
Eastern Idaho Community Action Partnership



2011 Annual Report

Building a Stronger Community



Photo taken by Marcus Bowman—Birch Creek



From the Executive Director

I have told the staff of Eastern Idaho Community Action Partnership that "Change is Good" from my first day as Executive Director. If any year epitomized that change it was 2011. The most significant change was that we moved into our new building at 935 Lincoln Road in Idaho Falls in August. That was after moving to a temporary location on Skyline Drive in February, so "change" took the form of two moves in order to move once. The new location has proven to be what we thought it would be a one-stop location for all programs of EICAP. The West Head Start Center is happy in their new classrooms, Weatherization is pleased with their new surroundings and the Food Bank Clearinghouse has been able to handle all of the food from USDA and the numerous food drives without a problem. I want to thank the staff and Board for their indulgence in this process and the professionalism exhibited by all during this time of transition.

2011 also saw the completion and submittal of our Community Action Partnership Agency of Excellence Award Self-Study. This is a process that has led to a lot of positive "change" within the organization and will be a process that will continue. At least 40 different staff members have been involved directly in the submission from time we started in 2006. Nick Burrows and Sheryl Bailey authored the Self-Study and have admirably led the staff in preparing for its submission. At this writing, a peer review team has visited the agency to verify that we really are doing what we said we were doing in the self-study and we are waiting for the results. If we are awarded the Agency of Excellence designation, we will receive it in August of 2012.

We are still "Helping People and Changing Lives" in eastern Idaho and 2011 was a good indication of that. We continued to weatherize homes as a result of ARRA funding, and Idaho was a leader nationally in that effort. The last group of Mutual Self-Help Housing participants received their keys the week of Thanksgiving, so they were able to celebrate Thanksgiving and Christmas in their new homes.

In 2012 we will continue to live by the phrase that "Change is Good", with new efforts, new grants and continuing to "Help People and Change Lives" as we go.

Russell K. Spain
Executive Director
Eastern Idaho Community Action Partnership

From the Board of Directors President

As the Chairman of the Board of Directors of the Eastern Idaho Community Action Partnership (EICAP), it is with great pleasure that I present the 2011 Annual Report. The report provides an overview of the accomplishments achieved during the past year.

The past year was very challenging for all community-led development organizations, whose role is to provide aid, support and crisis intervention to those members of our communities who need a hand in providing for their families.

While everyone is feeling the pain during these difficult times, the folks EICAP serves seem to be the ones who have borne a disproportionate share of hardship.

While resources drop, the number of families seeking assistance continues to rise. But thanks to the dedication of the many EICAP employees, volunteers, and community partners, our agency continues to assist these community members in need.

As members of the Board, we are honored to be part of an organization that works to empower people – providing essential services and helping them move toward a life of possibilities through self-sufficiency.

Sincerely,

M. Lane Allgood

2011 EICAP Board President



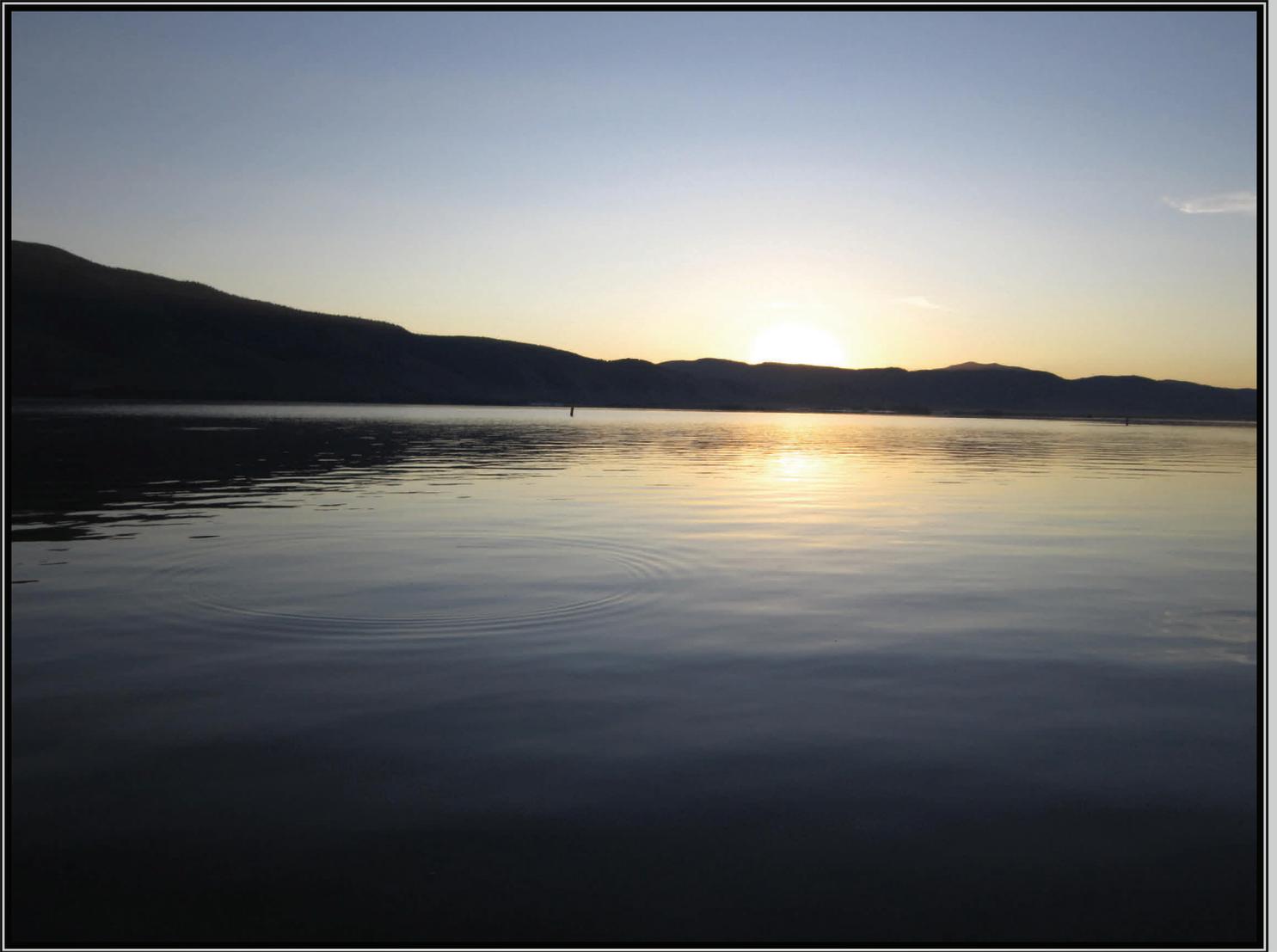


Photo taken by Marcus Bowman—Henry's Lake

Building a Stronger Community...

Submitted by Weatherization Customers during 2011

I am pleased with what was done. I am thankful for such needed help I can't do for myself.

I am so thankful, I don't know what I would have done. My home is so much warmer, I love it! You guys are great.

-Jefferson County WX Customers

Thank you for helping us to better weatherize our home. For helping us to be able to cut the cost of our electrical bill each month.

-Fremont County WX Customers

Thank you so much for your help, you did a great job on all the work you did for our home. It is greatly appreciated.

-Bonneville County WX Customers

I appreciated everything that was done. I was overwhelmed with everything. It will make a great difference in heating and winter bills. Thank you for all your help. Everyone was great.

-Madison County WX Customers

I am very appreciative of this program, the people involved in it and the work they did on my house. We could not have done these improvements without EICAP. The crew was wonderful. Thank you from the bottom of my heart!

-Butte County WX Customers

The crew was very friendly and skillful. We were really impressed (and grateful!) by the work they did. Our home is so much less drafty now, and the work looks nice, too. Thank you so much!

-Clark County WX Customers

When asked "what part of the energy education do you remember the best?", we received the following written comments:

"Being more aware of how we use our power".

"How things that are plugged in still use energy."

When asked for additional comments:

"It was great and very insightful. Thanks for making me more aware of things around my home that I could change to save energy and money"

"Thank you for your efforts and the program—it really helped us!"

Excerpted from the Post Register (part of a 4-part series)

Veronica Whisenhunt was hiding from authorities in Carey when she decided she'd had enough. She didn't want to go to jail again to get clean from the meth. She stopped using and started applying to inpatient rehabilitation programs. She moved to Idaho Falls and checked herself into the Alcohol Rehabilitation Association's inpatient program. There she learned about brain chemistry and how addicted brains function. She learned how the loop of addiction stripped her of self-esteem. She learned to look beyond herself and recognize how her habit hurt a long list of people, most notably her daughters.

After three months, Whisenhunt graduated to the Haven Shelter. She earned her GED while continuing her rehab counseling. After a year, she moved in to the H2H program (Homeless to Homeowners) transitional housing. In August, she will begin attending classes at Eastern Idaho Technical College.

In her apartment, Veronica has shelves on her TV stand that are filled with pictures of her daughters and eight grandchildren. Crayons and bottles of bubble mix sit on her coffee table, anticipating a weekend visit from four of her grandchildren.

Veronica beamed. She'd come so far, she said by she is not a "recovered addict." She never will be, which is a critical factor in remaining sober 27 months. "Going through recovery, you see relapses," Veronica said. "There's not a relapse in me, I know there's not. If I relapse, I'm going to die or I'm going to get locked up. Chances are I'm going to die."

Her children began taking her sobriety seriously after about a year, but they remained skeptical. They'd seen the house of cards topple many times before. It always did. But this time seemed different. Their mother had a different energy about her. She was lively and took an active role in their lives and the lives of her grandchildren as well.

Veronica is working hard to make sure she realizes all of her goals. We wish her all the luck in the world.



...One Home at a Time

- **\$854.00** was the average cost savings for **Weatherization households** based on the energy audit tool
- **7 families received transitional housing** and case management services through the **Homeless to Homeowners** program
- **27 families** found housing they **could afford** after living at the Haven Shelter
- **351 homes** were completed by the **Weatherization program**
- **8 families built their own homes** with the help of the **Mutual Self-Help Housing** program
- The **average vacancy rates** of the **Housing** properties was **only 12.85%**
- **100%** of the Housing units **cleared regularly scheduled inspections**
- **21 households** received emergency **rental assistance**, keeping them in their homes
- **636 households** received emergency fuel/utility assistance, **keeping their homes warm and safe**
- **227 Rocky Mountain Power energy saving kits** were distributed to RMP customers and they were provided extensive instruction and information

Building a Stronger Community...

Submitted by an Energy Assistance customer in Driggs (homebound)

I can never thank you enough for your very kind, thoughtful, timely and most appreciated gift of assistance! You've saved one very thankful bald Idahoan once again!!

Submitted by Andrea Leander, I&A Specialist, Aging/EICAP

On Saturday, March 24, 2012, my client, who lives in Moore, Idaho, will celebrate her 94th birthday. I have known her since January of 2006, when I first helped her with some questions she had about her Social Security benefits.

She has difficulty hearing and reading and can no longer drive, so she usually sends me a copy of the letter she has received and cannot read without a magnifier, and I read it to her over the telephone. Each year, I hear from her at the Medicare Part D Open Enrollment Period, and we discuss what she wants to do – keep or change her prescription insurance plan.

One day, she called because her prescription for a particular medicine was denied by her insurance plan at her pharmacy. She asked if she needs to sign up with another prescription insurance plan. I offered to speak to the pharmacist first and then she can decide what she wants to do.

The pharmacist explained that the prescription was denied because it should not be used over a long period of time and especially for someone of her age because it might cause adverse side effects. He suggested she talk to her doctor and have her prescribe another medication, or she will have to ask for prior authorization from the insurance company for the same drug.

I notified her of her pharmacist's concerns and recommendations. I also advised that she not change her insurance company at this time for this reason because most prescription insurance companies will treat this medicine in the same way.

She is sharp as a tack mentally, and she also has a sense of humor about her aging problems, so it is always interesting and fun to talk to her. I wish all of my clients were like her.

Submitted by Anne Johnson, Haven Shelter Manager

Austin Kade Academy was getting ready to do their annual fundraiser for the Haven. I had to give my usual annual presentation to the night class and the day class. I talked about Haven and our education program and it turned out that they have 4 students that have graduated from the Haven GED program and there was one girl who had actually lived at the Haven and had done very well. Another had a sister that had lived at the Haven and done very well also.

One of the GED graduates was crying and said when she came to the program she was so impressed with the first question I asked her which was what do you plan on doing after you get your GED. She said that she got the feeling that we really cared that she succeeded. Another girl talked about how she had wished that there had been a place like this for her when she was struggling with addiction, so she could have kept her kids with her.



...One Life at a Time

- **67 seniors** received assistance with **Medicare enrollment**
- **328 new students** enrolled in the **GED program** at the Haven and Salmon office. **122 students** received their **GED Certificate**
- **2663 hours** of tutoring was provided to **GED students**
- **61** people completed and **maintained a budget** with a case manager for 90 days or more
- **38** Haven Shelter adults **gained employment** and 8 of them **maintained that employment** for 90 days or more
- **347 consultations** were provided by the **Ombudsman program**
- **233 complaints were resolved** through the Ombudsman program, helping residents of care facilities feel that their **voices can be heard**
- **398 hours of legal assistance** was provided to elderly clients by the Area Agency on Aging
- **23 individuals** that were low-income **were hired** by EICAP in 2011
- **662** reports were made to **Adult Protection** and 1 resulted in a **prosecution** as a result
- **4,090 contacts** were made with individuals requesting help from the **Information and Assistance** program
- **90% of EICAP employees** indicated that "overall, **I am satisfied** with my work at EICAP" during a staff satisfaction survey
- **4,156 hours** of **Homemaker** services were provided allowing elderly individuals to **stay in their homes**
- **881 hours** of **Respite services** were provided allowing caregivers the much needed **gift of time**

Building a Stronger Community... One Volunteer at a Time

Submitted by Nick Burrows, EICAP's Area Agency on Aging Director

Keith was elected to be the chair of the Area Agency on Aging Advisory Council at my first Advisory Council meeting in 2010. To that end, I have a deep appreciation for Keith, as his leadership helped me to learn and grow as the Director of the Area Agency on Aging. For the past two years, I have had the privilege of getting to know Keith. He is one of the most genuinely kind people that I have met. He always greets people with enthusiasm, and treats people with the utmost of respect.

In addition to his service on our Advisory Council, Keith is a retired educator. During retirement, he served as the Director of the Madison County Senior Center for several years. Keith has been an active participant in the Area Agency on Aging's quarterly senior center site manager meetings – even serving as the chair of that group during 2009 and 2010. When he decided to cut back his service to the senior center, he was not re-elected to another term on the AAA Advisory Council by the senior center committee, despite the fact that he still had a year in his term as the Chair of the Advisory Council. Keith graciously volunteered his time to continue serving on the Advisory Council until his term ended. Our new Chair takes office at our next meeting, in June.

To further the merit of Keith deserving this honor, he and his wife Linda volunteer with our Ombudsman program. They are the first Volunteer Ombudsmen in Madison County. Both Keith and Linda completed 24 hours of classroom training and 24 hours of shadowing in 2011 before taking on weekly visits to long term care facilities in Madison County. In 2011, Keith gave 161 hours of his time for the Volunteer Ombudsman program.

- **37,249 hours of volunteerism** was provided by **RSVP** volunteers
- **30 Head Start parents** participated on the **Head Start Policy Council**
- **142 Head Start parents** participated with **their children** by volunteering in their classroom



- **The VOICE** (Volunteer Ombudsman Improving Care for our Elders) logged **941.65 hours of contact** in assisted living facilities, and traveled **3,854 miles**. The total in kind provided by the volunteers was calculated at **\$22,678.81**.



Building a Stronger Community... One Meal at a Time

- **67,238 Home Delivered meals** were provided to **seniors and disabled individuals** in our service area
- **58,217 Congregate meals** were served at **senior centers** in our nine-county service area
- **4,644 food box vouchers** were provided to families to the Idaho Falls Community Food Bank from EICAP
- More than **17,000 food boxes** were distributed from Food Banks that receive food from **EICAP's Food Bank Clearinghouse**
- **51,305 meals** were provided to **Head Start Children** during the 2010-11 school year.



Building a Stronger Community...

Submitted by a Head Start Parent

Dear Head Start,

I would like to share my success story with you. My 2 year old daughter and I were in an abusive situation with my husband and his father while living in his parent's home in Houston Texas. I was left with nowhere to go. My parents arranged plane tickets for us and we moved in with them in Victor, Idaho. Because of the verbal abuse we suffered in Houston my daughter was a very angry child with behavioral issues when we moved to Idaho. My mom encouraged me to enroll my daughter in Head Start. She told me that the teachers at Head Start would be able to help her feel safe and help her learn to interact with other children and adults appropriately. I filled out an application just before she turned 3 years old and she was accepted. She has been in Head Start for less than a year now and today she is a completely different little girl. She loves her teachers and her friends at Head Start. She has learned how to interact appropriately, with a few reminders here and there, with others. She has learned so much academically and socially and about herself. I am so grateful for Head Start and knowing that my little girl will be ready to start Kindergarten after she leaves Head Start is such a relief to me.

I have also benefitted so much from Head Start services. With the resources and encouragement I received from the Head Start advocate, I was able to move out of my parent's home into my own place and stand on my own two feet. My advocate gave me the resources necessary to get the services I needed to make it on my own until I can gain better education and employment. The biggest thing that my daughter and I needed was love and support. Between my family and Head Start, I have gained back the confidence in myself that I had lost and my daughter feels safe and secure. I will be forever grateful for the impact Head Start has made on my daughter and on me.

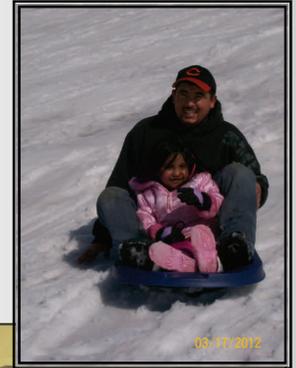
Submitted by Lacey McCullough, Family Advocate, Rexburg Head Start

Mom has had hearing loss form the time of birth. In her younger years she was able to use hearing aids to help, but as time went on and she moved out on her own, married, and had children this was not an option. Mom and Dad have no health insurance and the cost of a hearing aid was too much for them to handle. On our first visit she was very open to her hearing being a barrier for her to do much in the community, like attending events or using the library frequently with her children. I spoke with her about looking into to resources to see about getting a hearing aid. She said that she had found a few programs, but the cost was still far more than what they could afford. So I dug around and asked the help of other advocates and came up with a program that I thought might work. I provided her with the information on the resource and off she went. She filled out the application and provided all the necessary information that was requested and sent her application in. I followed up with her frequently to see if she had heard anything about receiving help. She would say "no, but I plan on calling to see what is going on". She waited and checked in quite a few times, but never seemed to be discouraged by the long process. Finally after a few months of waiting to hear, she came into the center and was very excited. She had been approved for the hearing aid and was going to see the doctor to get fitted for one. The best part was that they would not have to put out any money to receive the service. About a month later she received the hearing aid. She was so excited and thankful for the service and the chance to hear more once again. From that time until present she has been more social and engaging in conversations in the hall with other parents. She has also attended parent night and told staff how great it was that she could hear the trainer and take information away for the meeting. This mom was provided with a resource and took the initiative to fill out the application and follow through, even though it might have led to disappointment again.



...One Parent at a Time

- **271 total families** were served by the Head Start program
- **165 Head Start parents** participated in **parent meetings** at their centers
- **151 Head Start children's families** participated in regularly scheduled activities designed to involve **fathers**



Head Start parents were engaged with staff members in the following activities throughout the 2011 Fiscal Year. Each center provides an array of activities that includes:

- Positive discipline/mental health
- Adult education/family literacy
- Health and wellness, including oral health, nutritional well-being, self-wellness and Healthy Homes Head Start
- Male involvement activities; derby cars, bowling, kite flying, storytelling
- Personal safety
- Self-sufficiency
- Pedestrian safety
- Positive Parenting (Love and Logic classes)
- Kindergarten transitions/roundups

Submitted by Lacey McCullough, Family Advocate, Rexburg Head Start

While working with Head Start this mom has grown tremendously in self-confidence as well as parenting skills. When she started with the program she was very quiet and reserved. She would stand back and watch others engage, but seldom took part. She was also having trouble with knowing how to appropriately handle her children when they were defiant; it seemed as though they were the ones in charge of all of the decisions being made. Today she is the chair on our parent committee and also a representative for the Policy Council. She shows pride and accomplishment in the work that she does on both committees. She makes an extra effort to chat with parents from both classes and has made some lasting friendships. With parenting, Mom and Dad are both the ones who make the decisions, but do provide acceptable choices to their children. She has taken parenting classes that are offered in the community, and has read materials provided to her from the center. She has blossomed and it has been a wonderful journey to take part in.

Building a Stronger Community...

Submitted by a Head Start Parent

Head Start has made an amazing difference in our lives. We have two children in the Head Start program right now. They love it!! It has been fascinating to watch their progress. One thing in particular that I have noticed is their greater independence. At Head Start my children have learned to serve their own food, pour their own drinks, and take their own plates over/clean up when the meal is done. This is a practice that we have adopted in our own home. Even our one-year-old will hold up his plates even though he is in a high chair and can't get out to take his own plate.

It has been fun to watch them develop socially and hear them talk about their many friends. It has been awesome to hear them excitedly talk about a fun trip to the Fire Station or about a guest visitor that has come to their school. They are also becoming ready for kindergarten by learning their letters and other academic skills. The Superstar day is particularly awesome! Our children have lighted up with delight to know that Mommy and Daddy are coming to school to eat with them and share their special day. It is especially touching to see them beam with pride as they share their favorite things with their peers or to hear their peers share what is special about them. Our children, however, are not the only ones that have been helped. Due to our financial situation it would be literally impossible to afford one, let alone two, children in preschool. Our family advocate has made us aware of so many resources. She has gone above and beyond to make sure that our needs are met. We have been attending parenting classes in the community that Head Start made us aware of. We have also benefited from the parent exchange program and the DI vouchers; both of which have helped us greatly. The parent nights have been very informative and helpful as well. We feel very loved and cared for.

Lastly, I have had the privilege to volunteer with the parent committee at Head Start. This has given me a chance to be a part of my children's education and feel like I am making a difference in the community. It has been great to be a part of. I am hoping to give back just a little bit of what has been given so richly to us. As I ponder about what would not be in our lives, if it were not for Head Start, I am humbled and filled with gratitude. Thanks for allowing us to participate in such an amazing program!!

Submitted by Sheryl Bailey, Community Services Director

Darla Roy moved into her house on November 18th, 2011. Just in time to have a Thanksgiving dinner with her family in her new digs.

It was a little later than she had hoped, but all of the inspections and finishing touches that have to be completed on all the homes take a while.

Darla and her son, Tivaughn are thrilled with their new home. One thing Darla said was a nice change from the last year is the fact that she has a more regular schedule.

She now has her evenings and weekends free to do as she pleases. No more cold nights working on the houses – no more weekends spent on the job site. But Darla pointed out again, how much she learned with this experience.

She is thankful for everything the EICAP Mutual Self-Help Housing program did for her, but especially for the help and guidance provided from Robert Howe, the construction foreman. She said, "Without Robert, we would have never been able to do what we did. He was tough, but patient and made sure the families knew how to do things "the right way"."

Not only has Darla completed a huge milestone in her life with the completion of her own home; she has moved herself from a life of crisis and desperation to a life of stability and future. If you'd like to review Darla's journey, please go to our website: www.eicap.org/publications and read her story in our quarterly newsletters.



...One Family at a Time

- **8,905 unduplicated households** were served by at least one of **EICAP's services** in 2011
- **909 internal referrals** were made from one EICAP program to another
- **662 families** received emergency services
- **6,339 households** received LIHEAP (**Energy Assistance**) services
- **17 families** participated in the **Earned Income Tax Credit** incentive and received \$35,125
- **102 grandparents** participated in the **Grandparents Raising Grandchildren** program
- **68 caregivers** participated in the **Caregiver Support** group
- **261 families** participated in regularly scheduled activities designed to increase life skills or parenting training
- **182 Head Start families showed progress** towards self-sufficiency as measured on family assessments
- **17,322 bed nights** were provided to **homeless families and individuals** at the Haven Shelter, a place to be safe and warm
- **276 Head Start families** entered into **Partnership Agreements** designed to help them **improve their self-sufficiency** or other family goals
- **216 families showed progress** on their Partnership Agreements

Building a Stronger Community...

Submitted a Head Start parent

In our home, preschool has been a wonderful experience. My daughter started a month ago, and loves it. We had originally wanted her to go to head Start because of the classroom experience and general Kindergarten prep. It wasn't until later that we realized there was much more than that. The Head Start program has strengthened our family relationships, created a sense of pride in our daughter, given her responsibility, helped her to overcome shyness, and guided us as parents in areas such as discipline, creativity and teaching methods. I look forward to each day when I can sit down with my daughter and talk about all the things she did at school. It has become a fun new tradition of ours to allow her to share new songs and teach us about the new ideas she has discovered. Our relationship has grown as we have these talks. The Head Start program has given my daughter something to be excited about. The classroom routine and schedule has given her more stability in her life, and will be a huge asset in preparing her for kindergarten this year. The teachers allow her to do things on her own, like dishing up her own food and cleaning up after herself. This gives her responsibility, which in turn builds her self-esteem. We have implemented this same idea in our home. My daughter had done very well in Head Start and has learned many things, but she is not the only one benefiting from this program. My husband and I have learned new parenting techniques. On a regular basis we receive information about how to help our home be a healthier and positive environment for our children. We have learned better ways to discipline, and correct bad behavior in a positive way, to strengthen our relationship through creative play and work, and develop a work-together strategy in the home. The benefits are amazing and we are so grateful to be a part of this program.

Submitted by Lisa Summerlin, Family Advocate, Driggs Head Start Center

I am writing this on behalf of a mother with a child enrolled in our Head Start program in Driggs, Idaho. At the beginning of the year she was living with family members after coming out of an abusive relationship that involved extreme domestic violence. Her son had behavioral problems that called for a Mental Health Consultant to come in and do an evaluation on him. Since then she and her son have taken strides in growth that has impacted both of their lives for the better. She worked in the potatoes to earn enough money to get a trailer of her own and made enough money to replace the carpet and linoleum in her home. Her son has started working with a counselor and is now improving in school and he has learned new ways to deal with his anger. Mom is taking parent classes and has learned new strategies to use in the home with her son and she is now able to handle him better as a parent. She has grown to the extreme, which stands out to each staff member at Head Start. She follows through with what she says she will do and is well on her way to becoming more self-sufficient.

Submitted by a Head Start parent

Head Start has been a blessing in our lives. We have seen such an enormous growth in our little boy. He is problem solving, socially active and best of all, he is loving to learn. We are so grateful for the opportunity that he has to be in Head Start and for how wonderful everyone is on helping him succeed. We appreciate all the help that we get for our family as well.



...One Child at a Time

- **12 children** moved into **Mutual Self-Help Housing** homes
- **95.25% of Head Start children** are currently **up to date on their immunizations**
- **274 (93%) Head Start children** have an **ongoing source** of continuous and accessible **health care**
- **254 Head Start children** are up to date on a schedule of age-appropriate **preventative and primary** health care
- **263 Head Start children** have received preventative **dental care**
- **228 (88%) Head Start children** have completed a professional dental examination in the past year
- **89 Head Start children** have measured secure in all 10 child developmental domains
- **106 children** resided at the **Haven Shelter**; in most cases, the **first safe, clean and warm place** they have ever lived
- **4 children** that lived at the **Haven Shelter** attended **Head Start**
- **294 children** were served by Head Start and the **average monthly enrollment** was **100%**



Building a Stronger Community...

Submitted by EICAP Salmon Office Staff

In Salmon we started off with a family that was homeless and living in a camper in the backyard of a grandparent. With Community Referrals and help from EICAP with (EFSP) Emergency Food and Shelter Program Funds, the family was able to obtain housing in December. Having met this goal, dad's new pursuit became finding a way to gain employment so that he could become self-sufficient.

While attending classes at Head Start, the child received the screenings he needed to set up an IEP with the School District so that he could receive speech and language therapy. This little boy worked hard to pick up on his language skills; however, he never liked missing outside time to work on these skills.

Both parents were receiving SSI; mom has severe Bi-Polar and dad had been injured and suffered from severe anxiety. Mom was socially isolating herself, but in January mom came to Idaho Falls to the Behavioral Health Clinic, received counseling and modification of her medication. Mom then worked hard to make sure she had a healthy support group. Dad also attending counseling with mom for a week; he wanted to have the understanding and knowledge of Bi-Polar so that he would know what to watch for if mom started to become manic.

In January dad started studying for his CDL, in March he passed all of his exams. Dad was able to obtain employment. We all cheered the family on even though we knew it meant the family would have to move away from our community to continue on in their quest for self-sufficiency.

This was a result of the whole Head Start Staff, EICAP Community Services, School Dist. #291, showing that Community Partnerships with Community Referrals can help a family go from Homeless to Self-Sufficiency.

- **6 new Partnerships** were formed with EICAP in 2011. **69 existing Partnerships** were updated and renewed

Submitted by Nick Burrows, EICAP Agency on Aging Director

The Idaho Falls Senior Center is the largest senior center in eastern Idaho. The entire staff is committed to the wellbeing of the senior population of Idaho Falls. The senior center creates an inviting atmosphere for seniors to engage with each other and participate in activities, including: driving classes, computer training, various external activities – such as trips to Fort Hall, cards, to bingo, special holiday meals, and health activities. Their home-delivered meals drivers do more than deliver meals. They are concerned with the welfare of their clients and the senior center staff does not hesitate to let us know if there is a concern for a homebound senior.

In 2011, the Idaho Falls Senior Center served 12,407 meals to seniors in a congregate setting, five days a week. The senior center also delivered 35,184 meals to homebound seniors, disabled people and their caregivers (these meals are delivered hot Monday-Friday and frozen meals are provided to ensure homebound seniors have meals during the weekend). For many of the home-delivered meal recipients, the interaction with their delivery driver is the only interaction they have with another person.

The senior center also puts out a great monthly newsletter to keep the seniors and community partners engaged. The newsletter is very comprehensive and includes the center's monthly menu, along with senior profiles, announcements and a variety of games.

They are a great partner with EICAP, occasionally allowing us to use their facility.

Finally, the senior center is a great cultivator of volunteer service and donations – all of which help the Area Agency on Aging meet its in-kind requirements. They had over \$150,000 of cash and in-kind donations in 2011. Furthermore, their volunteers contributed over 8,000 hours in 2011, worth nearly \$125,000 of additional in-kind match.

...One Partnership at a Time

AARP * Advocare, Inc. * All Heart Home Care, LLC. * All West * Alpha Graphics * American Fabrication * American Red Cross * Ameripride * Antelope Creek Living Center * Arrowpoint Assisted Living * Art Museum of Eastern Idaho * Ashton Elementary School * Ashton Flea Market * Ashton Living Center * Ashton Senior Citizens Center * Ashton Senior Center Quilters * ATC Communications * Austin Kade Academy * BC Environmental Insurance Brokers * Bechtel * Behavioral Health Center * BETA Graphics * Better Business Bureau * Big Brothers Big Sisters of Southeast Idaho * Big O Tires * BISCO * BMC West * Bonaventure of Idaho Falls * Bonneville County * Bonneville County Board of Community Guardians * Bonneville County Circuit Breaker Program * Bonneville County Sheriff Dept. * Bonneville County Social Service * Bonneville County Youth Development Council * Bonneville County- Search & Rescue * Bonneville County-Community Resource Center * Bonneville County-Treasurer * Bonneville Humane Society * Bonneville-IF Crime Stoppers * BIC * Boy Scouts of America * Boys Ranch * Briggs Roofing * Broken Bit Arena * Broulim's * BS&R Design & Supplies * Bureau of Facility Standards * BLM-Challis Field * Butte County Sheriff * BYU Idaho * Cable One * CAL Ranch Stores * California Contractors Supplies, Inc. * Calvary Chapel School * CAPAI * Carpet Master * Castle Lake Insurance, LLC * Catholic Charities of Idaho * CH2M * CHC Foundation * Chukars Baseball Organization * City of Dubois * City of Idaho Falls- Civitans * Clark County * Clark County Economic Development * Clark County Senior Citizens Center * Clayton Area Historical Association * Club, Inc. * Columbia Paint * CCI * Community Family Clinic * Community Literacy Council * Cornerstone Pentecostal Church * Corporation for National Community Service * Corvettes of Southeastern Idaho * Custer County Sheriff * Delta Kappa Gamma * Deseret Industries * Development Workshop * Discovery Care Center * Domestic Violence & Sexual Assault * Donald Nisson * Eagle Rock Art Guild * Eagle Rock Dental * Eagles Auxiliary * East Side-West Side Soil Conservation * Eastern Idaho Public Health District VII * EIRMC * EITC * EIRMC Social Services * EIRMC Transitional Care Unit * Energy Conservatory * Fairwinds-Sandcreek Assisted Living * FAITH * Faith Baptist Church * Fall River Electric * Falls Baptist Church * Falls Plumbing * Family Safety Network * First Book Bonneville County * First Call Jewel * First Christian Church * First Presbyterian Church * Fit & Fall Program * Food Services of America * Forde Johnson Oil Co. * FREEMED * Fremont County Sheriff * Friends and Family Assisted Living * Friends of the Library * Gables of Ammon * Gardens of Rigby * Galusha, Higgins, and Galusha * Girl Scouts Silver Sage Council * Golden Pines Shelter Home * Good Samaritan Center * GoTo Travel Sites * Greater Idaho Falls Chamber of Commerce * Habitat for Humanity * Heating Supply Company * Help, Inc.* Helping Hands Home Health * Heritage Homes of Rexburg * Homestead Assisted Living of Rexburg * Homestead Assisted Living of Rigby * Homestead Assisted Living of St. Anthony * High Country Heating * Home Depot * Home Helpers * Hometown Kitchen * Hopkins, Roden, Crockett * Hospice of Eastern Idaho * Hospice of Salmon Valley * Hotel on the Falls * Human Society -Upper Valley * Idaho Association of Area Agencies on Aging * IBEW Local 449 and NECA * ICoA * Idaho Community Foundation * Idaho Department of Labor * Idaho Department of Health & Welfare-Children & Family Services/Navigators/Self Reliance * Idaho Department of Parks & Recreation * Idaho Department of Transportation employees * Idaho Falls Animal Shelter * Idaho Falls Arts Council * Idaho Falls Care and Rehabilitation Center * Idaho Falls Community Food Bank * Idaho Falls Community Pathways * Idaho Falls Downtown Development Corporation * Idaho Falls Farmers' Market * Idaho Falls Medical Alliance * Idaho Falls Police Department * Idaho Falls Police Dispatch * Idaho Falls Power * Idaho Falls Rescue Mission * Idaho Falls School District 91 * Idaho Falls Senior Citizens Community Center * Idaho Falls Symphony * Idaho Fish and Game * Idaho Youth Ranch * Idaho Heart Institute * IHFAs * Idaho Legal Aid * Idaho Old Time Fiddlers Association * Idaho Power * ISU * IF Rentals * INL Fire Department * Intermountain Gas * ISU Audiology Program for Veterans * ISU Nursing Program * J&R Products, Inc. * Jacobsen, Jarvis * Jefferson County Museum * Jefferson County Sheriff * Jefferson County Social Services * Jefferson County Elementary School * Jefferson Soil & Water Conservation District * Jim Olsen/Westside Plumbing * Jim's Tropy Room * Joshua D. Smith Foundation * JR Roofing * Judicial District VII * Idaho Falls Fire Marshall * Kevin Homer Law Office * Kiwanas * LDS Humanitarian Services * Lemhi County Historical Society, Inc. * Lemhi Valley Social Services * LIFE, Inc.* Life Care of Idaho Falls * Lifestyle Homecare Corp. * Lily Home & Syringa Homes * Lincoln Court Retirement Community * Lions Club * Loosli Construction * Lost River Hospital * Lost River Hospital Auxiliary * Lost River Living Center * Lost River Senior Citizens * Lost Rivers Economic Development * Lost Rivers Medical * Mackay Food Pantry * Mackay Senior Citizens Center * Madison County Senior Citizens * Madison County Sheriff * Madison Memorial Hospital * Maeck Family Foundation * Mahoney House * Max Ker & Son Lumber Co. * Micro-Serv * Military Affairs Council * Mine Hill Preservation Committee * Mt. Vernon Assisted Living * Monticello Assisted Living * Motel West * Mountain Valley Assisted Living * Mountain View Hospital * Mountain Vista Properties, LLC * Mr. Driveline, Inc. * Museum of Idaho * National Alliance for Mentally Ill -Upper Valley * Newcomers Club * Niagara Conservation * No Place Like Home Assisted Living Center * North Custer Museum * North Fork Assisted Living * Northgate Appliance * Northstart Heating & Air * Old Fort Hall Chapter, NSDAR * Parents as Teachers * Park Taylor Ward * Parkwood Meadows Assisted Living * Partners for Prosperity * Partnership for Science & Technology * Patrick Plastics, Inc * Peak Village * Personal Home Care * Pinebrook of Idaho Falls * Pinebrook of Rigby * Positive Energy Conservation * Post Regsiter * Potandan Produce * Premier Builders, LLC * Preston Dixon * Promontory Point * Qualicare, Inc. * R-Factor * Rags & Wags Thrift Store * Regional Council of Christian Ministry * Renaissance Assisted Living * Retired Teachers of Idaho Falls * Rexburg Care and Rehab * Rexburg City Police Department * Rick Miles Produce Service * Rigby Country Living Center * Rigby Presbyterian Church * Rigby Senior Citizens Center * Ririe Senior Citizens Center * Roberts Elementary School * Roberts Senior Citizens Center * Rocky Mountain Power * Romaine's Furniture * Ron Sayer Dodge * Rosemark * Rotary Club * Sacajawea Interpretive Center * Safe Haven Assisted Living * Safe Haven Health Care * Saffron Perspective, Inc. * Salmon Arts Council * Salmon Pioneer Primary School * Salmon Public Library * Salmon River Electric * Salmon Valley Senior Citizens Center * Salvation Army * Saveway Market * SHIBA * Sermon Service & Electric * Shelley, Idaho Falls, Skyline, Hillcrest High schools * Shepherd's Inn Maternity Home * Showcase Interiors * Snake River Animal Shelter * Social Security Administration - Idaho Falls * Soup Kitchen * S. Fremont Senior Citizens * South Lemhi Senior Center * Sprinter Heating & Hydronics * St. Luke's Episcopal Church * St. Paul's United Methodist * St. Vincent De Paul * Stagecoach Inn Motel * Stanley Museum-SIHA * Steele Memorial Hospital * Sunrise Travel *Swan Valley Senior Citizens Center * Tautphaus Park Zoo * Teton County Sheriff * Teton Fire & Security * Teton Valley Assisted Living * Teton Valley Hospital / Driggs Clinic * Teton Valley Rotary Club * Teton Valley Senior Citizens Center * The HUB (Challis) * Thomas Investment Limited * Toys for Tots * TRIAD * Trinity United Methodist Church * TTS Travel * Turfco*Kaleb Phelps * Turtle and Crane Assisted Living * United Way * University of Idaho - Assistive Technology * Upper Valley Board of Community Guardians * USDA Forest Service * Intermountain Region * Valley Glass * Valley Office Systems * Veterans Administration * Vocation Rehabilitation * Walmart Foundation * Waxie Supply * Westland Distributing, Inc. * Whole Energy & Hardware * Wiemer Heating & Air Conditioning * West Jefferson Senior Citizens * William Cobble Senior Citizens Center * Window Products, Inc. * Wright Roofing, Inc. * Y.M.C.A.



Head Start Administrative Requirements



DEPARTMENT OF HEALTH & HUMAN SERVICES

ADMINISTRATION FOR CHILDREN AND FAMILIES
Office of Head Start
8th Floor Portal Building
1250 Maryland Avenue, SW
Washington, DC 20024

To: Board Chairperson
Mr. Lane Allgood
Board Chairperson
Eastern Idaho Community Action Partnership Inc.
935 Lincoln Rd.
Idaho Falls, ID 83405-1098

From: Responsible HHS Official
Ms. Yvette Sanchez Fuentes
Director, Office of Head Start


Date

Overview of Findings

From 1/31/2012 to 2/2/2012, the Administration for Children and Families (ACF) conducted an on-site monitoring follow-up review of the Eastern Idaho Community Action Partnership Inc. Head Start program to determine whether the previously identified findings had been corrected. We wish to thank the governing body, Policy Council, staff, and parents of your program for their cooperation and assistance during the review. This Head Start Review Report has been issued to Mr. Lane Allgood, Board Chairperson, as legal notice to your agency of the results of the on-site program review.

Based on the information gathered during our review, we have closed the previously identified findings. Accordingly, no corrective action is required at this time. If you have questions about this report, please contact your ACF Regional Office.

Distribution of the Head Start Review Report

Copies of this report will be distributed to the following recipients:

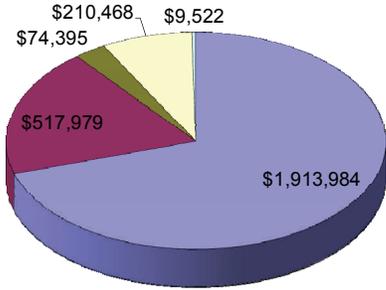
Ms. Nancy Hutchins, Regional Program Manager
Mr. Jared Neff, Policy Council Chairperson
Mr. Russ Spain, CEO/Executive Director
Ms. Leta Chadwick, Head Start Director

Overview Information

Review Type: *Follow Up*
Organization: *Eastern Idaho Community Action Partnership Inc.*
Program Type: *Head Start*
Team Leader: *Ms. Louise Gill*
Funded Enrollment HS: *217*

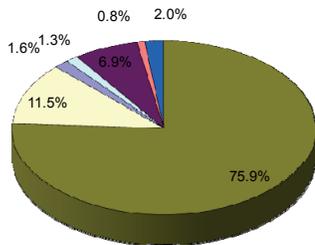
Head Start Total Public and Private Funds

- Head Start Federal Grant
- Non-Federal Share/Inkind
- USDA Revenue
- TANF Grant
- United Way Grant



Head Start Budgetary Expenditures

- Salaries and Benefits
- Travel
- Supplies
- Other
- Occupancy
- Training
- Dues, Licenses, Memberships, Registrations



EICAP's Head Start school readiness efforts to prepare children for kindergarten

Head Start teaching staff works with the children on the 10 learning domains of school readiness skills. These skills include:

Mathematics, science, social/emotional, language, literacy, approaches to learning, physical health, social studies, creative arts and technology.

The curriculum's main focus leans toward the school readiness goals of language, literacy, math and science. Children transitioning to kindergarten are able to write their name, identify colors, shapes, letters, numbers, count, predict outcomes when experimenting and problem solve. Children learn how to follow schedules, routines and learn the essential school readiness skills of turn taking, sharing and peer interaction.

Children are observed throughout the year on a 3 level basis (not yet, developing (1 or 2), or secure) and are assessed at 3 separate checkpoints throughout the school year. All lesson plans and activities are based on the needs of children and focus on preparing them for the transition to kindergarten. Parents and teaching staff work together to assess the goals for their children at two home visits and two parent teacher conferences each year.

At the end of the year the teaching staff prepares the transition passport prior to the last parent/teacher conference. This passport lists the child's strengths, needs, transition priorities, and strategies to support the transition. Parents are encouraged to share this information with the receiving school. Staff also prepares transition kits for the parents including items such as; tip sheets on how to make the transition successful, a 3 month daily activity calendar and other resources they can use with their children to make their transition successful.

Building a Stronger Community

- **\$14,597,034** was the total dollar amount of **EICAP's** revenue for fiscal year 2011
- The **integrity level** per EICAP's annual **risk assessment** report was **High**
- There were **61 meetings with state and federal legislators**, including their support staff, regarding EICAP's advocacy issues of **safe housing, continuing education, supportive environments for children and rights of our elders and the disabled**



Photo taken by Marcus Bowman—Snake River



Mission Statement

Eastern Idaho Community Action Partnership helps at-risk individuals and families meet their basic needs and increase independence through support and education.

E.I.C.A.P. Vision

Eastern Idaho Community Action Partnership is widely recognized by the public as an organization that makes a difference in peoples' lives. EICAP creates opportunities for all people to reach their highest level of independence and self-sufficiency. EICAP Board of Directors, staff and volunteers work together to expand our role and impact in the community by responding to local needs.

** As approved by E.I.C.A.P.'s Board of Directors 2006*

Head Start Page for Annual Report 2011

Projected Head Start Total Public and Private Funds FY 2012:

- Head Start Federal Grant \$1,927,582
- USDA Revenue \$ 105,000
- TANF Grant \$ 210,468
- United Way Grant \$ 10,000
- \$2,253,050

- Non-Federal Share/In-kind \$481,896

TOTAL: \$2,737,171

Total # of children and families served: **294** children; **271** families

Average monthly enrollment: **100%**

Percentage of enrolled children that received medical and dental exams:

93% (medical); 88% (dental) - This includes all children who were enrolled in our program for even one day.

Salaries and Benefits	\$1,713,041
Occupancy	\$258,620
Travel	\$35,395
Training	\$30,187
Supplies	\$155,488
Dues, licenses, memberships, Registration	\$18,642
Other-	\$45,676

Parents were engaged with staff members in the following activities throughout the 2011 Fiscal Year. Each center provides an array of activities for parents through-out the year, they are as follows:

- Positive discipline/mental health
- Adult education/family literacy
- Health and Wellness, including oral health, nutritional well-being, self-wellness, Healthy Homes Head Start
- Male involvement activities; derby cars, bowling, kite flying, storytelling
- Personal safety
- Self-sufficiency
- Pedestrian Safety
- Positive Parenting (Love and Logic classes)
- Kindergarten transitions/round-ups

Agency's efforts to prepare children for kindergarten ---

Head Starts school readiness efforts to prepare children for kindergarten;

Head Start teaching staff works with the children on the 10 learning domains of school readiness skills. These skills include:

-
- Mathematics
- science,
- social/emotional,
- language, literacy,
- approaches to learning,
- physical health
- social studies
- creative arts and technology

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Children with a disability will also have end of the year transition meeting with the local school district, which will be attended by HS staff in order to share recommendations and information about that child. Head Start makes every effort to accommodate parent's needs for this transition period and provides them with any resources that they need for success.

The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

