

2007 Annual Report



40 Year Anniversary
1968-2008

*Building Stronger Communities,
One Year at a Time*

Board of Directors

PUBLIC OFFICIALS

Janice McGeachin, *Legislative Representative*
Lee Staker, *Bonneville County Commissioner*
Tad Hegsted, *Jefferson County Commissioner*
Shawn Larsen, *Mayor, City of Rexburg*

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Michael H. Hinman, *Idaho Legal Aid*
Joel Gramirez, *Community Council of Idaho*
Ariel Jackson, *Neighborhood Representative*
Otto Higbee, *Mackay Senior Citizens*
Rhonda Gunter, *Head Start Policy Council*

COMMUNITY ORGANIZATIONS

Paul Hepworth, *Charter Mortgage Co.*
Lewis Blurton, *Falls Southern Baptist Church*
Lane Allgood, *Rotary Club of Idaho Falls*
Seeley Magnani, *Catholic Charities of Idaho*
Lorraine Hiltbrand, *E. Idaho Public Health*

Officers for 2007

President	Shawn Larsen
Vice-President	Seeley Magnani
Secretary	Debbie Horton
Treasurer	Paul Hepworth
Assistant Secretary	Lois Perry
Assistant Treasurer	Jay Doman

Letter from Board Chair

As President of the Board of Directors for Eastern Idaho Community Action Partnership (EICAP), it is with great honor that I present EICAP's Annual Report on this 40th Anniversary Celebration.

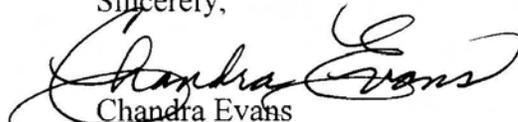
The past 40 years, EICAP has served this community with one goal in mind; to help those in need by providing the essential services needed to achieve independence and self sufficiency. By doing this, we are not only improving lives, but we are making a positive impact on the communities we serve.

At each Board meeting we are updated on specific programs that EICAP provides. I am always amazed at the number of programs that are offered, the number of people we are able to serve, and the many lives that are changed because of EICAP.

I am truly impressed with the dedication and passion each staff member has for their job and the communities we serve. I'm sure I speak for the entire Board when I say **thank you**, to all the staff, volunteers, and community partners that make EICAP a successful agency.

We as a Board look forward to working with each of you, and being a part of all the new and exciting programs planned for the next 40 years.

Sincerely,



Chandra Evans
Board President

Letter from Mayor of Idaho Falls

CITY OF IDAHO FALLS

Office of the Mayor
City Hall
Idaho Falls, ID 83405



Jared D Fuhriman
Mayor

As EICAP approaches their 40th Anniversary of “Helping People, Changing Lives” I think of how grateful we are as a community to have an organization of this magnitude here in Idaho Falls.

There are so many ways in which they are changing the lives of those throughout our community; not only in the education they provide in eliminating the causes of poverty, but also allowing senior citizens a way they can continue to be engaged in their community after they retire from the work force.

I have appreciated the partnership EICAP has had with the City of Idaho Falls not only in regards to the CDBG projects but also in assisting those with low to moderate incomes with their utility bills. The CDBG funds have helped individuals with home repairs that would not happen otherwise which in turn helps those individuals take pride in owning their homes.

Being a police officer for 18 years, I have seen firsthand how facilities such as the Haven Shelter have had a positive influence in our community. Numerous women have been able to get their lives back on track and provide a healthy family environment.

EICAP not only provides an avenue for individuals that are struggling and looking for a way to become self sufficient, but also offers a way for you to become part of your community through volunteering. Through the leadership and hard work from Russell Spain, his staff, and volunteers, EICAP has become well known throughout the community. We are truly a better community because of their service.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jared D. Fuhriman'.

Jared D. Fuhriman
Mayor
City of Idaho Falls

Letter from Mayor of Rexburg



CITY OF
REXBURG
America's Family Community

April 21, 2008

Mr. Russ Spain
Executive Director
Eastern Idaho Community Action Partnership
357 Constitution Way
Idaho Falls, Idaho 83402

Dear Russ:

Eastern Idaho Community Action Partnership (EICAP) has again proven itself to be at the forefront of innovative strategies to empower low-income citizens to become more self-sufficient and full participants in our community.

No other partnership in our community leverages the state, federal, and local resources to address the issues of poverty in our community that Community Action accomplishes annually. The City of Rexburg is extremely pleased with the new Head Start Center located in Rexburg which offers a wonderful educational program for income eligible families.

From assistance to the elderly, affordable housing available at Twin Pines, the weatherization program, the food bank, and self-help housing; these are only a sampling of initiatives spearheaded by EICAP, which makes a positive difference in our community.

As Mayor, it brings me great personal satisfaction to know that there are organizations like EICAP which serve others and make Rexburg such a fine community. Congratulations on an outstanding year!

Sincerely,

Shawn Larsen
Mayor



Letter from Executive Director

During this our Fortieth Anniversary year, the Board and Staff of Eastern Idaho Community Action Partnership have every reason to be proud of our combined accomplishments.

I firmly believe in the saying, “if you are not moving forward, you are dying”. And EICAP is certainly not dying. With a workforce of over 145 employees during peak season, assets of over \$7 million, a payroll of over \$3 million and a record of helping those in the lower quartile of our population, we are a significant contributor to the well-being of our community.

In the past year, those funding sources that monitor the success of our programs have told us that all programs are doing exceptional work with the limited resources available. From clients that are 3 years old to those that are 103, the staff of EICAP has proven that everyone has worth and abilities to be all that they can be. The Board and staff of EICAP are shining examples of what “helping people, changing lives” means in eastern Idaho. This organization is truly an example of the vision of Community Action Agencies as outlined in 1964.

At this writing we are looking at the possibility of opening an outreach office in Rexburg to serve Madison, Teton and Fremont counties, moving our Idaho Falls office to another location where we can combine all of our Idaho Falls based services into one facility and at expanding services at the Haven. In addition, EICAP is looking to finalize the purchase of existing multi-family housing in Roberts and Mud Lake, beginning the construction of Lakeview Family Housing, a farm worker housing project in Roberts, and the possibility of expanding Mutual Self-Help Housing into the Teton Valley where there is a crying need for affordable housing. All of this growth going on while maintaining our programs at an all time maximum level of service.

It is not often that a business can say that they have existed in and helped an area for a period of Forty Years. EICAP is unique in eastern Idaho in so many ways. That uniqueness is the result of the foresight of those that were before us, to the hard work and compassion of the current Staff and Board and to the support of so many in our collective community. To all of you I say Congratulations and Thank You!

Sincerely,



Russell K. Spain, CCAP

40-Year Timeline

Excerpt from Jack Viggers' letter dated 2005.

In the late sixties there was a lot of excitement in the area of social action. The country had embarked upon a "War on Poverty", the civil rights movement was in full swing, and Idaho Falls was not insulated from the world around. Things were happening here as well. Two Methodist pastors and I had organized our own social action committee. I remember Willy Ludlow, St. Paul's Methodist, and I on a local access TV channel, trying, without much success, to stir things up. We had hoped we could generate a lively discussion of social issues, but either no one was tuned in, or everyone was turned off.

One result of our collaboration was a community wide conference aimed at the identification of community concerns. Senator Frank Church was a speaker and the conference drew representatives of local government, churches, civic organization, and social services agencies. One product of the meeting was the agreement that we needed to coordinate our efforts to avoid duplication and to fill in gaps in service. That understanding led to the formation of the Bonneville Interagency Council (BIC).

The council began to meet on a regular basis and was very serious in its effort to fulfill its mandate. Along about that time, the State Economic Opportunity Office/Office on Aging was looking for local groups to undertake projects that could use some of the funds the State was receiving from the Federal Government. We generally agreed our community was not ready to become a Community Action grantee under the Office of Economic Opportunity, but we might be able to do something with seniors. Young people who met the poverty guidelines were one thing, an unrestricted senior group was another. So, BIC became grantee for a \$25,000 Senior Opportunities and Services project, which seemed like a good idea at the time.

We had only a vague idea as to what we would do with the money. We formed a committee to manage the project (I was selected chairman) and we hired a director. Our committee wasn't large, but it was active. We had some heavy hitters in those days. I remember with admiration and affection, people like Charles Brizzee, who was School District #93 psychologist, and Aden Hyde, State Representative, and others who gave time and energy. An early act was to hire Jerome Eden, a reporter from the Post Register, and that got the agency underway. The first significant program was ECHO, a telephone reassurance aimed to serve elderly or disabled persons living alone. A daily contact gave assurance that help was available if needed. From that small beginning, an important contribution to the life of the community was grown.

I must say, I have a great sense of personal satisfaction when I look back on the evolution of EICAP and see the great enterprise it has become. I am grateful to have been a part of its life.

**\$25,000 grant to
provide meals to
seniors**

RSVP

1968

1969

1970

1971

Area VI Agency on Aging

The Area Agency on Aging came to Eastern Idaho Special Services Agency, now known as Eastern Idaho Community Action Partnership, in 1968.

This was the first program of many that would directly impact the lives of the people in the Idaho Falls and surrounding counties of Eastern Idaho.

We started with Transportation services partnering with CART as the provider. The RSVP program came on board in 1968 as well. Home maker services were added in 1981. These services allowed senior's help within the home that they needed to remain independent. The AAA also included legal assistance for seniors at the same time as home maker services.

The Ombudsman Program was included in the AAA in 1982. This program assisted seniors in assisted living and skilled nursing centers.

Employment services for seniors was added in 1983. An Outreach Program was begun in 1989. There was a need to have information and services that the AAA was able to deliver in the community.

The Information and Outreach office was started in 1993. The mission of this office is to assist and inform the elderly and the caregivers in this area about all of the resources available to them. Respite care was part of the AAA in 1993 as well. This offered the care giver in the home the gift of time. The care giver could take the needed time away from the home to complete necessary tasks that can't be completed while in the home.

In 1994 the Caregiver Support Group was started. This is a networking opportunity for caregivers in the community. This group allows for information gathering and networking among other caregivers. In 1995 the Adult Protection program came on board to investigate adults over the age of 18 who may be neglected, abused, vulnerable, or being exploited.

Case Management services began in 1998 at the AAA. The CM coordinate in home services while ensuring safety and physical needs are met. VISTA volunteers have been a part of the AAA since 1998 also. It began with a Prescription Assistance Program. It bloomed into the America Reads Program in 1999 and has evolved into the Assistant Ombudsman position and the Intergenerational Mentoring programs.



Lost River Sr.
Housing, Phase I

1972

1973

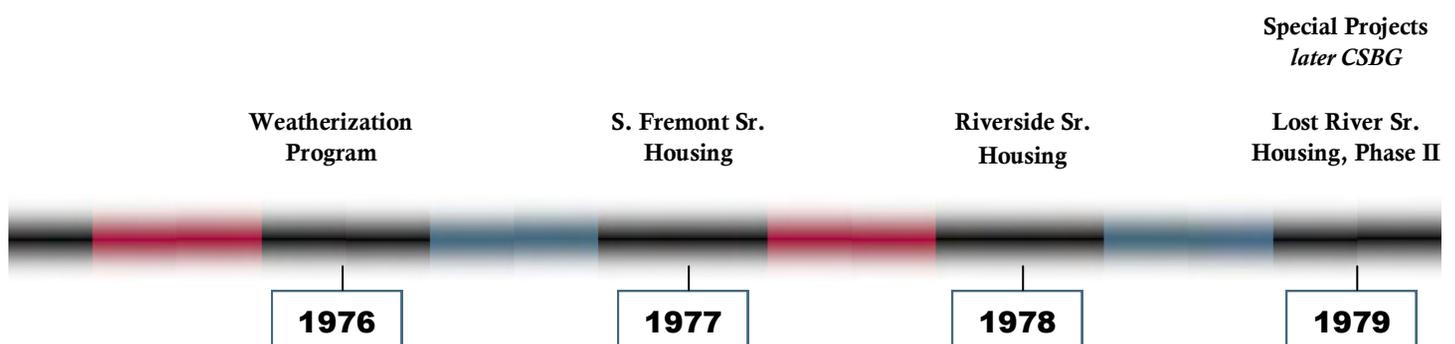
1974

1975

In 2002 there was a need for services to grandparents who were now in the position to raise their own grandchildren. This is the Grandparents Raising Grandchildren program. It is designed for persons who are 60+ who instead of retiring, are back to raising grandchildren in their home. There are services and a support group specifically for this population.

The Area VI Agency on Aging (AAA) serves the seniors of Eastern Idaho. The AAA provides a wide variety of services to meet the needs of seniors and their families to maintain their right to remain independent within their communities. In 2007:

- Aging conducted or participated in 64 presentations reaching about 1,500 individuals.
- Offered Information and Assistance to persons about programs for seniors over 1,900 times, and to grandparents raising grandchildren over 1,200 times.
- EICAP offered outreach to over 7,000 area seniors.
- Aging provided about 6,798 transportation boardings to those in need.
- Aging provided 172 hours of free legal assistance for seniors through a partnership with Idaho Legal Aid.
- Provided over 2,000 hours of support group services to caregivers including grandparents raising grandchildren.
- Provided over 1,362 hours of case management services to Caregivers as well as individuals who are over 60.
- Provided over 16,307 hours of homemaker services to seniors in need of in home assistance.
- Provided over 1,688 hours of respite care to caregivers, providing them with the assurance their loved ones were being cared for in their absence.
- Assisted in providing 71,859 meals at 16 area senior centers.
- Assisted in providing 76,947 home delivered meals to those seniors who are homebound.
- Received 536 reports to Adult Protection for investigation of abuse, neglect, or exploitation of vulnerable adults.
- Substantiated 176 cases with 66 referrals to law enforcement for resolution.
- Assisted with guardianships.
- 151 Cases where the risk to the victim was reduced or eliminated.
- Retired Seniors Volunteer Program logged 48,857 hours of service.
- The Volunteer Ombudsman program contributed 236 hours in facilities visiting residents and made a total in-kind donation of \$16,822.00.
- The Sub-state Ombudsman and the Assistant Ombudsman made an additional 300 visits to assisted living and skilled nursing facilities to advocate for residents and investigate complaints.



Housing & Property Mgmt.

Eastern Idaho Community Action Partnership's housing department began in 1975 with the construction of Lost River Senior Housing Phase I. This sixteen unit, senior housing property in Arco was the beginning of EICAP's efforts to provide safe, secure, affordable housing to low and very-low income residents in our service area.

EICAP now owns and manages eight properties with a total of 316 units. Three of the properties are family housing and the other five are senior housing. Senior Housing is designated for families or individuals whose head of household is 62 or over or disabled.

Over the years many changes have occurred in the Housing and Property Management Department. It has been, and will continue to be, our challenge to keep up with those changes and continue to offer attractive, affordable and suitable housing in an ever changing environment.

1975 Lost River Senior Housing, Phase I, Sixteen units

575 South Water, Arco
 Cost to construct: \$293,000
 (includes cost of land)



1979 Lost River Senior Housing, Phase II, Twelve units
 575 South Water, Arco
 Lost River Phase I and II are located on the same 3 acre plot and share their community room and laundry.

1977 South Fremont Senior Housing

Fourteen units
 835 West Main, St. Anthony

The mortgage on this property was paid in full on April 20th, 2005



1978 Riverside Senior Housing

Forty-two units
 450 J Street, Idaho Falls
 Riverside Housing was constructed on an abandoned school site and was, for a time, the location of EICAP's corporate offices.



EISSA receives Community Action designation nationally

Home Maker Services

Teton View Sr. Housing

Ombudsman Program

Senior Employment

1980

1981

1982

1983

1981 Teton View Senior Housing

Thirty-six units
1550 Teton View Lane, Idaho Falls



1994 Aspen Park Apartments

Seventy-six – 3 bedroom units
1256 Alan Street, Idaho Falls
Family Housing
EICAP's first acquisition of a family property.

1996 Twin Pines Manor

56 units
160 North 1st West, Rexburg
Family Housing

This property was the first property purchased but not constructed by EICAP. Twin Pines was constructed prior to 1976 and was in need of rehab.



2003 Camas Street Apartments

68 units
1420 Camas Street
Family Housing
\$1,000,000 rehab completed in 2005



Computerized WX
Audit

1984

1985

1986

1987

Weatherization

The Weatherization Program is in its fourth decade of providing services to low-income people. Weatherization helps low-income families conserve energy, save money, and improve their living conditions. Weatherization measures even save lives. The Department of Energy, Health and Human Services, Utility Companies and Owner Investments fund the program annually.

Weatherization Mission Statement: To reduce energy costs for low-income families, particularly for the elderly, people with disabilities, and children, by improving the energy efficiency of their homes while ensuring their health and safety.



1976 The Weatherization Assistance Program (WAP) was created in 1976 to assist low-income families who lacked resources to invest in energy efficiency. The funds provided by Congress are used to improve the energy efficiency of low-income dwellings using the most advanced technologies and testing protocols available in the housing industry.

WAP was heavily involved with the cleanup, and some home repair, in the area damaged by the Teton Dam Flood, about 160 homes where actually worked on, and many more where checked on.

1982 The program has come a long way from the time of driving pickups that you didn't know if you'd make it back to the office or end up broken down along side the road somewhere, to driving new trucks with the name of the Agency on the side.

1985 This year the state of Idaho developed a computerized audit which will enable us, for the first time to see actual figures of fuel savings our Weatherization measures are accomplishing. Auditors presently are required to do a total heat loss calculation on each structure. This serves two purposes:

1) With a total heat loss calculation done, the auditors will have a better overall view of the best cost effective measures to use for each dwelling. At the same time it can do nothing but increase the knowledge and professionalism of our auditors.

Housing Preservation Grant

Senior Outreach

Upper Valley Food Bank Clearinghouse

EISSA WX "Best Program in State"

Community Services Division established

1988

1989

1990

1991

2) For the first time we will be able to actually show these figures to the people who make and pass the bills concerning the Weatherization program.

- 1989** The Housing Preservation Grant funded by USDA Rural Development allowed the Weatherization program to make improvements to homes belonging to low-income people in rural areas we serve. The Rental Rehabilitation program was also added to allow upgrades to the rental housing available in Idaho Falls. This program assisted landlords in financing repairs to their rental property so that the rental unit would become eligible for Section 8 Rental Subsidy program.
- 1990** EICAP's Weatherization Program was recognized as the "Best Program in the State". This award signified that the program was a model for others in the state and region. The award was made by the State Economic Opportunity Office.
- 1996** This year utility companies started to help fund the Weatherization program, the utility companies include Bonneville Power Administration (BPA) Rocky Mountain Power (RMP) and Idaho Power Company (IDP).
- 2000** The Mobile Home Safety Program funded by Idaho Community Investment Corporation and Idaho Housing and Finance allowed the Weatherization program to make improvements on mobile homes that were built prior to 1976.
- 2002** The Weatherization program moved out of the main office to its current location at 1684 Foote Drive in Idaho Falls.
- 2006** The Community Development Program funded by the City of Idaho Falls allowed the Weatherization program to make improvements to homes within the city limits.

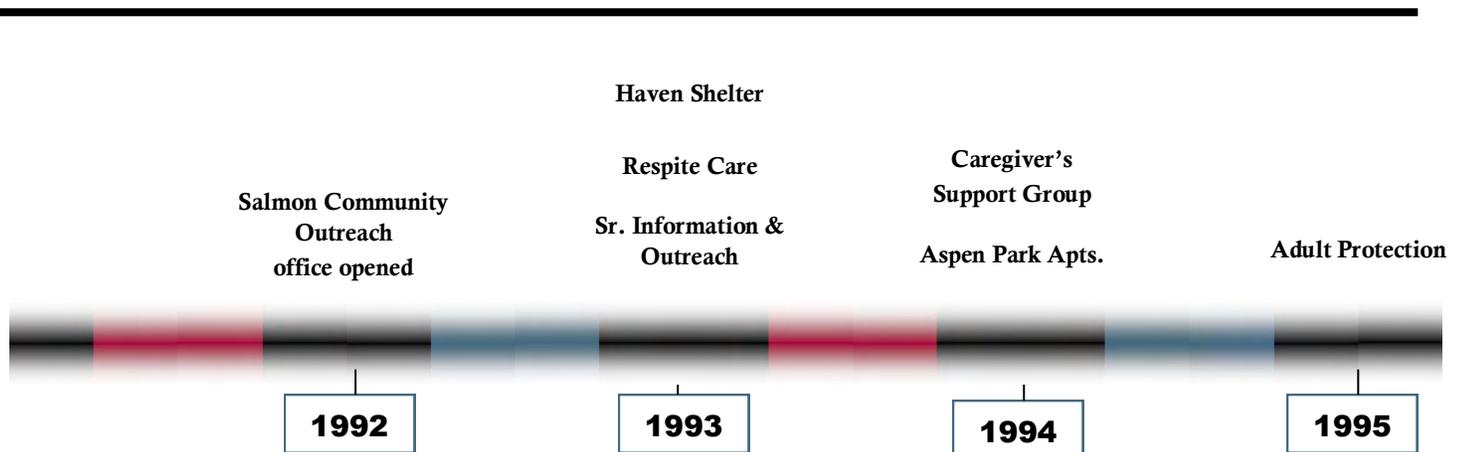
In 2007:

The program worked on and completed 223 homes with an average cost \$2,002 per home. This amounts to 520 individuals who received assistance.

- **Of the 520 individuals:**
 - 106 were disabled.
 - 222 were children.

The program spent \$446,661 total on the 223 homes completed.

- **Of the \$446,661 spent:**
 - Utility companies contributed \$248,368.
 - Owner Investments equaled \$4,484.



Community Services

The EICAP Community Services Division helps families with limited resources in a number of different ways. From heating assistance, to help with dental and medical, to housing assistance; the Community Services staff have been dedicated for almost 30 years to helping families learn to help themselves.

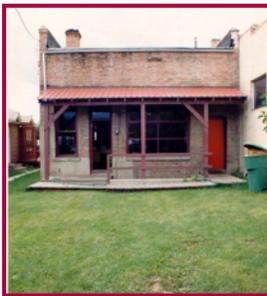
1979 – Community Services was originally titled Special Projects division. In 1979 there were four major programs operated: Energy Crisis Assistance Program now Energy Assistance, Community Food and Nutrition Program, Summer Youth Recreation program and VISTA programs.

1980 – Received its designation nationally as a Community Action Agency.

1989—Became the Upper Valley Food Bank Clearinghouse. None of the food banks or soup kitchens in the area had the capacity to store all of the food they would need for families over a year's time. EICAP was the recipient of the USDA commodities and was able to provide storage and delivery services to those food banks. We currently provide food either weekly or monthly to 13 different food banks and soup kitchens in our nine county service area. All local donations to the Boy Scouts Food Drive and the Postal Food Drive come to the EICAP Warehouse, are sorted, stored and redistributed.

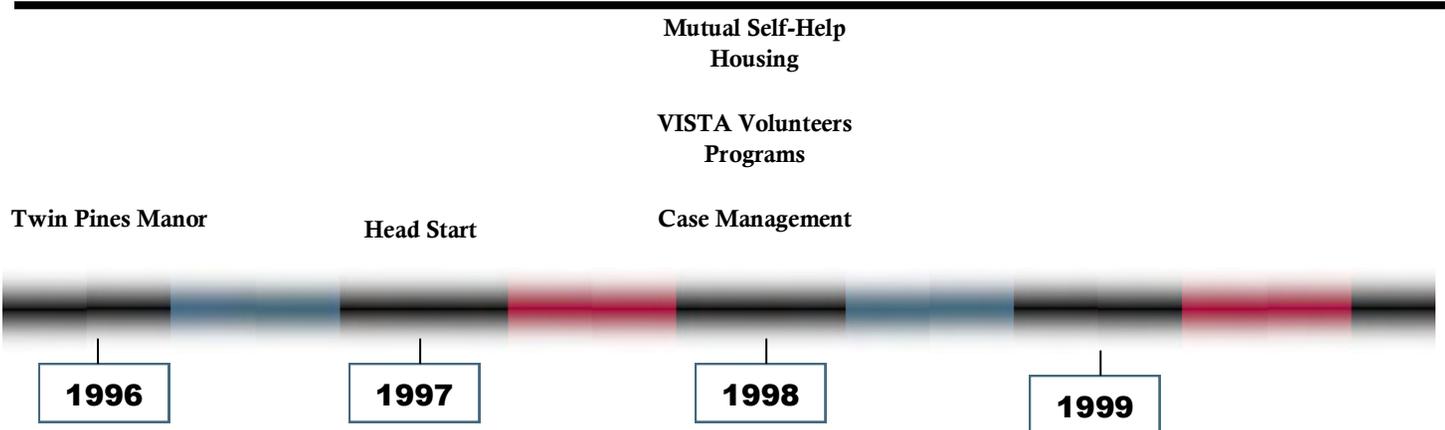


1990 – Community Services Division was established. Under that program operated, Energy Assistance, Family Development, FEMA (now EFSP) and Gleaning and USDA Commodities.



1992 – The Salmon Outreach office is opened. It was difficult to provide services to people in need over 150 miles from the main office. The need that existed for a satellite office to serve the Lemhi-Custer County areas was obvious. Most of the program available at the main office in Idaho Falls were also available on a local level within the first year.

1993 – The Haven Temporary Shelter opened on April 1, 1993, while still undergoing remodeling. Made possible by a generous zero interest loan by the J. Robb Brady family, the Haven has become a welcome resource for people without that most basic of necessities – a roof over their heads.



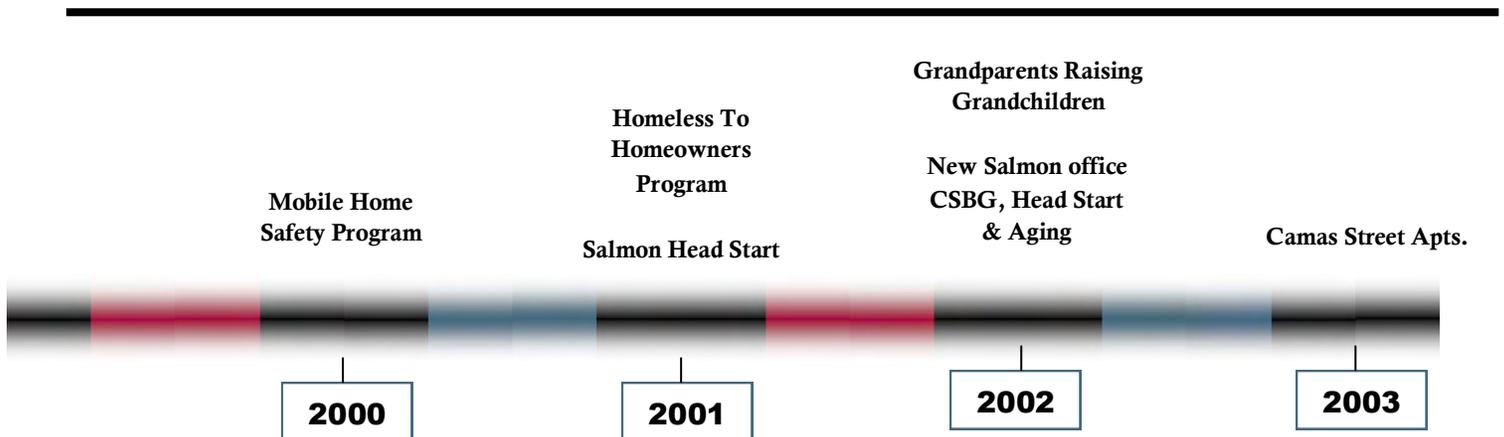
2002 – The Homeless to Homeowners Program, funded through Idaho Housing has allowed families that successfully exit the Haven Shelter program to transition into a home leased by EICAP for up to two additional years. This program has been especially successful in helping women that want to attend college.



2002—The Salmon offices were relocated to a new beautiful building. The space is occupied by Head Start, Aging and Community Services. EICAP has become a great addition to the Lemhi-Custer county communities.

2006—Haven staff became certified to teach MRT (Morals Reconciliation Therapy). MRT is an objective, systematic treatment system designed to enhance ego, social, moral, and positive behavioral growth in a progressive, step by step fashion. MRT has 12 to 16 steps, depending on the treatment population. MRT seeks to move clients from hedonistic (pleasure vs. pain) reasoning levels to levels where concern for social rules and others becomes important. Research on MRT has shown that as clients pass steps, moral reasoning increases in adult drug and alcohol offenders and juvenile offenders. We plan to provide the therapy to women in our communities, not just those residing at the Haven Shelter. You can go to: <http://www.ccimrt.com/> for more information about the therapy.

Over the years, local utility companies have approached EICAP about assistance for their customers with limited resources. EICAP and some of those utility companies have established funds that allow us to help those households in need. Most of the funds come from the utility's customers. Those utilities include: Rocky Mountain Power, Idaho Falls Power, Intermountain Gas and Salmon River Electric Coop.



Mutual Self-Help Housing

In rural America, many still wait for the opportunity to own a home. Nationwide, Mutual Self-Help Housing has provided that opportunity for more than 25,000 rural low-income and very low-income people. Putting a roof over the heads of those who need shelter, building financial equity for individuals and families, and creating homes and communities that are bound together by their common effort is what this program is all about.



Mutual Self-Help Housing is a homeownership construction program that gives people without resources for a down payment an opportunity to become a homeowner. EICAP became a grantee for USDA Rural Development's Mutual Self-Help Housing Program in 1998.

EICAP's Self-Help Housing has helped homeowners complete a total of 124 homes with an additional 18 under construction. Homes have been constructed in Bonneville, Jefferson, Madison, Bingham, and Fremont Counties. When homes are complete participants receive a mortgage through USDA Rural Development's direct loan program.



Location of Completed Self-Help Housing Homes

- 21 homes in Rigby
- 9 homes in Sugar City
- 14 homes in Rexburg
- 8 homes in Roberts
- 24 in Shelley
- 6 in Teton City
- 20 in Bonneville County
- 14 in Blackfoot
- 8 in Jefferson County

Under Construction

- 8 in Blackfoot
- 10 in Jefferson County

Volunteer Ombudsman Program

Rexburg Head Start

EISSA becomes EICAP

100th MSHH Home built

ATR-Idaho at the Haven

2004

2005

2006

2007

Head Start

Head Start is a nation wide program for pre-school children from families with low income. Children who attend Head Start participate in a variety of educational activities with other children both indoors and out of doors. Head Start offers children activities to help them grow mentally, socially, emotionally and physically. In addition, children are offered two meals a day in their Head Start classroom.

Parents are encouraged to take their Head Start child to their doctor and dentist to make sure that they are up to date on age appropriate examinations. Parents have the opportunity to volunteer in the program, participate in home visits with teachers and advocates and provide input about the Head Start program through parent committees and Policy Council. These opportunities build leadership skills in those parents who participate.

Staff members are highly qualified and continue to improve their skills as they take advantage of educational and training opportunities. Each staff member is encouraged to participate in a professional development plan and to build and share their own professional goals.



Head Start became a member of the EISSA/EICAP family in the fall of 1996 for FY 1997 when we were awarded the Head Start grant from the Administration for Children and Families which the Human Services Center had decided to give up. At that time we were known as Eastern Idaho Head Start.

1997—There were Head Start centers in Idaho Falls, Driggs and Blackfoot serving 152 children.

2000—TANF funds provides 17 additional slots.

2001—Expansion in Salmon with 17 permanent slots.

2002—Federal expansion funds were granted to serve additional children in Idaho Falls. 224 children served through all funding sources.

2004—We were granted permission to serve more children in Madison County.

- Began process of building a new center in Rexburg.
- Lease of the Odd Fellows/ Rebekahs Hall in Blackfoot to be used as a Head Start center.

2005—Served 24 additional children bringing total enrollment to 248 children.

2006—Begin purchase of Blackfoot building and construction of Rexburg building through expansion money, one time supplemental funds and a grant from the CHC foundation helped;

- New playground equipment in our Blackfoot, Driggs, Rexburg, and Idaho Falls East centers.
- Kitchen remodels in the Blackfoot and Idaho Falls East centers.
- EICAP Weatherization crews replaced all the windows in the Blackfoot center and added insulation.
- Installed new metal roof on the Blackfoot center.

2007—Funded enrollment drops to 241 due to redistribution of TANF funding.

- Staff, Board and Policy Council received a nearly flawless federal review.

6.7 million Support & Revenue

40 years of Building Stronger Communities

Continue our mission of creating strong communities and individuals

2008

Next 40 years

2006 Award Winners

Otto Higbee

Beverly Branson (Volunteer) Award

Otto is as helpful and kind person as you'd want to meet. He's also extremely busy. When he "retired", he and Betty moved to Mackay from Pocatello for a nice "quiet" live. Following is a list of the volunteer activities that we know about: operated the Mackay Rodeo for several years, is the Mackay Senior Citizens Center Manager, Board Chair of the AAA Advisory council, manages the Mackay Food Bank, is on the EICAP Board of Directors AND is the Mayor of Mackay. Thanks Otto, for your dedication to your community and the people!



Sharon Alberts

Woody Summers (Employee) Award

Sharon Alberts is a very kind and considerate employee. She is dedicated to doing a good job and at the same time is always willing to take time to assist her co-workers. As the AAA Contracts Manager she has worked closely with all of the 16 senior centers in our nine-county service area who provide congregate and home-delivered meals along with transportation. Sharon is also involved with several vendors who provide homemaker and respite care for seniors and under 60 individuals. Sharon oversees the contract with Idaho Legal Aid, which provides legal services to individuals who are in need and income eligible.

Through her daily activities she is always smiling and sets a good example for everyone on how seriously she takes her position. Working with Sharon has always been a pleasure and observing how she treats fellow employees and anyone she comes in contact with is the greatest example any employee could provide an organization.

BYU-Idaho Students

Oval Caskey (Business/Organization) Award

The community services department is in charge of student interns. They appoint a student intern to help recruit and manage volunteers every semester for the Rexburg Head Start. Because of their volunteer program, and the Federal requirement that we receive 20% of our program budget in-kind I felt they were a major contributor.

During the school year 2006-2007, I held volunteer orientations for 155 students at the college. We received a little over 50% back in application that applied to be recurring volunteers in the classroom. In addition to that, Child Development instructor Professor Godfrey has his students volunteer one time each during his class. He personally holds an orientation every semester to ensure his students perform at their best and to meet our volunteer guidelines.



The Promise of Community Action

Community Action
changes people's lives, embodies the
spirit of hope, improves
communities, and makes America a
better place to live.

We care about the entire community,
and we are dedicated to helping
people help themselves and
each other.