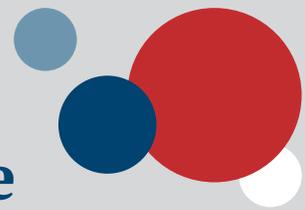
We have a strong community partnership with the Blackfoot Public Library and are participating in the My First Book program this year and the Books to Go program that put free books into families hands for literacy and education.



We also have a great partnership with our Blackfoot Fire Department and they come and visit our children frequently. Also, the children take field trips there. They give a tour and let the children spray the fire hose on the trucks and let them go through the ambulance and fire trucks.



Building a Stronger Community... One **Meal** at a Time



A Home-Delivered Meal Consumer

The daughter of one of our Home-Delivered Meal consumers stated that the meals are wonderful and that her father loves them! She said that it gives her peace of mind that her father is seen every day by someone and that he looks forward to the visit and enjoys the meal.



Food Distribution

Until October 2015, EICAP had a food warehouse with USDA Commodities, and donated food in Idaho Falls. We distributed either monthly or weekly to 13 different pantries in our service area. EICAP's warehouse does not distribute food directly to individuals. If you live in Idaho Falls and need food, our agency can provide a food box referral to the Community Food Basket - Idaho Falls. We do distribute food directly at our locations or through partnerships in Rexburg, Ashton, Salmon, Challis, Mud Lake, Dubois and Mackay.

94,632

Home Delivered meals served to seniors

50,998

Congregate Meals served to seniors

4,590

Food box vouchers

9

Food drives

Building a Stronger Community...

One Partnership at a Time

Memorandums of Agreement/Understanding within the agency:

6 New Memorandums
25 Updated & Renewed

24-7 Idaho Home Care
AARP Driver Safety Program
AARP Tax Aid
All Heart Home Care, LLC.
All West
Alpha Graphics
American Fabrication
American Legion VFW
American Red Cross
Ameripride
Antelope Creek Living Center
Area V Agency on Aging
Art Museum of Eastern Idaho
AS Long Nutrition
Ashton Elementary School
Ashton Flea Market
Ashton Living Center
Ashton Senior Citizens Center
ATC Communications
Austin Kade Academy
Bechtel
Behavioral Health Center
Better Business Bureau
Big Brothers Big Sisters of Southeast Idaho
Big O Tires
BISCO
Blackfoot School District #55
BMC West
Bonneville County
Bonneville County Board of Community Guardians
Bonneville County Circuit Breaker Program
Bonneville County Sheriff Dept.
Bonneville County Social Service
Bonneville County Youth Development Council
Bonneville County- Search & Rescue
Bonneville County-Community Resource Center
Bonneville County-Treasurer
Bonneville Humane Society
Bonneville Joint School District #93
Bonneville-IF Crime Stoppers
Bonneville Interagency Council
Boy Scouts of America
Broadway Field Assisted Living
Broulim's
BS&R Design & Supplies
Bureau of Facility Standards
BLM-Challis Field
Butte County Sheriff
BYU Idaho
Cable One
CAL Ranch Stores
California Contractors Supplies, Inc.
Calvary Chapel School
CAPAI
Carpet Master
Cascade Windows
Castle Lake Insurance, LLC
Catholic Charities of Idaho
CH2M
CHC Foundation
Chukars Baseball Organization
City of Dubois
City of Idaho Falls
Civitan's Club of Idaho Falls
Clark County
Clark County Economic Development Club, Inc.
Color Keys
Columbia Paint
Commercial Tire
Community Council of Idaho
Community Family Clinic
Community Food Basket of Idaho Falls

Community Literacy Council
Community Transportation Association of Idaho
Cornerstone Pentecostal Church
Corporation for National Community Service
Corvettes of Southeastern Idaho
Custer County Sheriff
Delta Kappa Gamma
Deseret Industries
Development Workshop
Discovery Care Center
Domestic Violence & Sexual Assault
Eagle Rock Art Guild
Eagle Rock Assisted Living
Eagle Rock Dental
Eagles Auxiliary
East Side-West Side Soil Conservation
Eastern Idaho Public Health
Eastern Idaho Visitors' Center
EIRMC
EITC
EIRMC Social Services
EIRMC Transitional Care Unit
Elysium
Energy Conservatory
Fairwinds-Sandcreek Assisted Living
Falls Baptist Church
Falls Plumbing
Family Safety Network
First Book Bonneville County
First Call Jewel
First Choice Home Care
First Christian Church
First Presbyterian Church
F.I.S.H. (Friends in Service Here)
Fit & Fall Program
Food Services of America
Forde Johnson Oil Co.
Foster Grandparents of Southeast Idaho
FREMED
Fremont County Sheriff
Friends for Learning
Friends of the Library
Gables of Ammon
Gardens of Rigby
Girl Scouts Silver Sage Council
Golden Pines Shelter Home
Good Samaritan Center
GoTo Travel Sites
Greater Idaho Falls Chamber of Commerce
Habitat for Humanity
Heating Supply Company
Heritage Homes of Rexburg
Homestead Assisted Living of Rexburg
Homestead Assisted Living of St. Anthony
High Country Heating
Holden Electric & HVAC Service
Home Depot
Hopkins, Roden, Crockett
Hospice of Eastern Idaho
Hospice of Salmon Valley
Human Society -Upper Valley
Idaho Association of Area Agencies on Aging
IBEW Local 449 and NECA
Idaho Commission on Aging
Idaho Community Foundation
Idaho Department of Labor
Idaho Department of Health & Welfare-Children & Family Services/Navigators/Self Reliance
Idaho Department of Parks & Recreation
Idaho Department of Transportation employees
Idaho Energy Authority (IDEA)
Idaho Falls Animal Shelter
Idaho Falls Arts Council
Idaho Falls Community Pathways
Idaho Falls Downtown Development Corporation
Idaho Falls Farmers' Market
Idaho Falls Medical Alliance
Idaho Falls Police Department
Idaho Falls Police Dispatch
Idaho Falls Power
Idaho Falls Rescue Mission
Idaho Falls School District 91
Idaho Falls Senior Citizens Community Center
Idaho Falls Symphony
Idaho Fish and Game
Idaho Food Bank
Idaho Heart Institute
Idaho Youth Ranch

IHFA
Idaho Legal Aid
Idaho Old Time Fiddlers Association
Idaho Power
IF Rentals
Industrial Hygiene Resources
INL Fire Department
Intermountain Gas
ISU
ISU Audiology Program for Veterans
ISU Nursing Program
J&R Products, Inc.
JD Roofing
Jefferson County Museum
Jefferson County Sheriff
Jefferson County Social Services
Jefferson County Elementary School
Jefferson Soil & Water Conservation District
Jim Olsen/Westside Plumbing
Jim's Tropy Room
Joshua D. Smith Foundation
JR Roofing
Judicial District VII
Idaho Falls Fire Marshall
Kevin Homer Law Office
Kiwanas Club of Idaho Falls
LDS Humanitarian Services
Lemhi County Economic Development Association
Lemhi County Historical Society, Inc.
Lemhi Valley Social Services
LIFE, Inc.
Life Care of Idaho Falls
Lifestyle Homecare Corp.
Lily Home & Syringa Homes
Lincoln Court Retirement Community
Loosli Construction
Lost River Hospital
Lost River Hospital Auxiliary
Lost River Senior Citizens
Lost Rivers Economic Development
Lost Rivers Medical
Lynette Meek, RDN
Mackay Food Pantry
Mackay Senior Citizens Center
Madison County Senior Citizens
Madison County Sheriff
Madison Memorial Hospital
Madison School District #321
Maeck Family Foundation
Mahoney House
Mathews Heating and Plumbing
Meadows Assisted Living
MicroServ
Military Affairs Council
Mine Hill Preservation Committee
Morning Star Senior Living
Motel West
Mountain Valley Assisted Living
Mountain View Hospital
Mountain Vista Properties, LLC
Mr. Driveline, Inc
Mud Lake VFW 8893.
Museum of Idaho
National Alliance for Mentally Ill -Upper Valley
National Search and Rescue Association
Newcomers Club
Niagara Conservation
North Custer Museum
Northgate Appliance
Northstart Heating & Air
Old Fort Hall Chapter, NSDAR
Parents as Teachers
Park Taylor Ward
Parkwood Meadows Assisted Living
Partners for Prosperity
Partnership for Science & Technology
Patrick Plastics, Inc
Peak Village
Personal Home Care
Pinebrook of Idaho Falls
Premium Choice Homecare
Positive Energy Conservation
Post Regsiter
Potandan Produce
Premier Builders, LLC
Preston Dixon
Promontory Point
Qualicare, Inc.

Qualis Health
R-Factor
Rags & Wags Thrift Store
Regional Council of Christian Ministry
Retired Teachers of Idaho Falls
Rexburg Care and Rehab
Rexburg City Police Department
Rick Miles Produce Service
Rigby Country Living Center
Rigby Presbyterian Church
Rigby Senior Citizens Center
Ririe Senior Citizens Center
Roberts Elementary School
Rocky Mountain Power
Romaine's Furniture
Ron Sayer Dodge
Rosemark
Rotary Club
Sacajawea Interpretive Center
Safe Haven Assisted Living
Saffron Perspective, Inc.
Sage Grove Assisted Living
Salmon Arts Council
Salmon Nutrition Site
Salmon Pioneer Primary School
Salmon Public Library
Salmon River Electric
Salmon School District #291
Salvation Army
Saveway Market
SCORE
Seniors West of the Tetons
SHIBA
Senior Home Care
Sermon Service & Electric
Shelley, Idaho Falls, Skyline, Hillcrest High schools
Showcase Interiors
Snake River Animal Shelter
Social Security Administration - Idaho Falls
Soup Kitchen
South Fremont Senior Citizens
Sprinter Heating & Hydronics
St. Luke's Episcopal Church
St. Paul's United Methodist
St. Vincent De Paul
Stagecoach Inn Motel
Stanley Museum-SIHA
Steele Memorial Hospital
Sun Valley Charitable Foundation
Sunrise Travel
Swan Valley Senior Citizens Center
Targhee Regional Public Transportation Authority
Tautphaus Park Zoo
Teton County Sheriff
Teton Fire & Security
Teton Peaks Assisted Living
Teton School District #401
Teton Valley Assisted Living
Teton Valley Hospital / Driggs Clinic
Teton Valley Rotary Club
The HUB (Challis)
Toys for Tots
Trinity United Methodist Church
TTS Travel
Turtle and Crane Assisted Living
United Way
University of Idaho - Assistive Technology
Upper Valley Board of Community Guardians
USDA Forest Service-Intermountain Region
Valley Glass
Valley Office Systems
Veterans Administration
Vocation Rehabilitation
Walmart Foundation
Waxie Supply
West Jefferson Senior Citizens
Westland Distributing, Inc.
White Pine Charter School
Whitewater Therapeutic and Recreational
Whole Energy & Hardware
Wierner Heating & Air Conditioning
William Cobbley Senior Citizens Center
Window Products, Inc.
WIPFLI, LLP
Wright Roofing, Inc.
Y.M.C.A.
Your Family Dietitian

Building a Stronger Community...

One **Volunteer** at a Time



With the Red Cross and the Ammon Fire Department, the Area VI Agency on Aging's Outreach Specialist (pictured above) helped Ammon seniors and families prepare in case of a house fire.

RSVP Volunteer: Frances Hall

Frances Hall retired in 1982 from DOE, where she was a telephone operator and supervisor of the Teletype Communication Center. She then began her volunteer service with the Sacred Heart Hospital in 1982. On August 5, 1986, Frances joined the RSVP, a segment of National Senior Service Corps.

Frances Hall began her RSVP volunteer service and during the following 30 years, gave 7131.5 hours to help her fellow citizens. She was one of the first volunteers in Eastern Idaho to report hours to the RSVP Program. As the first, she led the way for 1323 RSVP volunteers to give 702,182.12 hours of service and help make Idaho the #2 Volunteer State in the nation.

Frances was honored two times by Eastern Idaho Community Action Partnership as the EICAP Volunteer of the Year, during the EICAP All-Staff dinners. She is well known by staff and volunteers alike. She touched many people and helped to lift them up, during the 30 years that she served. Frances set a great example of kindness and dedication to those who worked with her.

During the 30 years Frances has been on-call and the staff of RSVP has called when a volunteer was needed. For the Big Brothers, Big Sisters, she volunteered. When the Bonneville County Treasurers' office had a need, she gave her time. Idaho Falls Power, the Mayor's office, East Side-West Side Soil Conservation, EITC Foundation, Good Samaritan Nursing Home, The Greater Idaho Falls Chamber of Commerce, Idaho Falls Arts Council, Idaho Falls Community Food Bank, Bonneville County Community Resource Center, Idaho Falls Downtown Development Corp, CWP Animal Shelter/ PD Internal Idaho Falls Police Dept., Idaho falls Symphony, Museum of Idaho, Snake River Animal Shelter, TRIAD, United Way of Bonneville County, EICAP Information and Assistance, EICAP Newsletter, RSVP Bulk Mail, RSVP Clerical and the EICAP A Team called, she was there. Frances did all of this after she had volunteered several years at the Sacred Heart Hospital. She gave, always with efficiency, a smile and a good word for everyone.

Frances was an invaluable resource to the RSVP program during the 9 months of re-building the program. Her work ethic is in gear for every job, ready to dive in and make a huge difference with each group who needed her.

Frances Hall retired as a RSVP volunteer August 5, 2016.

118

Complaints resolved through the Ombudsman program

590

Hours volunteered by Volunteer Assistant Ombudsmen

39,130

Total hours volunteered by RSVP volunteers

Enjoying a “Tax Break” and pizza with Mayor Rebecca Casper and Bonneville Co. Commissioner Dave Radford



Mayor Casper congratulates Gary Messier for 25 years of RSVP volunteering.



RSVP Advisory Council Members, Valisa Say and William Keith with Mayor Casper, AARP Tax Aid Director, Gary Johnson, and Area 6 Agency on Aging, Morgan Nield watching tax aids working with clients and enjoying pizza.



Standing: AARP Tax Aid Director Gary Johnson, Robert Taylor, Mayor Rebecca Casper, John Johnson, Robert Hill, Alan Jones, Gary Messier, Norman Kramer, Soli Kherica, Steve hiltorand, Charles Briggs, and David Lombardi. Seated: Charles Brooks, Leroy Meyer, Robert Southon, Betty Capps-Williams, Earl Krenz, and Milton Bullock.



RSVP Manager, Helen Stanton, Bonneville County Commissioner Dave Radford, Gary Johnson, Leroy Meyer, Betty Capps-Williams, Earl Krenz and Charles Briggs.

Why Should I Volunteer?

The experiences and memories acquired when sharing your time and helping others is invaluable. It benefits both parties. You may:

- Gain the satisfaction of making a difference in someone's life and our community
- Have fun and meet new people
- Challenge your attitudes and beliefs
- Experience team work
- Develop life- and work place-skills
- Demonstrate responsibility and dependability to future employment opportunities
- Explore career opportunities and enhance your resume
- Improve your self-confidence
- Grow personally
- Expand your community networks

<http://www.eicap.org/volunteer>

How to Get Involved:

We have a variety of volunteer activities that can be matched with your ability and availability. There are volunteer activities that range from 1-2 hours each week to an occasional special project that might involve 10-12 hours of your time. We will consider new activities as well as fundraising events should you have any other ideas and talents that you wish to share.

Head Start Volunteers - The Head Start Program needs volunteers to assist in the class room and during family literacy programs and special events.

RSVP - RSVP is a volunteer program open to seniors aged 55 and over. Volunteers are given a pre-service orientation, on-the-job training from the placement agency or organization and supplemental insurance while on duty.

VOICE - VOICE improves the quality of care and makes a difference in the lives of elders who live in long-term-care facilities. Volunteers are trained and assigned to a facility to visit weekly, advocate and help solve problems for residents.

SMP - Senior Medicare Patrol trains volunteers to assist Medicare beneficiaries and their families avoid, detect, and prevent health care fraud.

Building a Stronger Community...

One **Donation** at a Time



The Area VI Agency on Aging at EICAP would like to thank Valley Wide Cooperative, Inc. and Land O' Lakes, Inc. for their support of the Home Delivered Meal program. Their generous donation of \$10,500 will help us provide over 3,300 meals to homebound seniors and their caregivers in Bonneville, Fremont, Jefferson, Lemhi and Madison counties!



The Area VI Agency on Aging at EICAP would like to thank the Idaho National Laboratory through corporate funds from Battle Energy Alliance for their generous donation of \$2,500. These funds will help to provide 167 hours of in-home services (Respite and Homemaker) to eligible, low-income seniors who are 60 years of age and older. The purpose of these services is to help keep seniors and their caregivers living safely in their own homes for as long as possible. We live in a wonderful and giving community and truly appreciate all of the support that we receive!

How to Donate:

There are many different ways that your donations can help those in need. You may choose to make a difference in our communities by:

- Cash Donation
- Items Needed
- Food Donation
- Planned Giving

We believe that everyone has resources to contribute that can be of benefit to those in need. If you would like to share your resources you can:

- Contact us by email at donate@eicap.org
- Call us at 208-522-5391
- Go to <http://www.eicap.org/donate/needs> to find out what items you can donate
- Or you may walk in to our main offices



We are extremely grateful for our generous donors who brought several gifts to our office today for our Grandparents Raising Grandchildren Christmas Party. We also received an individual donation of \$1,000 that we will utilize to expand the "Powerful Tools for Caregivers" program here in Eastern Idaho. Thank you for the continued support!

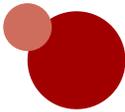
Acknowledging Retirement & Awards



On Thursday, December 29th, after over a decade of hard work and dedication to the Ombudsman and RSVP Programs at EICAP, RSVP Volunteer Coordinator, Helen Stanton retired. She always had an exceptional way of using humor to empower, uplift, and advocate for the rights of others. Also, congratulations Jodi Stanton, who took over the RSVP Program after Helen retired.



Idaho State Director, April Durrant awards the Superhero Award for “Durability and Strength” to Helen Stanton, who directs the RSVP Program at EICAP on November 3, 2016.

-  SEICAA won the 2015 Community Partnership award for their assistance with the Community Services program.
-  Rosalie Watson was the 2015 Volunteer of the Year for her work in the Retired and Senior Volunteer Program.
-  Blake Jones, our Information Systems Manager was the 2015 Employee of the Year.
-  Zara Lamont, a Haven client, won the 2015 Changing Life Award.

Letter from the Department of Health & Human Services



ADMINISTRATION FOR CHILDREN & FAMILIES

Office of Head Start | 8th Floor Portals Building, 1250 Maryland Ave, SW, Washington DC 20024 | eclkc.ohs.acf.hhs.gov

To: Board Chairperson
Mr. Michael Hinman
Board Chairperson
Eastern Idaho Community Action Partnership Inc.
935 E Lincoln Rd.
Idaho Falls, ID 83401-2119

From: Responsible HHS Official
Ms. Ann Linehan
Acting Director, Office of Head Start

Ross Weaver for 12/12/14

Date

Overview of Findings

On 11/3/2014, the Administration for Children and Families (ACF) conducted a monitoring review of the Eastern Idaho Community Action Partnership Inc. Head Start and Early Head Start programs to determine whether the previously identified findings had been corrected. We wish to thank the governing body, Policy Council, staff, and parents of your program for their cooperation and assistance during the review. This Head Start Review Report has been issued to Mr. Michael Hinman, Board Chairperson, as legal notice to your agency of the results of the on-site program review.

Based on the information gathered during our review, we have closed the previously identified findings. Accordingly, no corrective action is required at this time. If you have questions about this report, please contact your ACF Regional Office.

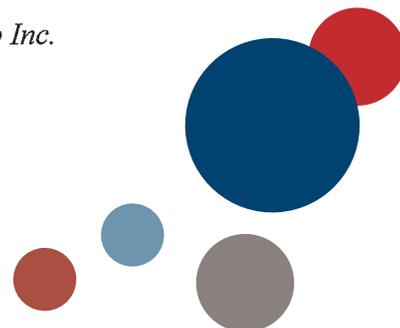
Distribution of the Head Start Review Report

Copies of this report will be distributed to the following recipients:

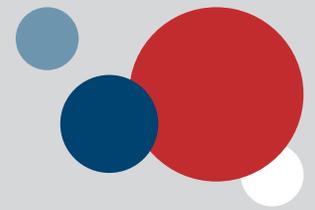
Ms. Nancy Hutchins, Regional Program Manager
Mr. Kirtus Blanchard, Policy Council Chairperson
Mr. Jay Doman, CEO/Executive Director
Ms. Leta Chadwick, Head Start Director

Overview Information

Review Type: *Desk/FTL Solo*
Organization: *Eastern Idaho Community Action Partnership Inc.*
Program Type: *Head Start and Early Head Start*
Field Lead: *Ms. Louise Gill*
Funded Enrollment HS: *241*
Funded Enrollment EHS: *Not Applicable*



Birth to Five - Proposed Budget and Services



Actual 2016		Budget 2017	
Head Start Federal Grant	\$ 1,985,575.00	Head Start Federal Grant	\$ 1,985,575.00
USDA Revenue	\$ 150,824.50	USDA Revenue	\$ 142,198.00
TANF Grant	\$ 210,468.00	TANF Grant	\$ 210,468.00
United Way Grant	\$ 12,568.62	United Way Grant	\$ 10,000.00
Local Funds	\$ 1,342.13		
Non-Federal Share	\$ 488,079.00	Non-Federal Share	\$ 496,393.00
EHS Start up	\$ 1,185,415.00	EHS Start up	\$ 113,315.00
EHS Budget	\$ 1,913,320.00	EHS Budget	\$ 1,293,320.00
Non-Federal Share	\$ 619,747.00	Non-Federal Share EHS	\$ 351,658.75

Head Start

Salaries and Benefits	\$ 1,429,860.40	Salaries and Benefits	\$ 1,461,655.92
Professional Fees and Consultants	\$ 63,379.00	Professional Fees and Consultants	\$ 52,299.52
Misc.	\$ 274,260.41	Misc.	\$ 276,284.09
Supplies and Materials	\$ 59,159.74	Supplies and Materials	\$ 45,797.57
Occupancy	\$ 58,931.57	Occupancy	\$ 66,981.90
Training	\$ 102,046.08	Training	\$ 58,778.00
Total	\$ 1,985,979.09	Total	\$ 1,961,797.00

Early Head Start

EHS Contract labor	\$ 380,933.55	EHS Salaries and Benefits	\$ 1,094,561.00
EHS Salaries and Benefits	\$ 1,126,144.31	Professional Fees and Consultants	\$ 9,270.00
Professional fees and Consultants	\$ 41,859.44	Misc.	\$ 71,246.00
Misc.	\$ 580,174.31	Supplies and Materials	\$ 54,466.00
Supplies and Materials	\$ 210,795.71	Occupancy	\$ 3,065.00
Occupancy	\$ 10,694.11	Training	\$ 38,392.00
Training	\$ 83,946.38		
Total	\$ 2,403,502.07	Total	\$ 1,271,000.00

EICAP Birth to Five Program 2014-2015 School Year Report

In SY 2015-2016 EICAP Head Start served a total of **244** children from **226** families, while EICAP Early Head Start served a total of **88** children from **74** families.

For Head Start:

Average monthly enrollment	97.8%
Percentage of eligible children served	97.1%
Percentage of children with health insurance	99.3%
Percentage of enrolled children that received medical exams	100%
Percentage of enrolled children the received dental exams	96.9%
Percentage of enrolled children the received up-to-date immunizations	98.8%

For Early Head Start:

Average monthly enrollment	92.2%
Percentage of eligible children served	97.7%
Percentage of children with health insurance	99.3%
Percentage of enrolled children that received medical exams	100%
Percentage of enrolled children the received dental exams	94.5%
Percentage of enrolled children the received up-to-date immunizations	100%

EICAP's efforts to prepare children for kindergarten during the 2015-2016 school year can be summarized as follows:

1. Provide a research based curriculum that the Head Start Teachers teach from. The curriculums are:
 - a. InvestiGator Club
 - b. Second Step
 - c. Talk About Touch
2. Provide research based screenings.
 - a. ESI-R for Developmental
 - b. DECA for Social/Emotional twice a year
3. Use a research based assessment tool to monitor children's progress towards Kindergarten Readiness.
 - a. TS Gold
4. Provide families with 2 Education Home Visits and 2 Education Parent Teacher Conferences a year which is dependent on when the child/children entered Head Start. On these visits information is provided individually to families in order to help work on their children's skills at home and school. Individual Goals are set for each child by the parents & the curriculums support the growth of the child's knowledge towards mastery of these skills.
5. Reworked the School Readiness Goals with Region 10's assistance.

Meals Served:

20,543 Breakfasts	16,174 Snacks
27,475 Lunches	64,192 Total Meals



EICAP School Readiness Goals:

Approaches to Learning

1. Children will participate in and complete tasks and activities, projects and experiences with curiosity.
2. Children will balance needs and rights of self and others.

Social Emotional

1. Children engage in positive interactions with adults and peers in a variety of situations, including everyday routines.

Language and Literacy

1. Children will engage in language during conversation, songs, stories and other learning experiences.
2. Children will discriminate and identify sounds in spoken language.
3. Children will show awareness of print in various settings and understand different functions of printed forms.

Cognition

1. Children will develop reasoning, memory, problem-solving, and thinking skills to understand and organize their world.
2. Children will associate number concepts, vocabulary, quantities and numerals.
3. Children will understand attributes and relative properties as related to size, capacity and area.
4. Children will use senses and tools, including technology, to gather information, investigate materials and observe processes and relationships.

Perceptual, Motor, and Physical Development

1. Children will development gross motor skills to explore their environment and experiment with different ways of moving their bodies.
2. Children will develop eye-hand coordination to perform actions, use tools, explore and play.



Birth to Five Program Report Continued



Throughout the 2015-2016 school year each of our centers send home worksheets with the families. These sheets have ideas of items they can work on with children while at home. We also encourage parents to volunteer in the program when they are available. In addition, every month each center does a parent involvement activity (parent meeting). During this time, they provide trainings for parents and activities for the parent and child to do together. Some the activities each center has done are listed below:

Blackfoot-

- Bowling
- Mental Health- Provided by A to Z
- Derby Cars with Dad
- Chili Cook off

Driggs-

- Yoga with your child.
This was led by a parent

IF East-

- Mental Health- Provided by Ostermiller Counseling
- Nutrition- ISU Dietetics Intern

IF West-

- Bowling
- Prom with Mom
- Derby Cars with Dad
- Mental Health- Provided by Ostermiller Counseling

Skyline-

- Eat Smart Idaho- Nutritional experiences
- Mental Health- Provided by Ostermiller Counseling
- Tie-Die with fruits and vegetables.

Rexburg-

- In-Kind training
- Investigator Club introduction

Hooples-

- Mental Health- Provided by Ostermiller Counseling
- Eat Smart Idaho- Nutritional experiences

Salmon-

- Parents met with the principal and counselor of the local elementary school about their children entering kindergarten.
- Mental Health awareness- Provided by Ostermiller Counseling
- Sledding
- Fishing



*Serving Eastern Idaho
for 48 Years.*

Main Office

935 E Lincoln Rd
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Fax: 208-522-5453
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Outreach Offices

Lemhi & Custer Counties
955 Riverfront Drive, Suite A
Salmon, ID 83467

Tel: 208-756-3999
or 1-800-359-9163
Fax: 208-756-6308

Rexburg / Upper Valley Office

275 Stationery Place
Rexburg, ID 83440

Tel: 208-356-8849
Fax: 208-356-8217

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